

United Arab Bank PJSC

Fujairah Branch Closure, 30 April 2015

We regret to announce our Fujairah Branch will cease operation after the close of business on 30 April 2015. Customer accounts will not be affected. Customers may continue to operate their account(s) as normal after the branch closure and avail of services through our contact centre on **800-474**, via internet banking at **www.uab.ae** , or at any of our 30 other branches across the UAE.

Frequently Asked Questions

Q1: Why are you closing the Fujairah Branch?

A: We found that most of our customers were not using the branch and instead relying upon other channels for the operation of their accounts. Customers may continue to use any UAB branch across the UAE in addition to phone banking and internet banking.

Q2: Where is the nearest alternative branch located?

A: The nearest branch to Fujairah is our Ajman Branch , located near GMC Hospital, New Ajman Souk, Sharjah – RAK highway Road . P.O . Box 2700, Ajman. Tel: +971-6-703-9100 Fax: +971-6-746-5727. Working hours (Sat to Thu) 8:00 am – 2:00 pm

Q3: Do Fujairah Branch customers need to move their accounts or make changes to their banking arrangements?

A: No. There will be no changes to any of our customers' accounts and they do not need to make any alternative arrangements. They may continue to operate their accounts as they always have.

Q4: Will there be any changes in the services available to Fujairah Branch customers?

A: Unfortunately, with the closure of the branch, counter services will no longer be available in Fujairah. However, customers may avail of counter services at any other UAB branch across the UAE.

Q5: Are there any more branch closures planned?

A: No. In contrast, we expect to open two additional branches in Dubai this year and continue to expand our ATM network so as to better serve our customers. Branch locations can be found through our contact centre on **800-474** or at **www.uab.ae**.