



البنك العربي المتحد  
UNITED ARAB BANK



ANNUAL

# REPORT 2018

UNITED ARAB BANK

[www.uab.ae](http://www.uab.ae)



**His Highness Sheikh Khalifa Bin Zayed Al Nahyan**  
President of the United Arab Emirates  
Ruler of Abu Dhabi



**His Highness Sheikh Mohammed Bin Rashid Al Maktoum**  
Vice President and Prime Minister of the UAE  
Ruler of Dubai



**His Highness Sheikh Mohammed Bin Zayed Al Nahyan**  
Crown Prince of Abu Dhabi and Deputy Supreme Commander  
of the UAE Armed Forces



**His Highness Dr. Sheikh Sultan Bin Mohammed Al Qasimi**  
Supreme Council Member and Ruler of Sharjah

## BRANCHES

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### RAS AL KHAIMAH

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### AL QUOZ BRANCH

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## MESSAGE FROM THE CHAIRMAN



**H.E. Sheikh Faisal Bin Sultan  
Bin Salem Al Qassimi**  
Chairman of the Board of  
Directors

### Dear Shareholders,

While the United Arab Emirates is steadily moving towards achieving Vision 2021, and ambitiously embarked on the UAE Centennial 2071 Strategy to become world's best country, based on four pillars, among which establishing a "diversified knowledge economy" and achieving a "happy and cohesive society".

United Arab Bank (UAB) strives to position itself among the leading banks while continuing its path of determination and optimism to improve its position in the market, as well as growth and prosperity by being fully committed to the sustainable development of its banking capabilities and to enhancing the experience of the individual and corporate customers.

The year 2018 was a year of successes, achievements and remarkable developments. UAB was able to record a positive performance in terms of further strengthening the Bank's budget, providing significant savings, consolidating its core pillars, reducing risks and rationalizing expenses, thus demonstrating the Bank's core business strengths.

We look forward in 2019 with greater determination to pursue our restructuring drive, better cater to our customers' financial needs and deliver sustainable returns for our shareholders, in line with the overall development of the UAE thanks to the wise vision of our leadership, thus driving the country's economic growth to build tomorrow's economy.

On this occasion, I would like to extend my sincere thanks and appreciation to UAB shareholders, customers and strategic partners, including the Central Bank of UAE for its sincere efforts in developing the banking sector. I am also pleased to commend the efforts of the Bank's Board of Directors, its senior management and staff for their dedication to their work and their sincere efforts that will result in further progress and success of our institution.



United Arab Bank (UAB) strives to position itself among the leading banks while continuing its path of determination and optimism to improve its position in the market.



**H.E. Sheikh Faisal Bin Sultan Bin Salem Al Qassimi**  
Chairman of the Board of Directors

MESSAGE FROM THE  
**ACTING CHIEF  
EXECUTIVE OFFICER**



**Sheikh Mohamed Bin  
Abdulla Al Nuaimi**  
Acting Chief Executive Officer

**Dear Shareholders,**

I am pleased to report that our financial performance is aided by a significant progress within our 'core' business in addition to reduction in Provisions for Credit Losses, recording an uplift in Net Profit. These positive results provide tangible evidence that our revised business model is appropriate with UAB returning to its traditional Corporate Banking roots, complimented by Retail and Treasury propositions and Capital Markets.

The several years of sustained growth enabled UAB to build solid foundations and to improve its profits and balance sheet over the past year generating a net profit of AED 77M, representing an uplift of 345% compared to 2017, aided by savings in Operating Expenses of 11%. These achievements required diligent efforts and strong synergy between UAB

management and the Board of Directors, as well as the outstanding members of the UAB team who are highly professional, creative and innovative.

UAB has achieved remarkable performance in retail banking. The Bank has maintained its core customers through innovative initiatives and has increased its customer base by 41% compared to 2017, while achieving a 17% growth in sales efficiency despite the challenges in the labor market.

Our achievements in 2018 continued, where the bank's activity in the corporate banking sector was positive, recording an improvement of 11% in direct expenses. The investment portfolio of the Treasury propositions and Global Markets generated AED 3.8 Billion representing an uplift of 12% through diversified

investments in securities, sukuk and equities in the UAE and the GCC.

As we move forward to 2019, UAB is looking to complete its ambitious vision of strengthening its partnership with customers and consolidating its position as the bank of choice for customers in the UAE, providing more financial prosperity in line with its commitment to the highest standards of integrity and transparency. United Arab Bank is committed to build sustainable long-term partnerships with our key stakeholders.

Going forward this new financial year, UAB reaffirms its commitment to provide outstanding experience to customers, to provide an added value to shareholders, to consolidate the innovative banking

approach, to enhance banking services, to accelerate the transformation into comprehensive digitization, to strengthen its role and commitment towards the principles and values of social responsibility, in line with the themes of the "Year of Tolerance".

In conclusion, I extend my sincere thanks and appreciation to UAB Board of Directors, headed by H.E. Sheikh Faisal Bin Sultan Bin Salem Al Qassimi. I would also like to thank the senior management team and all UAB staff for their outstanding contributions to the success and achievements that enhance UAB reputation and position year after year.

**Sheikh Mohamed Bin Abdulla Al Nuaimi**  
Acting Chief Executive Officer

## BOARD OF DIRECTORS

MEMBERSHIP OF THE BOARD OF DIRECTORS AS OF 31<sup>ST</sup> DECEMBER 2018



**H.E. Sheikh Faisal Bin Sultan Bin Salem Al Qassimi**

CHAIRMAN OF UAB

Re-elected to the Board in 2018 for a term of 3 years

Founder of United Arab Bank, H.E. Sheikh Faisal Bin Sultan Bin Salem Al Qassimi has served as the Chairman of the Board of Directors since the Bank's inception in 1975 and has since then remained the largest single individual shareholder of the Bank.

Beyond his instrumental role at UAB, H.E. Sheikh Faisal is currently the Chairman of the Board of Directors of a number of private companies. He also formerly served as the Chairman of the Board of Arab Organization of Industries and Establishment.

H.E. Served in the UAE Armed Forces in different capacities prior to retiring at the rank of Major General including Under Secretary of the Ministry of Defense, Chief of Staff, and Chairman of the Court of Crown Prince at the time - H.H. Sheikh Khalifa bin Zayed Al Nahyan.

H.E. Sheikh Faisal Bin Sultan Bin Salem Al Qassimi graduated from Jordanian Officer Cadet School and Mons Officer Cadet School in UK.

### External Board Appointments:

- ▶ Chairman - GIBCA Group of Companies
- ▶ Chairman - Faisal Holding LLC
- ▶ Chairman - Grand Stores
- ▶ Chairman - Hospitality Management Holdings LLC



**Mr. Omar Hussain Alfardan**

VICE CHAIRMAN OF UAB

Chairman - Board Governance and Remuneration Committee

Re-elected to the Board in 2018 for a term of 3 years

Mr. Alfardan is serving as Vice Chairman of the Board of Directors and represents The Commercial Bank (P.S.Q.C.), the largest corporate shareholder of United Arab Bank.

Mr. Alfardan holds a Bachelor's Degree in Business Administration and a Master's Degree in Finance from Webster University in Geneva, Switzerland.

### External Board Appointments:

- ▶ Chairman of the Board of Directors at Alternatif Bank in Turkey
- ▶ Managing Director - The Commercial Bank (P.S.Q.C.)
- ▶ President and CEO - Alfardan Group and its subsidiaries (Automotive, Property, Hospitality, Jewellery, Investment and Marine Services)
- ▶ Board Member - Qatar Red Crescent
- ▶ Advisory Board Member - Qatar Financial Centre Authority



**Sheikh Abdulla bin Ali bin Jabor Al Thani**

DIRECTOR

Chairman - Board Risk Committee

Re-elected to the Board in 2018 for a term of 3 years

Sheikh Abdullah has served on the Board of Directors of United Arab Bank since February 2008 as a representative of The Commercial Bank (P.S.Q.C.), the largest corporate shareholder of UAB. He was re-appointed in 2011, 2015 and 2018 by the Annual General Assembly.

He holds a BA in Social Science from Qatar University.

### External Board Appointments:

- ▶ Chairman - The Commercial Bank (P.S.Q.C.)
- ▶ Deputy Chairman - National Bank of Oman

### Other External Appointments

- ▶ Owner - Vista Trading Company, Qatar
- ▶ Partner - Integrated Intelligence Services, Qatar



**H.E. Sheikh Mohammed Bin Faisal Al Qassimi**

DIRECTOR

Chairman - Board Credit Committee

Member - Board Governance and Remuneration Committee

Re-elected to the Board in 2018 for a term of 3 years

H.E. Sheikh Mohammed Bin Faisal Al Qassimi is the founder of MANAFA LLC, a holding company with diversified activities in the fields of hospitality, real estate, private equity and Equity investment.

H.E. Sheikh Mohammed Bin Faisal Al Qassimi graduated from Webster University in Business Administration and Accounting.

H.E. Sheikh Mohammed Bin Faisal Al Qassimi holds key directorships and senior positions at various business groups and associations including the Italian Chamber of Commerce in the UAE and the GCC and Faisal Holding Co LLC.

H.E. Sheikh Mohammed is a member of CMA and the Society of Technical Analysts of UK.

## BOARD OF DIRECTORS

MEMBERSHIP OF THE BOARD OF DIRECTORS AS OF 31<sup>ST</sup> DECEMBER 2018



### Mr. Rashed Darwish Al Ketbi

DIRECTOR

Member - Board Risk Committee

Member - Board Audit Committee

Elected to the Board in 2018 for a term of 3 years

Mr. Al Ketbi is a UAE businessman; he has been an active player in the various sectors of the UAE economy. He is a graduate from US universities holding a Bachelor's Degree in Commerce from Indiana University (1984) and an MBA in Business Administration from the Saint Louis University of Management (1986). He holds directorships in various organizations and is a majority shareholder and chairman in several companies.

Mr. Al Ketbi is the visionary Chairman of (RDK) which has become an influential, diversified and prominent player within the UAE business community. Guided by his expertise and in-depth market knowledge as a prominent investor both within the country and abroad; RDK operates significant interests in the sectors of real estate development, tourism and hospitality, construction, transport and consultancy amongst others.

#### Main Areas Of Business Interest:

- ▶ Finance, Banking and Insurance
- ▶ Civil Engineering and Construction
- ▶ Real Estate and Business Investment
- ▶ Trading and Agencies
- ▶ Hospitality (Hotels & Catering)

#### Directorships Currently Held:

**Chairman - RDK** operates significant interests in the sectors of real estate development, tourism and hospitality, construction, transport and consultancy amongst others.

