



البنك العربي المتحد
UNITED ARAB BANK

KNOW YOUR CUSTOMER (KYC)

We require your up-to-date personal information

In line with mandatory regulatory requirements by the UAE Central Bank we urge our customers to always keep the Bank KYC (Know your Customer) and id documents updated.

Passports, residence visas, mailing addresses – can change. Please help us help you to ensure your information is updated so that you can retain access to your account.

What we require:

Individual Account:

- Latest passport information page
- Latest UAE residence visa
- Valid Emirates ID card(front and back)
- Duly signed Salary certificate (if required for salaried customers)
- Completed and signed Customer Information Form

Entity Account:

- Latest shareholder passport information page
- Latest shareholder UAE residence visa
- Shareholder valid emirates ID card(front and back)
- Current valid Trade licence copy
- MoA copy along with MoA addendum (if any)
- Address proof along with (RERA attested tenancy contract OR Utility Bill Bearing physical address)

Download here

<https://www.uab.ae/-/media/PDF/Personal-Banking/Forms/Customer-Information---Individual-editable.pdf>
(Form link)

How to submit:

- In person at any nearest UAB branch <https://www.uab.ae/en/Locate-Us> (link to branch location)
- Or for updating emirates id only email scanned copy (front & back) to info@uab.ae

We apologise for any inconvenience, however please note that failure to do so update your expired ID documents within 30 days may result in you being unable to access your account.