We require your up-to-date personal information

In line with mandatory regulatory requirements by the UAE Central Bank all our customers are advised to always keep the Bank updated with your KYC (Know your Customer) and ID documents.

This ensures the Bank knows the customer, understand your financial needs and serve your better. The Bank will communicate with you to update any expired/pending requirements as and when required.

What documents are required for KYC

Individual Account:

- Valid passport information page.
- Valid UAE residence visa.
- Valid Emirates ID card(both sides).
- Duly signed Salary certificate (if required, for salaried customers).
- Valid Trade licence or Certificate of incorporation (if required, for self-employed customers).
- Completed and signed Customer Information Form.
- Proof of residence address in UAE (Ejari, utility bill).
- FATCA \ CRS.

Entity Account:

- Valid Trade licence or Certificate of incumbency.
- Latest shareholder/partner passport information page.
- Latest shareholder/partner UAE residence visa.
- Shareholder/partner valid emirates ID card(both sides).
- Memorandum & Articles of Association (MoA) copy along with MoA addendum (if any).
- Address proof (RERA attested tenancy contract or Utility Bill Bering physical address).
- FATCA/CRS.

Required Form: Account Maintenance Form.

To download, please click this link: https://www.uab.ae/Forms-and-TnC/Personal-Banking-Forms

How to update KYC.

- In person at any nearest UAB branch https://www.uab.ae/en/Locate-Us For updating your ID documents like Emirates ID & Passport:
- Emirates ID and passport copy can be uploaded through the link provided to your registered mobile number/email address.
- Or for updating Emirates ID only email scanned copy (both sides) along with Request to update Emirates ID form to info@uab.ae

Keeping the Bank updated for any changes to your registered contact details and ID documents ensures you to have access to your account at all times.

We apologise for any inconvenience, however please note failure to update your expired KYC & ID documents within 30 days may result in restriction of access to your account.

To know more:

Please contact: 800474

Write to us on info@uab.ae

@uabuae | uab.ae | 800 474