**Director - Darwish Bin Ahmed & Sons Co L.L.C** is a well-diversified group and one of UAE's major business houses with areas of operation in construction, automotive & equipment, HVAC Fire & Security, international operations, and real estate.

**Board Member - Union National Bank**, founded in 1982, UNB is one of the leading domestic banks in the United Arab Emirates.

**Board Member - Union National Bank Egypt**, is a fast growing Egyptian Joint Stock Company - established in 2006 and is supported by its headquarters in Abu Dhabi, UAE.

**Director - Al Wifaq Finance Co**, is a subsidiary of Union National Bank Group, one of the most leading and respected banking institutions in the UAE and across the region.

**Chairman - Gulf Precast** is a UAE leader in Precast Manufacturing.

**Vice Chairman & Managing Director - Al Wathba National Insurance Co PJSC** rated BBB by S&P Global Ratings (Standard & Poor's). Awnic is a highly reputed, major player in the UAE insurance market established in 1996 with its headquarters in Abu Dhabi.

**Vice Chairman - Foodco Holding** is a renowned and respected firm in the region that was established in Abu Dhabi in 1979.



### Mr. Ahmed Mohamad Bakheet Khalfan

DIRECTOR

Member - Board Credit Committee

Member - Board Governance & Remuneration Committee

Re-elected to the Board in 2018 for a term of 3 years

**Chairman - Shanghai & Arabian Electromechanical & Shanghai Mitsubishi** is the regional distribution centre for Shanghai Mitsubishi Elevators in the Middle East region.

**Chairman/Owner - Renaissance Downtown Hotel, Dubai** - a member of the international Marriot chain of hotels.

**Chairman - Elevator Engineering Enterprises**

**Chairman - Number 1 Tower Suites**, located in Shiekh Zayed Road, Dubai with 120 deluxe studios and 40 executive panoramas, fully equipped with standard amenities.

Mr. Khalfan previously served as the Deputy General Manager of Emirates Industrial Bank and was Chairman of the Board of Directors of Emirates Modern Poultry Company and Vice Chairman of Emirates Rawabi. He also served as Board Member for various companies in the UAE including ALICO, Gulf Glass, and Takaful Re.

Mr. Khalfan graduated with a Bachelor of Science in Economics with honor from the North Eastern University, Boston.

## BOARD OF DIRECTORS

MEMBERSHIP OF THE BOARD OF DIRECTORS AS OF 31<sup>ST</sup> DECEMBER 2018



**Mr. Fahad Badar**

DIRECTOR

Member - Board Credit Committee

Member - Board Risk Committee

Re-elected to the Board in 2018 in a term of 3 years

Mr. Fahad Badar is a member of the Bank's Board of Directors and recently joined in July 2016.

Mr. Badar's career at The Commercial Bank (P.S.Q.C.) spans over 18 years. Prior to his current role as Executive General Manager, International Banking, Mr. Badar held a number of key roles in the International Banking, the Government and Public Sector Relations and the Wholesale Banking Divisions.

Mr. Badar holds an MBA from Durham University, United Kingdom and a Bachelors of Arts degree in Banking & Finance from the University of Wales.

### Other External Appointments:

- ▶ Executive General Manager, International Banking - The Commercial Bank (P.S.Q.C.)
- ▶ Board Member - National Bank of Oman (NBO), Oman



**Mr. Joseph Abraham**

DIRECTOR

Member - Board Governance & Remuneration Committee

Member - Board Audit Committee

Member - Board Credit Committee

Re-elected to the Board in 2018 in a term of 3 years

Mr. Abraham has extensive banking experience across both developed and emerging markets. Before joining Commercial Bank in June 2016, he was CEO of ANZ Indonesia (Australia and New Zealand Banking Group) based in Jakarta, a position he served in from 2008 to 2016.

Mr. Abraham has an MBA from the Graduate School of Business, Stanford University, California and has worked in Indonesia, Singapore, Hong Kong, Ghana, UK and India in various country and regional banking roles with a successful track record covering general management, corporate banking, strategy, product management as well as acquisitions and integrations.

### Other External Appointments:

- ▶ Group Chief Executive Officer of The Commercial Bank (P.S.Q.C)
- ▶ Vice Chairman of the Board of Alternatif Bank, Turkey
- ▶ Director, National Bank of Oman



**Ms. Najla Al Midfa**

DIRECTOR

Chairperson - Board Audit Committee

Member - Board Risk Committee

Re-elected to the Board in 2018 for a term of 3 years

Najla Al-Midfa is Chief Executive Officer of the Sharjah Entrepreneurship Center (Sheraa), a government-supported entity with a mandate to build the entrepreneurial ecosystem in Sharjah, and support the next generation of entrepreneurs as they build and grow innovative startups that will contribute positively to the region's economy.

Launched in January 2016, under the chairmanship of HE Sheikha Bodour Bint Sultan Al Qasimi, Sheraa has become the foundation of Sharjah's startup ecosystem. Having helped conceive the vision for Sheraa, Najla has been involved from inception: forming a prominent advisory board, building a high-performing team, and structuring partnerships with key corporates and government entities in the ecosystem to support startups.

Today, Sheraa has a loyal community of over seven thousand entrepreneurs and ecosystem players, and offers a full-stack program ranging from ideation and incubation through to acceleration and growth. To date, over 300 ideas have been validated and over 70 startups have graduated from Sheraa's programs. Having raised over \$14m in seed investment, these startups continue to generate over \$19m in recurring sales.

The first Sheraa Hub was inaugurated at the American University of Sharjah (AUS), and the second hub at the University of Sharjah (UOS) was inaugurated in September 2018.

In 2017, Najla spearheaded the creation of the annual Sharjah Entrepreneurship Festival (SharjahEF).

The event brings together over 2,000 entrepreneurs, investors, mentors, and ecosystem supporters to celebrate the power of entrepreneurship and inspire further innovation.

Najla is also founder of Khayarat, a platform that empowers young, high-potential Emiratis to make informed career choices, and enables them to succeed in the private sector. With a community of over one thousand young Emiratis, and over 70 placements in leading international private sector companies, the platform is influencing the next generation of Emiratis to raise their ambitions and fulfill their potential.

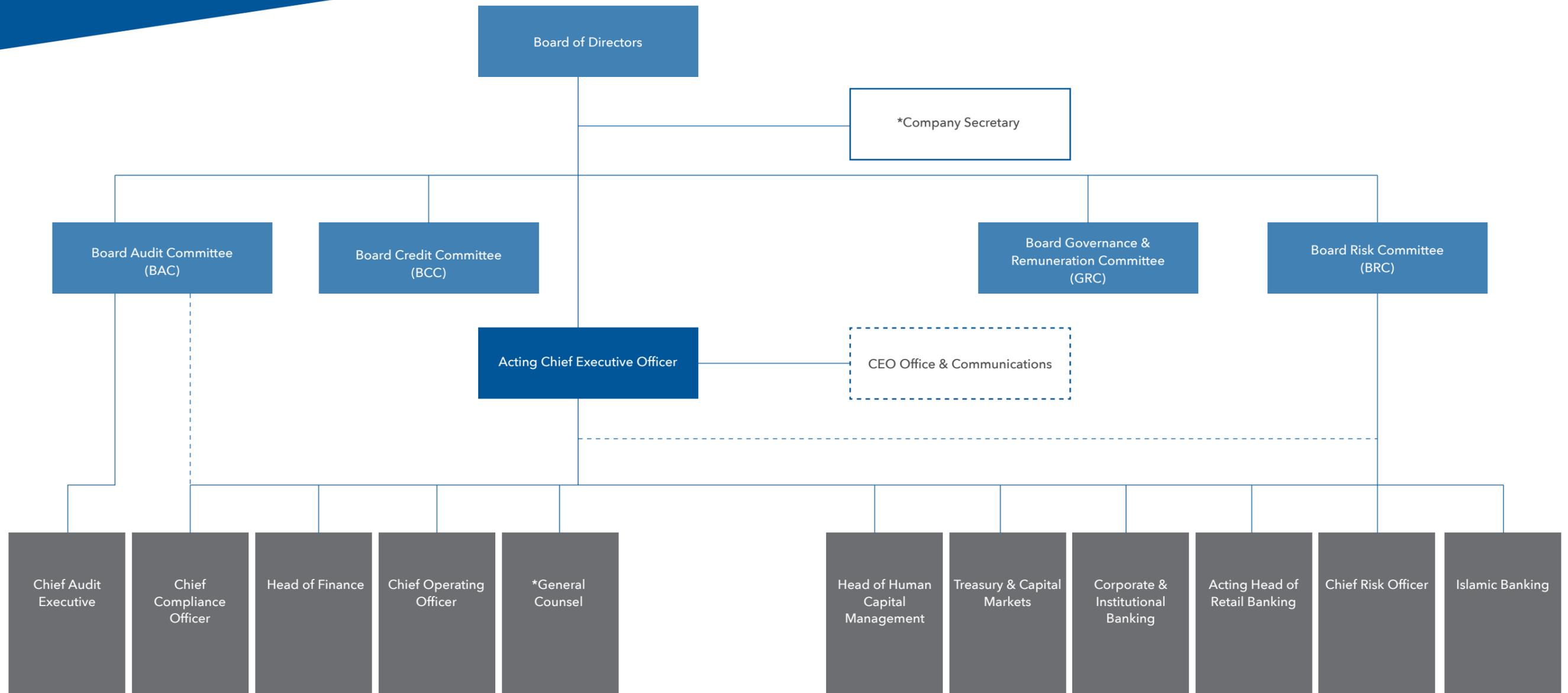
In her previous role as Senior Manager at Khalifa Fund for Enterprise Development, Najla led a team of business counselors through the due diligence process of selecting ventures for financing.

She also set up and operated the Northern Emirate branch of Khalifa Fund, covering Ajman, Dubai, and Sharjah.

Prior to joining Khalifa Fund, Najla was a senior associate at McKinsey and Company's New York office, primarily serving clients across the financial institutions sector. Her experience also includes roles within PricewaterhouseCoopers and Shell.

Najla is a board member of United Arab Bank, where she also chairs the Board Audit Committee and is a member of the Board Risk Committee. She is Vice-Chairperson of Young Arab Leaders, and a fellow of the Aspen Institute's Middle East Leadership Initiative. Najla holds an MBA from Stanford University.

# ORGANIZATIONAL CHART



**Management Committees (formed by the CEO)**

**Executive Management Committee (EXCOM)**

**General Management Credit Committee (GMCC)**

**Asset, Liabilities & Investment Committee (ALICO)**

**General Management Risk Committee (GMRC)**

**Special Assets Committee (SAC)**

**Business Technology and Information Committee (BTIC)**

\*The position of Company Secretary and General Counsel falls under one department and is managed by Legal & Corporate Governance.

## REVIEW OF PERFORMANCE

### Corporate & Institutional Banking

UAB's Corporate and Institutional banking division (CIB) continued the successful implementation of the transformation strategy envisioned in early 2016.

The CIB business is continuing the journey started in 2016, by adopting a comprehensive relationship based approach, which included, moving away from a "single product" orientation to a "client requirement" based strategy by providing more structured financial solutions through, Trade & Supply chain, Cash management and Treasury propositions.

With a mission to deliver superior service and a comprehensive end-to-end product suite to the existing & new clients, the bank aspires to undertake key initiatives to further strengthen its transaction banking proposition. Whilst 2017 saw the bank launch the UAB Corporate online portal, in 2018 extensive enhancements to the existing platform were initiated by the CIB team, with a vision to enhance the customer experience further. The enhancements, expected to be in place in 2019, will help us be a "reliable online partner" for our customers. In addition to this, the bank has launched other "enabling" services like cash collection (Smart cash collection machines have been installed at select customer locations) and current dated corporate cheque scanning facilities at select customer locations.

We are also in the process of rolling out the cheque scanning service for post-dated cheques in 2019. Further in 2019 an end-to-end process re-engineering is planned to be undertaken with all "enabler" units within the bank to improve client experience, and minimize operational risks and errors.

A true value partner, in the sphere of "Trade & Supply chain business" dedicated product specialists are assisting clients with customized trade finance requirements and offering working capital management using "supply chain finance" products. The specialists are working very closely with the Financial Institutions (FI) team to capture wallet share and mitigate the risks around export flows.

Additionally, at the heart of our value offering, we intend to further penetrate the employee proposition, which will enable us to better anchor the relationship with the client.

The CIB strategy has also addressed the necessary diversification across sectors, products and funding. The focus has been to diversify the CIB proposition to sectors such as healthcare, education, select mid-tier retail etc.

### Retail Banking

In response to continuous economic challenges this year, retail banking group proactively focused on the below key areas:

**Segmented acquisition:** UAB continued its journey to reduce risk and create a substantial business model through a segmented approach with securitized lending, company profiling, multiple layer approval process, vintage performance monitoring and preemptive delinquency tracking.

**Securitized lending:** Retail banking focused on acquiring secured products like mortgages and salary transfer based personal loans products with special emphasis on high yield asset products to ensure high profitability within the Retail banking group

**Innovative Products and Services:** UAB remains committed to a customer-centric approach by ensuring the bank understands its customer demands and propose innovative solutions to fulfill their financial needs.

Going forward, Retail banking will focus on creating a risk adverse environment while introducing innovative solutions and offerings to meet the evolving needs of our customers. We will utilize the bank's digital capabilities to improve customer experience and ultimately build stronger relationships.



## REVIEW OF PERFORMANCE

### Corporate & Retail Remedial Unit (CRRU)

CRRU was created to take over, manage and provide remedial solutions to the borrowing relationships that are deemed non-core. Specifically, the Bank's higher risk SME and PLSE, as well as the delinquent Retail and Corporate relationships.

The primary function of CRRU is to minimize Bank's losses by providing remedial solutions and take necessary actions by either restructuring, negotiating settlements, or initiating appropriate legal actions to maximize recovery from non-performing and written off accounts, and thereby protecting the Bank's capital.

CRRU has managed to significantly reduce the noncore assets to 1.3% of the total loan book.

### Treasury & Capital Markets

The Treasury and Capital Markets function supports the Bank in strengthening its relationship with corporate and high net worth clients, through a wide, customized range of products and services addressing their specific needs. This includes complex interest rates derivatives as well as currency derivatives. An active collateral management helps control the bank's risk and liquidity profile.

As part of Bank's Asset and Liability management function, Treasury and Capital Markets provides a stable and diversified source of funding for the Bank. This effective funding management has resulted in controlling our cost of funds, strengthening the Bank's funding and liquidity profiles and improving the Loans to Deposits Ratio to 91% as of 31st December 2018, with Advance to Stable resource ratio stood at 80.44%. The successful development and marketing of long term liability products helped reducing the maturity gaps. The Bank's Investment Portfolio increased to over AED 3.8 billion, thus adding overall sustainable interest income, with the portfolio comprising mainly of highly liquid fixed income securities, with a mix of government, semi-government, corporate bonds and Sukuks from across the UAE and GCC countries.

**During 2018 Treasury contributed AED 146M in top line revenue for the Bank, 12.3% higher compared to AED 128M in 2017.**

Treasury regularly conducts bank wide projects to constantly improve our ability to deliver quality products to our client base.

In line with the Bank's future strategy, the Treasury unit plans to further increase and diversify its investment activities and continue supporting the needs of other business functions.

The plan is also to put extra emphasis on Treasury Sales to increase wallet share on corporate activities. To strengthen the overall position, Treasury team will be rolling out during 2019 commodity hedging products to corporate clients.

### Islamic Banking

United Arab Bank Islamic Banking Department continues to provide unique Islamic financial services and products and ensuring that all its businesses and activities are in compliance with the Shari'ah provisions and regulations. As per the continuous demands from our clients (Retail, Corporate and Financial Institutions) to avail distinguished Islamic products, the Islamic Banking Team has developed innovative products and processes that will meet their financial needs.

It's worth to mention that all UAB - IBD products and services are approved by the Internal Shari'ah Control Committee of UAB which comprises of prominent Islamic scholars with a strong background in Shari'ah and financial studies jurisprudence. The Internal Shari'ah Control Committee mainly aim at directing, supervising and auditing all transactions of Islamic Banking Department in order to ensure that all its financial transactions are in compliance with Islamic Shari'ah Provisions.

Furthermore, with the instructions and guidance of the Higher Shari'ah Authority of UAE Central Bank, the Islamic Banking Department Team has taken the responsibility to provide more innovative services and products during the coming years to fulfil the financial needs, thus to achieve the Bank's strategy and attain the objectives from forming an Islamic Banking Department.

### Islamic banking - United Arab Bank Internal Shari'ah Control Committee Report Submitted to General Assembly for the Financial Year of 2017 and 2018

Praise be to Allah, Peace and Blessings upon our Prophet Muhammad, his family and his companions, hereafter...

To the General Assembly of United Arab Bank,  
Peace and blessings upon all of you

In line with the resolution made by the General Assembly, were we appointed as the Internal Shari'ah Control Committee of the Islamic Banking of United Arab Bank, we submit the following report to you:

The ISCC has conducted its work in monitoring and auditing the Islamic window of UAB for the period 01-01-2017 till 31-12-2018 fully independently and with full freedom without any constraints, obstacles or pressures from the Board of Directors or Executive management of the Bank. We have monitored the applied principles, contracts related to transaction, and the application that were rolled out by the Islamic Banking during the financial year ending 31st December 2017 & 31st December 2018 to aim of giving an opinion on whether the Islamic Banking Department complied with Islamic shari'ah laws and principles in accordance with the Fatwas, resolution and guidance issued by us.

The management of the Bank is responsible for compliance to laws and principles of shari'ah in all Islamic Banking actions. It is also held responsible to guarantee such compliance. Our responsibility as a Shari'ah Board is limited to giving an independent opinion on the extent of the Islamic Banking's compliance to Islamic Shari'ah law based on monitoring and then reporting to you on that matter.

Our monitoring included inspecting documentation and procedures of the Islamic Banking on the basis of testing all type of transaction (processes).

We planned and executed our monitoring, to obtain all information and explanations deemed necessary by us to provide us with sufficient evidence that the Islamic Banking did not contravene (breach) the laws and principles of Islamic shari'ah.

Therefore, the Internal Shari'ah Control Committee states the following:

- A. Based on the decision of the Higher Shari'ah Authority, the Internal Shari'ah Control Committee has adapted the AAOIFI standards in all the FATWAS starting 01.09.2018.
- B. Contracts, transaction and processes entered into by the Islamic Banking during the year ending 31st December 2017 and 31st December 2018, which we reviewed, were conducted in accordance with the laws and principles of Islamic shari'ah.
- C. Distribution of profits and losses according the balance sheet of Islamic Banking is in accordance with the laws and principle of shari'ah law.
- D. All gains made through sources or by means which were forbidden by the laws and principle of shari'ah were spent in charity.
- E. The investment of all funds deposited into the Investment Accounts were in accordance with the laws and principle of Islamic shari'ah.
- F. The concern Department has calculated the due zakat for the period covered by the report, and the sharholders will be informed accordingly, as they are responsible for paying it out.

## Improving productivity, strengthening internal controls framework, embracing technological change and enhancing customer experience to deliver sustainable business growth

In continuation with the Bank strategy, we made significant strides in 2018. The Strategy Implementation initiatives continue to progress and our operating model is improving.

### 2018 theme was around:

- (i) Continue to strengthen information technology application landscape.
- (ii) Accelerating digital transformation.
- (iii) Effective controls & proactively managing risks.
- (iv) Improving customer experience.

### Technology continues to be the key enabler

IT modernization was the theme for 2018 and our efforts in the second half of the year were directed toward stabilizing the current critical banking applications along with the ongoing implementation of strategic business applications that are capable of delivering utmost business value.

Enabled 24/7 core banking posting for Online Banking systems (RBX and CBX), Mobile Banking System, Phone Banking (IVR), iDeposit and ATM Channels.

Swift 2018 upgrade - Applied new swift changes which required changing the platform and upgrading the system as well.

TI+ Upgrade - Enhancements and new features introduced by upgrading into the latest version 2.8 Increased efficiency and improved system performance by changing the platform and migration of the data.

Major enhancements in customer facing applications such as IVR & BPM.

### Journey towards ISO 20000 Process Implementation

We adopted ISO 20000 & Control Objectives for Information and Related Technologies (COBIT 5) as our governance model for IT Department resulting in clearer segregation of duties with enhanced accountability leading to effective service delivery. As a result, we implemented Incident and Change Management, Cluster Testing & BCP/DR to enable Full Site DR Functionality.

### Accelerating Digital Transformation

- ▶ ATM network expanded to 67 in 2018
- ▶ Completed roll out of next-generation ATM software with over 20 services
- ▶ Signed exclusive ATM co-branding agreement with Union Pay
- ▶ Launched Arabic version of Retail Online Banking & Mobile App
- ▶ Enhanced IVR Banking facilities for retail banking customers with introduction of 14 new services
- ▶ Discontinued physical statement printing for retail banking segment as part of "Go-Green" campaign

### Adopting Advanced Analytics

In 2018, we took our first stride towards Advanced Analytics & Data Science. Through utilization of our existing Enterprise information assets assisted by Data Science, we piloted the ATM cash replenishment model where we predict cash usage at each ATM and prescribe the replenishment amounts.

Our ATMS are today predicting their exact cash needs themselves accurately and automatically inform the cash replenishment company to execute the needed job. We are expecting notable interest savings and reduction in replenishment cost in the years to come through elimination of idle cash and extra replenishment cycles.

This is a unique use case in the market and just the beginning of employing data science towards informed business decisions.

### Superior customer experience through service excellence

- ▶ Transforming branch staff into "Universal Bankers" serving all customer segments under one roof
- ▶ ATM network monitoring moved from 8X5 to 24X7 in 2018
- ▶ ATM uptime rate improved to 99.09% in 2018 from 98% in 2017
- ▶ Reduction in customer complaints in 2018 compared to 2017

### Securing a changing landscape

We also continued to maintain significant focus on cybersecurity for the bank by protecting and enabling new security threat capabilities. Our Bank continued adopting an industry standard cyber-security framework focusing on the following five pillars: Identify, Protect, Detect, Recover and Response. We are continuously improving these pillars thus taking the organisation to the next level in terms of maturity. In addition, we continued to follow the "Unified Control Cybersecurity Risk Management Framework" to manage key risks and focus the efforts to comply with PCI DSS & NESA control requirements. The Information Security team with IT also presented a new Security Awareness Program for our internal users at the end of 2018.

## HUMAN CAPITAL MANAGEMENT



2018 represented another year where UAB's reliance on the quality of its Human Capital helped support the Bank's overall performance. Growth in UAB is perpetuated by a dedicated and talented team of people, who contribute expertise, robust systems, processes and pioneering solutions. We are committed to harnessing these talents in an environment that encourages creativity.

The banking sector is a wide financial and economical industry, which depends majorly on the workforce. Thus managing and maintaining this workforce becomes the priority for us at Human Capital Management. We support opportunities and support to all who work smart to reach their full potential.

Customer satisfaction is a priority at United Arab Bank. The people working at the front office become the face of the bank and thus it is the responsibility of the HCM to make sure there are eligible people working up front. We ensure the staff go through necessary training before they begin their work, so that they are aware of the nuances of the core banking industry and customer relationship, better. Quantity and Quality requirement is the continued focus.

In addition to the core HCM activities, the bank has continued to develop and invest in the talent and capabilities of its UAE national workforce. This investment was done through initiatives such as the participation in the «Government Accelerators» program in coordination with the Central Bank and the in-house designed «Reyadah» national development program.

«Reyadah» is a unique and customized development plan spanning a period of 12 months and comprising technical banking skills and leadership development initiatives. Training is imparted through different mediums following a blended approach of classroom, outdoor, e-Learning, on-job-training, mentorship etc. Senior Management support and commitment is the most critical lever in any initiative. Our Leaders and Managers strongly believe that having better talent pulls all other performance levers and allow the business to outperform its competitors. External professional coaches are also hired to train and mentor the UAE nationals. The past 3 years has witnessed the graduation of 25 Emirati colleagues from the Reyadah Program and all efforts are ongoing to ensure the development of a capable Emirati workforce in the bank.

As a part of the UAE Cabinet initiative and approval, a new Emiratization strategy identified as the «Point Based System» was implemented and 2018 witnessed UAB as fully conformant to this transformational strategy having achieved 100% of the required target. The pro-active involvement of Senior Management has been instrumental in ensuring success of this initiative. Hence the Bank has won the first place amongst "medium enterprises" of the prestigious "UAE Emiratization Awards 2018". Allocated by the Ministry of Human Resources & Emiratization, the prize highlights merely one of UAB's many initiatives towards ensuring the sustainability of the UAE economy by nurturing the talents and capabilities of its citizens.

The 4 key values of Integrity, Customer Focus, Competence, Consistency and Courteousness help us create the future we want to experience.

## CORPORATE SOCIAL RESPONSIBILITY

Social responsibility has been and always will be a pillar of UAB's activities, and the Bank will continue to build upon its initiatives to give back to the community where our customers live and work.

UAB is committed to serving the wider UAE society through the participation, support and sponsorship of the following initiatives:

### UAB sponsored

- ▶ The Khorfakkan Club for disabilities.
- ▶ children with disabilities at Specialist Centre.
- ▶ "Mudon Al Khair" to build a community to the locals in UAE.

### UAB donated

- ▶ Many donations given to support patients unable to cover their medical expenses.
- ▶ UAB launched a blood donation campaign, in coordination and cooperation with Ministry of Health and Prevention, which is represented by the Sharjah Blood Transfusion and Research Centre.



## CORPORATE GOVERNANCE



Sound Corporate Governance plays a fundamental role in the culture and business practices of UAB. The Bank's Corporate Governance framework relates to the way the business and activities of the Bank are directed and managed taking into account all stakeholders and the role of the Bank in the community.



### UAB's Corporate Governance Framework

The Governance framework ensures adequate Board oversight over the risks inherent to our business. It focuses on the separation of the Board of Directors, the Executive Management's duties and responsibilities, the effectiveness of the Board and Management Committees, role of the external and internal auditors and the transparency accuracy and timely disclosure of information. In addition it aids cooperation with supervisory and regulatory authorities to ensure full compliance with applicable regulations and best practices.

UAB complies with each of the Central Bank, Securities and Commodities Authority and Abu Dhabi Securities Exchange regulatory requirements continuously looking to adopt industry best practices.

The consolidated financial statements of the Group have been prepared in accordance with International Financial Reporting Standards (IFRS) and applicable requirements of United Arab Emirates laws and are available on the Investor Relations section on our website ([www.uab.ae](http://www.uab.ae)).

### Transparency and Disclosure

As part of our efforts to continuously enhance disclosures and transparency, the delivery of accurate and timely information to our stakeholders represents a key priority of the Bank. Information is distributed through a number of channels including media, press releases and other various avenues.

In addition, a dedicated Investor Relations section is available on the Bank's website ([www.uab.ae](http://www.uab.ae)) through which financial and non-financial reports are cascaded.

Financial reports include published annual reports and financial results in both English and Arabic. Other important documents to shareholders such as the Memorandum and Articles of Association, shareholder structure, share price performance and analysts' reports are also available on the website.

## CORPORATE GOVERNANCE (CONTINUED)

### ROLE OF THE BOARD OF DIRECTORS

The Board of Directors is empowered, under the Bank's Articles of Association, with the widest powers necessary to carry out the activities and functions required to fulfill the objectives of the Bank.

The Board responsibilities include establishing the Bank's strategy and ensuring that the Bank manages risk effectively through approving and monitoring the Bank's risk appetite. Adopting the Bank's Corporate Governance framework falls within the responsibilities of the Board to help ensure the implementation of solid internal controls and disclosures, the establishment of adequate policies and procedures necessary for the Bank's sound operations and compliance with applicable regulatory and statutory requirements at all times in addition, the Board has agreed

on the Terms of Reference of the Board of Directors and all Board Committees, which set out their respective process, duties and responsibilities.

#### Role of the Chairman

The Chairman is elected by the Board in accordance with the Bank's Articles of Association. The position of Chairman of the Board and Bank's Chief Executive Officer is not held by the same individual.

The Chairman provides leadership for all aspects of the Board's activities and ensures that the Board meets its commitments to comply with applicable laws and regulations and that all resolutions adopted by the Board are effectively implemented.

The Chairman's responsibilities include:

- ▶ Providing leadership to the Board, setting its agenda, chairing its meetings and ensuring the effective implementation of Board's decisions;
- ▶ Ensuring the Board has within its membership the relevant knowledge of the banking industry as well as with financial and accounting expertise;
- ▶ Facilitating the effective contribution of Directors and the building of constructive relations between Directors;
- ▶ Promoting the highest standards of Corporate Governance and ensuring the Board discharges its duties and complies with relevant laws and regulatory requirements;
- ▶ Ensuring effective communications with shareholders;

- ▶ Arranging regular evaluations of the performance of the Board; and
- ▶ Building an effective Board and planning succession to all Board appointments.

#### Directors Obligations and Duties

Board Members commit to the following obligations in carrying out their duties as Directors of the Board, in accordance with the highest Corporate Governance standards:

- ▶ Having the necessary skills, qualifications and knowledge of the Bank's affairs and business;
- ▶ Acting honestly and in good faith with a view to protecting the best commercial interests of the Bank;
- ▶ Observing confidentiality, conflict of interest and transparency requirements when assuming their responsibilities as Directors;
- ▶ Acting in accordance with the obligations stipulated under the Articles of Association and all applicable laws and regulations;
- ▶ Not being convicted of any crime or felony or a crime involving moral turpitude;
- ▶ Disclosing any direct or indirect interests that they may have in connection with the Bank and which could conflict with the proper performance of their duties; and
- ▶ Attending regularly and participating effectively in Board meetings and general meetings of the shareholders.

#### Board Composition and Nomination

The Board is composed of 9 non-executive board members. The members were elected at the Annual General Assembly in April 2018. Members are eligible for re-election.

The Board collectively possesses professional knowledge, business expertise, industry knowledge and financial awareness to carry out its oversight responsibilities.

All Board members are in regular attendance of the meetings.

## BOARD ACTIVITIES IN 2018

The Board of Directors met 5 times in 2018 and received information in between meetings on regular basis from the Board and Management Committees in relation to the Bank's business developments.

### 2018 Board Meetings Calendar:

12th February 2018	Board of Directors meeting to approve Q4 2017 financial results and the YTD financial performance and to conduct the General Assembly on 09th April 2018.
9th April 2018	Board of Directors meeting to approve Board election and other miscellaneous items on the agenda.
24th April 2018	Board meeting to approve Q1 2018 financial results other items on the agenda.
1st November 2018	Board meeting to approve Q3 2017 financial results other items on the agenda.
26th December 2018	Board of Directors meeting to approve other items on the agenda.

BOARD MEMBER	BOD	GRC	BAC	BCC	BRC
Sheikh Faisal Bin Sultan Bin Salem Al Qassimi	C				
Mr. Omar Hussain Alfardan	VC	C			
Sheikh Abdullah Bin Ali Bin Jabor Al Thani	M				C
Sheikh Mohammed Bin Faisal Al Qassimi	M	M		C	
Mr. Ahmed Mohamad Bakheet Khalfan	M	M		M	
Ms. Najla Al Midfa	M		C		M
Mr. Fahad Badar	M			M	M
Mr. Rashed Darwish Al Ketbi <sup>(1)</sup>	M		M		M
Mr. Joseph Abraham	M	M	M	M	
Mr. Mohamed Abdulbaki Mohamed <sup>(2)</sup>	M		M		C
Number of Meetings in 2018	5	9	5	12	4

(1) Appointed to the Board on April 2018  
(2) Served to the Board until March 2018

C: Chairman  
M: Member  
BOD: Board of Directors  
GRC: Board Governance & Remuneration Committee  
BAC: Board Audit Committee  
BCC: Board Credit Committee  
BRC: Board Risk Committee

## BOARD COMMITTEES

The Board of Directors established Board Committees to assist the Board in carrying out its duties and obligations and offer a more detailed review of important areas of business and control.

### Board Governance & Remuneration Committee ("GRC")

The GRC acts on behalf of the Board on all matters related to governance, remuneration, nomination and strategic plans, except for those powers and actions that are restricted to the Board on the basis of legal provisions or the Articles.

The GRC is responsible for supporting the Board in overseeing the remuneration scheme, in order to ensure that the subject remuneration is appropriate and consistent with the Bank's culture, long-term business and risk appetite, performance and control environment as well as with any legal or regulatory requirements. GRC shall provide recommendations to the Board for new Board and Senior Management members, while ensuring that the roles and responsibilities of Board members are in line with the regulatory requirements. GRC will also provide support and directions to the Board in terms of strategic and budgetary initiatives, plans and decisions.

GRC meets at least Four times a year. the committee held Nine meetings in 2018.

### BOARD AUDIT COMMITTEE ("BAC")

BAC is responsible for managing the financial reporting, compliance and internal audit reviews of the Bank and, in doing so, may exercise all the powers delegated by the Board, subject to any relevant laws and regulations.

The internal audit function has a direct reporting line to the BAC.

BAC meets at least Four times a year. In 2018, the committee held Five meetings in 2018.

### BOARD CREDIT COMMITTEE ("BCC")

The BCC provides leadership for the Bank within a framework of prudent and effective controls which enables robust credit control,

The BCC is responsible for evaluating and granting counterparty credit facilities and approving the Bank's investment activities within authorized limits and, in doing so, exercise all the powers delegated by the Board, subject to any relevant laws and regulations.

BCC meets on an ad hoc basis. the committee held twelve meetings in 2018.

### BOARD RISK COMMITTEE ("BRC")

The BRC monitors and manages all aspects of enterprise risk management including, but not restricted to, credit risk; market risk; operational risk; legal risk; regulatory risk; liquidity risk; financial risk. Moreover, the BRC reviews and approves the policies on all risk issues and maintains oversight of all Bank risks through reports received from the General Management Risk Committee.

BRC meets at least Four times a year. the committee held Four meetings in 2018.

### Performance Evaluation of Board and Board Committees

GRC reviews, on an annual basis, the performance of the Board against its Terms of Reference and reports accordingly to the Board of Directors.

**MANAGEMENT COMMITTEES**

The Board approved the Terms of Reference of all Management Committees. The Bank has 6 Management Committees that report regularly to the Board, or the relevant Board committee, on their activities.

**Executive Management Committee ("EXCOM")**

The Executive Management Committee is responsible for recommending the Bank's strategy and monitoring its performance. It will exercise general control over UAB and manage the Bank's business to ensure compliance with regulatory and legal requirements, and internal policies.

EXCOM meets at least four times a year.

**General Management Risk Committee ("GMRC")**

The General Management Risk Committee is the highest approving authority at the management level on all aspects of enterprise risk management including, but not restricted to: credit risk; market risk; operational risk; legal risk; regulatory risk; liquidity risk; financial risks; corporate governance; and audit matters of the Bank (and any subsidiaries and affiliates in which it has strategic investments).

The GMRC provides recommendations on all risks and investment policies and portfolio issues to the BRC, and to other Board Committees as appropriate.

GMRC meets at least 4 times a year.

**General Management Credit Committee ("GMCC")**

GMCC is the highest management level authority on all counterparty risk exposures, credit product programmes and underwriting exposures on syndications and securities transactions.

GMCC meets as and when required.

**Business Technology Investment Committee ("BTIC")**

The BTIC is a committee established by the CEO to align technology initiatives with the Bank's business strategy. It aims at setting UAB strategic technology direction and monitor progress for the efficient and effective operations of the Bank's systems, aligned to business needs. The Committee ensures all IT related projects track against project plans, and deliver benefits and continuously improve services and solutions delivered to the business with consideration to any Group and industry best practice.

BTIC meets at least 4 times a year.

**Asset And Liability Committee ("ALCO")**

ALICO is the decision-making body related to balance sheet structure, funding, pricing, hedging, investment, and setting limits related to the overall ALM function of the Bank; and the has the mandate for recommending for approval or itself approving various functions/ transactions mention under the responsibilities.

ALCO meets at least six times a year.

**Special Assets Committee ("SAC")**

The Special Assets Committee is the highest management level authority on both Retail, Corporate and SME provisions. The authority of the SAC is derived from the Board.

SAC meets on a monthly basis.

**Performance Evaluation of Management Committees**

The Corporate Governance reviews on an annual basis the performance of all Management Committees against their terms of reference and reports accordingly to the Board.

**SHAREHOLDERS PROFILE**

**Meeting of the Shareholders**

UAB Shareholders meet at least once a year during the Annual General Assembly ("AGA"), the supreme governance body of the Bank. The Articles of Association provides the statutory framework for the calling and the conduct of the AGA.

The AGA is held during the first four months of the year, to:

- ▶ Consider and approve the Board of Directors' Report on the Bank's activities and financial position;
- ▶ Consider and approve the external auditor's report on the Bank's balance sheet and financial position;
- ▶ Discuss and approve the Bank's balance sheet and income statement;
- ▶ Consider and approve the proposal of the Board of Directors regarding the distribution of dividend;
- ▶ Approve or abstain from granting a discharge or absolution of the Board Members from their obligation or liabilities;
- ▶ Approve or abstain from granting a discharge or absolution of the external auditors from their obligation or liabilities;
- ▶ Appoint the external auditors and determine their fees; and
- ▶ Elect Board members, as applicable.

Shareholders may pass a special resolution on items other than those falling under the remit of the AGA, as stipulated under the Articles of Association of the Bank.

The AGA took place twice in 2018 on 15th January for the rights Issues & 09th April 2018 for Board Election.

**Major Shareholders**

List of major Shareholders who owned 5% and above of the share capital as at December 31, 2018:

Commercial Bank	40.00%
Sheikh Faisal Bin Sultan Al Qassimi	11.13%
Al Majed Investment Company (WLL)	5.43%
Jumaa Al Majed Abdullah Muhairi	5.31%

Shareholders by Nationality as at December 31, 2018:

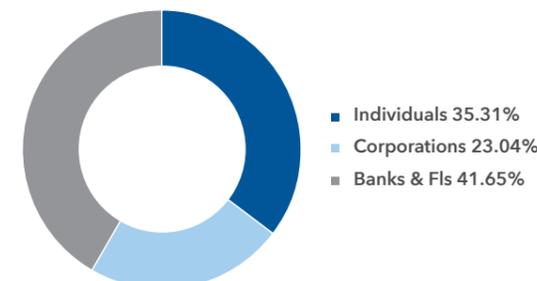
UAE	52.94%
QATAR	43.86%
OTHER GCC	0.01%
OTHER ARABS	0.64%
OTHERS	2.55%

Shareholders by Investor Type as at December 31, 2018:

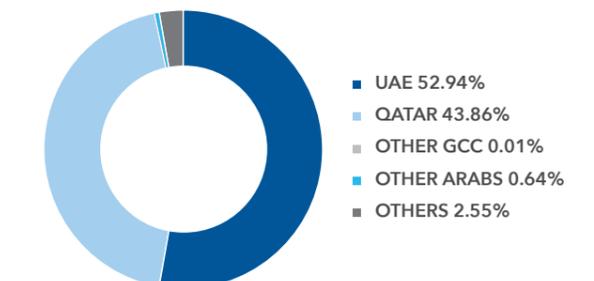
BANKS & FI	41.65%
INDIVIDUALS	35.31%
CORPORATIONS	23.04%

\* Total might not equal 100% due to rounding

**Shareholders Breakdown by Economical Entities**



**Shares Breakdown by Nationalities**



## RISK MANAGEMENT

UAB regards effective risk management as a key element to its sustainable performance; success, transformation strategy and value creation.

The role of risk management is to ensure that the Bank's risk-related decisions are consistent with the Bank's strategy, and are in line with its Risk Appetite framework, Best Practice and International standards set by regulators.

Effective risk management is fundamental to the success of the Bank and is recognized as a key element in UAB's overall approach to achieving its strategic goals.

The risk management framework is predicated on the Three Lines of Defense model. Within this model, Business units (first line) originate and manage risks, while the risk management and other control functions (second line) provide independent oversight and objective challenges to the first line of defense, as well as monitoring and controlling of risk. The Internal audit department (the third line) provides assurance that policies, procedures and controls are achieved by the other defenses.

The Bank has an established Risk governance framework with an active and engaged Board of Directors, supported by an experienced senior management team and risk management that is independent of the business lines. Decision-making is exercised through a number of Board and Executive Management Committees.

The Board of Directors approves key risk policies, limits and risk appetite statement, and ensures, either directly or through the committees, that decision-making is aligned with the Bank's strategic goals. Moreover, detailed reports are submitted to the Board periodically on the Bank's risk profile and emerging risks.

The Chief Risk Officer (CRO) is responsible for risk management under the oversight of the Board Risk Committee. The CRO heads the risk management function and also has direct access to the Board.

The risk management consists of specialized teams for managing credit, market and operational risks. Risk management also includes the control and reporting

functions of risk analytics, credit administration and monitoring.

The Bank continuously strengthens its risk management practices, policies and procedures and other tools to upgrade its overall capabilities, which are fundamental to achieving its business strategy.

UAB has a well-defined and independent Credit Administration Department ("CAD") that manages credit risk arising from its existing and future corporate credit exposures through obtaining Legal documentation & Limit management functions reporting to the Chief Credit Officer.

CAD functions are broadly managed by two units, namely Credit Documentation and Credit Control Units to attend to core responsibilities of borrowing documentation, Custody of borrowing & related security documents and limit management in adherence to UABs Credit policy. Highlighting exceptions and tracking them until resolution is also part of the daily activities.

### Operational Risk

The Bank defines Operational Risk as the risk of loss resulting from inadequate or failed internal processes, people and systems or from external events, including legal risk in line with Basel II. Operational Risk is relevant to every aspect of the Bank's business and covers a wide spectrum of issues. Losses arising through fraud, unauthorized activities, errors, omission, inefficiency, system failure or from external events all fall within the Operational Risk definition.

In order to mitigate operational losses, the Bank has to have:

- ▶ A Corporate Governance structure in place to ensure detail policies and procedures are regularly updated to enhance the internal control environment.
- ▶ Risk Self-Assessment processes with Key Indicators used to provide early warning signs to enable management to take appropriate/ timely action.
- ▶ Operational Risk training to develop and enhance staff awareness and improve the control environment.

## COMPLIANCE

Compliance Risk is the risk of legal or regulatory sanctions, fines/censures and losses associated with damage to the Bank's reputation as a result of its failure to comply with the applicable laws, regulations or prescribed practices.

The Compliance function at United Arab Bank provides assurance to the Executive Team and the Board that the expectations of the regulator, i.e. the Central Bank of the UAE, are fully met (along with relevant international regulations) and that the risk of the Bank being used to facilitate financial crime is effectively mitigated. Compliance, as an independent and second line of defense function, helps protect the bank by establishing a control environment that mitigates principal and key risks. Specifically, Compliance provides regulatory guidance and operates a risk-based program designed to prevent, detect, and address violations of applicable laws, rules, regulations, policies, and procedures. One of the key responsibilities of the Compliance function is to provide consultative support and oversight to the Senior Management towards effectively mitigating and managing the compliance risks faced by the Bank.

Administrative independence of the Compliance function is ensured at all times, along with unrestricted access to all necessary data, information and systems across the Bank. Compliance also maintains an efficient reporting structure that enables prompt escalation and resolution of issues.

With significant continuing regulatory changes, the criticality of the Compliance function and the need for an effective Compliance framework within a financial institution is unprecedented. The vulnerability of financial institutions has increased manifold with extra-territorial enforcement of overseas regulatory agencies creating a more complex arena. Consequently, the need for senior management of banks to fully understand and effectively mitigate evolving Compliance risks is of paramount importance. United Arab Bank (UAB) remains fully cognizant as well as vigilant towards such local and international risks vis-à-vis our banking activities/services. Furthermore, the Bank fully acknowledges the importance of adherence to all CBUAE regulations without exception. The Board and the Senior Management continuously promote and uphold a strong Compliance culture across the Bank while setting the desired "Tone from the Top". As a result, we continue to undertake required endeavors

to maintain an environment that is conducive towards employee empowerment and transparency in relation to effective risk management across the estate.

UAB has previously undertaken a massive de-risking exercise across its customer portfolio as well as its core product suite. This was aligned with our strategic objective to build a simpler, lower risk, efficient and sustainable bank that focuses on its strength of serving the corporate market and that is supported by retail and treasury offering. It is extremely noteworthy that there has been significant investment and enhancement made to the bank's Compliance function in line with the dynamic controls & governance requirements. The "Cost of Compliance" has gone up as a consequence of the new risk spectrum across the banking industry. Therefore, we have ensured significant increase in the Compliance staff bench-strength (headcount related to AML/KYC, Sanctions and Regulatory Compliance) commensurate with the risk/business footprint. In parallel, we have also enhanced our system capability, especially from the monitoring & surveillance standpoint (AML & Sanctions screening) along with robust policy framework. Simultaneously, the required level of focus and impetus is being applied on the FATCA (Foreign Accounts Tax Compliance Act) and CRS (Common Reporting Standards) remit.

At an industry level, United Arab Bank continues to play a key role with regards to collaboration with the UAE Banks Federation (UBF) as a member bank, and working on important initiatives, proposals and priorities across the banking fraternity. As far as the overall direction of travel is concerned, our trajectory remains extremely positive and deployment of the extensive firm-wide "Compliance Enhancement Program", which we had embarked on earlier, is approaching completion to further strengthen the Compliance & Risk environment.

**LEGAL**

The Legal team provides legal support to Bank's departments and senior management, with its key objective is to give advice and guidance on various legal issues. The Legal team acts as the Bank's legal counsel and has the following priorities:

- ▶ Advise the Bank on effective solutions for current and anticipated material concerning legal and regulatory issues.
- ▶ Ensure major corporate actions, transactions and projects are in line with applicable laws and regulations, in order to minimize the Bank's legal and regulatory risks.
- ▶ Draft, review and update Bank's documentation, templates, general terms and conditions.
- ▶ Follow up on legal cases filed in the court of law.
- ▶ Review all contracts and agreements in which the Bank will become party to.

**INTERNAL AUDIT**

Internal Audit Department represents the Bank's Third Line of Defense, which independently evaluates and gives assurance to the board and management on the effectiveness of risk management, internal controls, and governance process, in addition to providing consulting and advisory services over the bank reports, controls, and processes.

The Internal Audit function reports directly to the Board Audit Committee, and not assigned with any executive responsibilities in order to maintain their independency and objectivity in fulfilling their duties and responsibilities.

The Internal Audit function plans and performs its activity through a risk-based audit approach and continuous auditing methodology. The 2018 Internal Audit Plan was achieved with the constructive support from the Bank's Senior Management and Board of Directors, and implementation of the highlighted audit recommendations which were reported and escalated on timely manner, in addition to the utilization of the existing Audit Management Software for automating the reporting and tracking corrective actions process.

The Internal Audit team is a group of qualified and certified auditors to carry out their responsibilities professionally in accordance with the Code of Ethics and the International Standards. The Internal Audit team members are encouraged to improve their competencies with the latest audit and banking industry standards through continuous development programs.

**DIRECTORS REPORT**

YEAR ENDED 31 DECEMBER 2018

Driven by ambition and guided by discipline, United Arab Bank (UAB), has once again demonstrated the strength and the resilience required to deliver a strong return for its shareholders. Today, I am pleased to report to you, and on behalf of the Board of Directors of the United Arab Bank (UAB), a strong set of results alongside with the bank's Annual Report for the year ended 31 December 2018.

Against the economic backdrop, we saw our full year net profit rise by 345%, reporting an amount of AED77m in 2018 compared to AED17m in 2017, this is a result of the successful execution of the Bank's Transformation Strategy that continues to yield solid results and had paved the way for a return to sustainable profitability.

Our strong four core pillars; pro-actively deleverage higher risk non-core portfolios; reduce costs; enhance the Bank's risk and control frameworks; and strengthen key banking fundamentals, have served to build a resilient and innovative organization with exceptional customer service and a strong brand.

The Board and I are delighted about the improved financial performance in 2018, which is a direct result of placing our customers first, being at the core of the business strategy led by our management team. The Bank had embarked on a journey to become a safer, stronger and sustainable Bank.

In 2018, despite continued headwinds, our net profit improved significantly year on year, our operating income rose to a high record, while all other significant metrics remained healthy. As we continue to grow, we transform the Bank to provide customers with greater choice of products and services and an outstanding banking experience.

We have focused on our core activities and de-risked the business recording a significant reduction of 'non-core' higher risk portfolios to 1% of Total Loans at the end of 2018.

The Bank's Provisions for Credit Losses of AED242m represent a healthy reduction of 16% compared to 2017 supported by prudent risk management and focused reduction in risk weighted assets. Going forward, UAB's transition to a lower risk model should see these moderate further in the medium term.

While we expect much to change in the next year, the culture and values that have delivered UAB to this point will not change. The Bank remains committed to contributing to the development of the UAE banking sector and the country, and we (myself and the Board) are confident that our revised and efficient UAE focused business model positions us well to continue doing the right thing for our customers and deliver sustainable returns for our shareholders.

The Board of Directors recommend the following appropriations of profit for the year ended 31 December 2018, approved by the Central Bank of UAE:

	2017 AED'000	2018 AED'000
<b>Opening balance in Accumulated Losses at 1 January</b>	(167,856)	<b>(153,940)</b>
Impact of adopting IFRS 9 at 1 January 2018	0	<b>(330,119)</b>
Restated balance in Accumulated Losses at 1 January	(167,856)	<b>(484,059)</b>
Profit for the year	17,343	<b>77,227</b>
Transfers from revaluation reserve	41	<b>39</b>
Rights issue cost	0	<b>(2,216)</b>
Loss on sale of equity reclassified from changes in fair value	0	<b>(2,471)</b>
<b>Balance available for appropriation</b>	<b>(150,472)</b>	<b>(411,480)</b>
Transfer to Special Reserve	(1,734)	<b>(7,723)</b>
Transfer to Statutory Reserve	(1,734)	<b>(7,723)</b>
Director's remuneration	0	<b>0</b>
<b>Closing balance in Accumulated Losses at 31 December</b>	<b>(153,940)</b>	<b>(426,926)</b>

After the proposed appropriation of profit, and subject to the General Assembly's approval, total Shareholder's Funds will increase to AED2,529m at 31 December 2018 compared with AED2,165m at the end of 2017. The Directors propose nil dividend award for the year 2018.

On behalf of the Board of Directors, whose unwavering commitment and guidance remain invaluable, my sincere appreciation goes to our valued customers and shareholders for their patronage, the top management and the employees for their commitment and dedication, and to the Central Bank of the UAE for regulating and supporting the UAE banking sector.

In conclusion, we wish to express our appreciation to the President of the United Arab Emirates, His Highness Sheikh Khalifa Bin Zayed Al Nahyan for his leadership, vision and support. We also wish to thank His Highness Sheikh Mohammed Bin Rashid Al Maktoum, UAE Vice President, Prime Minister and Ruler of Dubai; His Highness General Sheikh Mohammed Bin Zayed Al Nahyan, Crown Prince of Abu Dhabi and Deputy Supreme Commander of the UAE Armed Forces; and His Highness Sheikh Dr. Sultan Bin Mohammed Al Qassimi, Ruler of Sharjah for their support and guidance.

**Faisal Bin Sultan Bin Salem Al Qassimi**  
Chairman  
28 February 2019



**KEEPING PACE  
WITH DIGITAL  
DEVELOPMENT  
IS OUR GOAL**



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## INDEPENDENT AUDITOR'S REPORT TO THE SHAREHOLDERS OF UNITED ARAB BANK P.J.S.C.

### REPORT ON THE AUDIT OF THE FINANCIAL STATEMENTS

#### OUR OPINION

In our opinion, the financial statements present fairly, in all material respects, the financial position of United Arab Bank P.J.S.C. (the "Bank") as at 31 December 2018, and its financial performance and its cash flows for the year then ended in accordance with International Financial Reporting Standards.

#### *What we have audited*

The Bank's financial statements comprise:

- the statement of financial position as at 31 December 2018;
- the statement of income for the year then ended;
- the statement of comprehensive income for the year then ended;
- the statement of cash flows for the year then ended;
- the statement of changes in equity for the year then ended; and
- the notes to the financial statements, which include a summary of significant accounting policies.

#### BASIS FOR OPINION

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### *Independence*

We are independent of the Bank in accordance with the International Ethics Standards Board for Accountants' Code of Ethics for Professional Accountants (IESBA Code) and the ethical requirements that are relevant to our audit of the financial statements in the United Arab Emirates. We have fulfilled our other ethical responsibilities in accordance with these requirements and the IESBA Code.

## OUR AUDIT APPROACH

### KEY AUDIT MATTERS

#### Measurement of expected credit losses

As part of designing our audit, we determined materiality and assessed the risks of material misstatement in the financial statements. In particular, we considered where management made subjective judgements; for example, in respect of significant accounting estimates that involved making assumptions and considering future events that are inherently uncertain. As in all of our audits, we also addressed the risk of management override of internal controls, including among other matters consideration of whether there was evidence of bias that represented a risk of material misstatement due to fraud.

We tailored the scope of our audit in order to perform sufficient work to enable us to provide an opinion on the financial statements as a whole, taking into account the structure of the Bank, the accounting processes and controls, and the industry in which the Bank operates.

#### Key audit matters

Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the financial statements of the current year. These matters were addressed in the context of our audit of the financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

### KEY AUDIT MATTERS (CONTINUED)

#### Measurement of expected credit losses

IFRS 9 'Financial instruments' became effective from 1 January 2018 and replaced most of the guidance in IAS 39 - 'Financial instruments'. In particular, the incurred loss impairment model under IAS 39 has been replaced with the Expected Credit Losses model ("ECL"). The Bank adopted the final phase of IFRS 9 with respect to impairment of financial assets with effect from 1 January 2018. The adoption of the ECL model under IFRS 9 has resulted in an increase in the impairment provision by AED 330 million which has been recognized as an adjustment to retained earnings at 1 January 2018. On the initial application of IFRS 9 management has evaluated and disclosed the information required by IFRS 7 and IFRS 9.

The Bank applies ECL on all the financial instruments measured at amortised cost, debt instruments measured at fair value through comprehensive income, and financial guarantee contracts including financing commitments.

The Bank exercises significant judgements and makes a number of assumptions in developing its ECL models, which includes probability of default computation separately for retail and corporate portfolios, determining loss given default and exposure at default for both funded and unfunded exposures, forward looking adjustments and staging criteria.

For defaulted exposures, the Bank exercises judgements to estimate the expected future cash flows related to individual exposures, including the value of collateral.

The Bank's impairment policy under IFRS 9 is presented in note 3.14 to the consolidated financial statements.

Measurement of ECL is considered as a key audit matter as the Bank applies significant judgments and makes a number of assumptions in the staging criteria applied to the financial instruments as well as in developing ECL models for calculating its impairment provisions.

#### How our audit addressed the key audit matter

We performed the following audit procedures to assess the adequacy of the ECL included in the Bank's financial statements for the year ended 31 December 2018:

- We tested the completeness and accuracy of the data used in the calculations of ECL.
- For a sample of exposures, we checked the appropriateness of the Bank's application of the staging criteria.
- We involved our internal specialists to assess the following areas:
  - Conceptual framework used for developing the Bank's impairment policy in the context of its compliance with the requirements of IFRS 9.
  - ECL modelling methodology and calculations used to compute the probability of default (PD), loss given default (LGD), and exposure at default (EAD) for the Bank's classes of financial instruments.
  - Reasonableness of the assumptions made in developing the modelling framework including assumptions used for estimating forward looking scenarios and significant increase in credit risk.
  - For a sample of exposures, we checked the appropriateness of determining EAD, including the consideration of repayments and collateral.
- For the Stage 3 portfolio, the appropriateness of provisioning assumptions were independently assessed for a sample of exposures selected on the basis of risk and the significance of individual exposures. An independent view was formed on the levels of provisions recognized, based on the detailed loan and counterparty information in the credit file.
- We assessed the financial statement disclosures to ensure compliance with IFRS 7 and IFRS 9.

#### OTHER INFORMATION

The directors are responsible for the other information. The other information comprises The Directors' Report (but does not include the financial statements and our auditor's report thereon), which we obtained prior to the date of the auditor's report, and the Bank's complete Annual Report which is expected to be made available to us after that date.

Our opinion on the financial statements does not cover the other information and we do not and will not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information identified above and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated.

If, based on the work we have performed on the other information that we obtained prior to the date of this auditor's report, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

When we read the Bank's complete Annual Report, if we conclude that there is a material misstatement therein, we are required to communicate the matter to those charged with governance.

#### RESPONSIBILITIES OF MANAGEMENT AND THOSE CHARGED WITH GOVERNANCE FOR THE FINANCIAL STATEMENTS

The directors are responsible for the preparation and fair presentation of the financial statements in accordance with International Financial Reporting Standards and their preparation in compliance with the applicable provisions of the UAE Federal Law No. (2) of 2015, and for such internal control as the management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing the Bank's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Bank or to cease operations, or has no realistic alternative but to do so.

Those charged with governance, are responsible for overseeing the Bank's financial reporting process.

#### AUDITOR'S RESPONSIBILITIES FOR THE AUDIT OF THE FINANCIAL STATEMENTS

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

#### AUDITOR'S RESPONSIBILITIES FOR THE AUDIT OF THE FINANCIAL STATEMENTS (CONTINUED)

As part of an audit in accordance with ISAs, we exercise professional judgment and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Bank's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors.
- Conclude on the appropriateness of directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Bank's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Bank to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Bank to express an opinion on the financial statements. We are responsible for the direction, supervision and performance of the Bank audit. We remain solely responsible for our audit opinion.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

From the matters communicated with those charged with governance, we determine those matters that were of most significance in the audit of the financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

**REPORT ON OTHER LEGAL AND REGULATORY REQUIREMENTS**

Further, as required by the UAE Federal Law No. (2) of 2015, we report that:

- (i) we have obtained all the information we considered necessary for the purposes of our audit;
- (ii) the financial statements have been prepared and comply, in all material respects, with the applicable provisions of the UAE Federal Law No. (2) of 2015;
- (iii) the Bank has maintained proper books of account;
- (iv) the financial information included in the report and Directors' report is consistent with the books of account of the Bank;
- (v) note 9 to the financial statements discloses the shares purchased by the Bank during the financial year ended 31 December 2018;
- (vi) note 24 to the financial statements discloses material related party transactions and the terms under which they were conducted;
- (vii) based on the information that has been made available to us, nothing has come to our attention which causes us to believe that the Bank has contravened during the financial year ended 31 December 2018 any of the applicable provisions of the UAE Federal Law No. (2) of 2015 or in respect of the Bank, its Articles of Association which would materially affect its activities or its financial position as at 31 December 2018; and
- (viii) note 31 to the financial statements discloses the social contribution made during the financial year ended 31 December 2018.

Further, as required by Article (114) of the Decretal Federal Law No. (14) of 2018, we report that we have obtained all the information and explanations we considered necessary for the purpose of our audit.

PricewaterhouseCoopers  
21 February 2019



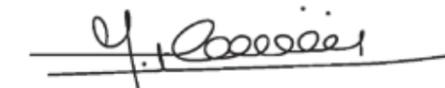
**Jacques E Fakhoury**  
Registered Auditor Number 379  
Place: Dubai, United Arab Emirates

As at 31 December			2018 AED'000	2017 AED'000
	Notes			
<b>Assets</b>				
Cash and balances with UAE Central Bank	6		<b>1,890,767</b>	2,016,628
Due from other banks	7		<b>520,172</b>	413,528
Loans and advances	8		<b>12,759,101</b>	13,128,347
Investments	9		<b>3,824,134</b>	3,413,436
Property, equipment and capital work-in-progress	10		<b>578,355</b>	589,960
Other assets	11		<b>938,488</b>	1,176,801
<b>Total assets</b>			<b>20,511,017</b>	20,738,700
<b>Liabilities and shareholders' equity</b>				
<b>Liabilities</b>				
Due to banks	12		<b>2,151,448</b>	1,543,890
Customers' deposits	13		<b>14,038,959</b>	15,049,917
Medium term borrowings	14		<b>954,850</b>	844,629
Other liabilities	15		<b>836,300</b>	1,135,634
<b>Total liabilities</b>			<b>17,981,557</b>	18,574,070
<b>Shareholders' equity</b>				
Share capital	16		<b>2,062,550</b>	1,375,033
Special reserve	16		<b>422,116</b>	414,393
Statutory reserve	16		<b>504,671</b>	496,948
General reserve	16		<b>9,311</b>	9,311
Revaluation reserve	16		<b>593</b>	632
Cumulative changes in fair values			<b>(42,855)</b>	22,253
Accumulated losses			<b>(426,926)</b>	(153,940)
<b>Net shareholders' equity</b>			<b>2,529,460</b>	2,164,630
<b>Total liabilities and shareholders' equity</b>			<b>20,511,017</b>	20,738,700

The financial statements were approved by the Board of Directors on 30 January 2019 and signed on its behalf by:



**Sheikh Faisal Bin Sultan Bin Salem Al Qassimi**  
Chairman



**Sheikh Mohamed Bin Abdulla Al Nuaimi**  
Acting Chief Executive Officer

The attached notes 1 to 31 form part of these consolidated financial statements.

**UNITED ARAB BANK P.J.S.C.**

STATEMENT OF INCOME- For the Year ended 31 December 2018

	Notes	Year ended 31 December	
		2018 AED'000	2017 AED'000
Interest income	17	933,068	842,652
Interest expense	18	(444,841)	(353,211)
<b>Net interest income</b>		<b>488,227</b>	489,441
Net fees and commission income	19	76,297	105,980
Foreign exchange income	20	29,531	39,593
Other operating income	21	53,416	42,074
<b>Total operating income</b>		<b>647,471</b>	677,088
Employee benefit expenses		(218,031)	(215,041)
Depreciation	10	(29,357)	(35,749)
Other operating expenses	22	(80,961)	(119,678)
<b>Total operating expenses</b>		<b>(328,349)</b>	(370,468)
<b>Profit before impairment losses</b>		<b>319,122</b>	306,620
Net impairment losses		(241,895)	(289,277)
<b>Net profit for the year</b>		<b>77,227</b>	17,343
<b>Earnings per share (basic and diluted in AED)</b>	23	<b>0.04</b>	0.01

**STATEMENT OF COMPREHENSIVE INCOME**

	Year ended 31 December	
	2018 AED'000	2017 AED'000
<b>Net profit for the year</b>	<b>77,227</b>	17,343
<b>Other comprehensive income</b>		
<i>Items that are or may be reclassified subsequently to the statement of income</i>		
<b>Fair value through other comprehensive income (FVOCI):</b>		
Net changes in fair value of FVOCI investments	(81,406)	-
FVOCI - reclassified to statement of income	(2,085)	-
<b>Available-for-sale investments:</b>		
Net changes in fair value of available for sale investments	-	35,874
Available for sale investments - reclassified to statement of income	-	24,696
	(83,491)	60,570
<b>Total comprehensive (loss) / profit for the year</b>	<b>(6,264)</b>	77,913

The attached notes 1 to 31 form part of these consolidated financial statements.

**UNITED ARAB BANK P.J.S.C.**

STATEMENT OF CASH FLOWS - For the Year ended 31 December 2018

	Notes	Year ended 31 December	
		2018 AED'000	2017 AED'000
<b>Operating activities</b>			
Net profit for the year		77,227	17,343
Adjustments for:			
Depreciation	10	29,357	35,749
Loss on write off of property and equipment	10	4,044	5,000
Gain from insurance and sale of property and equipment		(301)	(5,247)
Net impairment losses	8	241,895	289,277
Amortisation of premium paid on investments		33,328	38,575
Net fair value loss on disposal of investments		2,789	8,396
Unrealised gain on investments	9	(40)	(1,466)
Operating profit before changes in operating assets and liabilities		388,299	387,627
Changes in operating assets and liabilities:			
Loans and advances		(124,949)	(327,792)
Balances with UAE Central bank maturing after three months		(66,910)	307,225
Due from other banks maturing after three months		-	125,000
Cash margin held by counterparty banks against borrowings and derivative transactions	6	13,257	2,842
Other assets	11	220,785	(44,771)
Due to banks maturing after three months		386,274	119,379
Customers' deposits	13	(1,020,897)	(488,098)
Other liabilities	15	(338,287)	150,685
Net cash (used in) / generated from operating activities		(542,428)	232,097
<b>Investing activities</b>			
Purchase of property, equipment and capital work-in-progress	10	(21,793)	(47,462)
Proceeds on sale of property and equipment		-	1,325
Proceeds from insurance claims		301	5,000
Purchase of investments		(2,173,433)	(2,168,334)
Proceeds from redemption / sale of investments		1,637,439	2,061,340
Proceeds from closure of subsidiary		10,238	-
Net cash used in investing activities		(547,248)	(148,131)
<b>Financing activities</b>			
Increase in ordinary share capital on rights issue	23	687,517	-
Net proceeds from / (repayment of) medium term borrowings		110,221	(679,376)
Rights issue costs		(2,216)	-
Net cash generated from / (used in) financing activities		795,522	(679,376)
<b>Net change in cash and cash equivalents</b>		<b>(294,154)</b>	(595,410)
Cash and cash equivalents at 1 January		1,036,067	1,631,477
<b>Cash and cash equivalents at 31 December</b>		<b>741,913</b>	1,036,067
Cash and cash equivalents comprise the following statement of financial position amounts with original maturities of three months or less:			
Cash and balances with the UAE Central Bank		1,012,515	1,205,286
Due from other banks		512,203	392,302
Due to banks		(782,805)	(561,521)
		<b>741,913</b>	1,036,067

The attached notes 1 to 31 form part of these consolidated financial statements.

**UNITED ARAB BANK P.J.S.C.**
**STATEMENT OF CHANGES IN EQUITY - For the Year ended 31 December 2017**

	Share capital AED'000	Special reserve AED'000	Statutory reserve AED'000	General reserve AED'000	Revaluation reserve AED'000	Changes in fair value AED'000	Accumulated losses AED'000	Total AED'000
At 1 January 2017	1,375,033	412,659	495,214	9,311	673	(38,317)	(167,856)	2,086,717
Profit for the year	-	-	-	-	-	-	17,343	17,343
Comprehensive income for the year	-	-	-	-	-	60,570	-	60,570
Total comprehensive income for the year	-	-	-	-	-	60,570	17,343	77,913
Depreciation transfer for land and buildings	-	-	-	-	(41)	-	41	-
Transfer to special reserve	-	1,734	-	-	-	-	(1,734)	-
Transfer to statutory reserve	-	-	1,734	-	-	-	(1,734)	-
<b>At 31 December 2017</b>	<b>1,375,033</b>	<b>414,393</b>	<b>496,948</b>	<b>9,311</b>	<b>632</b>	<b>22,253</b>	<b>(153,940)</b>	<b>2,164,630</b>
Impact of adopting IFRS 9 at 1 January 2018	-	-	-	-	-	15,912	(330,119)	(314,207)
<b>Restated balance at 1 January 2018</b>	<b>1,375,033</b>	<b>414,393</b>	<b>496,948</b>	<b>9,311</b>	<b>632</b>	<b>38,165</b>	<b>(484,059)</b>	<b>1,850,423</b>
Profit for the year	-	-	-	-	-	-	77,227	77,227
Comprehensive loss for the year	-	-	-	-	-	(83,491)	-	(83,491)
Total comprehensive loss for the year	-	-	-	-	-	(83,491)	77,227	(6,264)
Rights issue (Note 23)	687,517	-	-	-	-	-	-	687,517
Rights issue cost	-	-	-	-	-	-	(2,216)	(2,216)
Depreciation transfer for land and buildings	-	-	-	-	(39)	-	39	-
Transfer to special reserve	-	7,723	-	-	-	-	(7,723)	-
Transfer to statutory reserve	-	-	7,723	-	-	-	(7,723)	-
Loss on sale of equity reclassified	-	-	-	-	-	2,471	(2,471)	-
<b>At 31 December 2018</b>	<b>2,062,550</b>	<b>422,116</b>	<b>504,671</b>	<b>9,311</b>	<b>593</b>	<b>(42,855)</b>	<b>(426,926)</b>	<b>2,529,460</b>

The attached notes 1 to 31 form part of these consolidated financial statements.

**UNITED ARAB BANK P.J.S.C.**
**NOTES TO THE FINANCIAL STATEMENTS**

for the year ended 31 December 2018

**1. INCORPORATION AND ACTIVITIES**

United Arab Bank P.J.S.C. (the "Bank") was incorporated in 1975 as a Private Joint Stock Company in the Emirate of Sharjah. The legal form of the Bank was converted to a public company with limited liability in 1982 by a decree of His Highness The Ruler of Sharjah and has been registered as a Public Joint Stock Company under the UAE Commercial Companies Law No. (8) of 1984 (as amended). The Bank's registered office is located in the Emirate of Sharjah, United Arab Emirates. The address of the registered office is PO Box 25022, Sharjah, United Arab Emirates.

The Bank carries out the business of commercial banking through its offices and branches in the United Arab Emirates. The Bank also carries out Islamic banking operations through Islamic banking windows at selected branches.

**Investment in subsidiary**

On 28 November 2011, Al Sadarah Investment Company was formed as an investment company by the Bank. Al Sadarah Investment Company ("the subsidiary") started its operations from 3 May 2012 when the share capital (100 shares of AED 3,000 each, totalling AED 300,000) was introduced into the subsidiary. The company was incorporated as a fully owned subsidiary of the Bank. The Bank and its subsidiary were together referred to as the "Group". The principal activities of the subsidiary were to make financial investments on its own, invest in commercial projects and provide investment advisory services.

Following internal management review, a decision was made to wind up this subsidiary as the entity was not considered core to the Group's transformation strategy. As a result, the former subsidiary company was wound up in January 2018. There were no operations in this subsidiary during the year and no balances as at 31 December 2018. The current year financial statements comprise the results of the Bank on a standalone basis. The comparative financial statements continues to be on a consolidated basis.

**2. BASIS OF PREPARATION**
**Statement of compliance**

The financial statements of the Bank have been prepared in accordance with International Financial Reporting Standards (IFRS) and applicable requirements of United Arab Emirates laws. UAE Federal Law No 2 of 2015 ("Companies Law") is applicable to the Bank, has come into effect on 1 July 2015. The Bank has assessed and evaluated the provisions of the Companies Law and has ensured its compliance.

**3. SIGNIFICANT ACCOUNTING POLICIES**

**3.1 NEW AND REVISED INTERNATIONAL FINANCIAL REPORTING STANDARDS**

**3.1.1 Standards, amendments and interpretations that are effective for the Group's accounting period beginning on 1 January 2018**

IFRS	Title	Effective for annual periods beginning on or after
IAS 1	Presentation of financial statements (disclosure initiative)	1 January 2018
IFRS 9	Financial Instruments	1 January 2018
IFRS 10	Consolidated financial statements	1 January 2018
IAS 28	Investments in associates and joint ventures	1 January 2018
IFRS 7	Financial instruments: disclosures*	1 January 2018
IAS 19	Employee benefits*	1 January 2018
IFRS 15	Revenue from contracts with customers	1 January 2018
IAS 34	Interim financial reporting*	1 January 2018

\* These represent annual improvements issued from the 2012 - 2014 reporting cycle, amending the aforesaid standards.

Other than IFRS 9 and 7, there is no material impact of the above amendments on the financial statements of the Bank.

There are no other IFRSs or IFRIC interpretations that were effective for the first time for the financial year beginning on 1 January 2018 that have had a material impact on the Bank's financial statements.

**3.1.1 Standards, amendments and interpretations that are effective for the Group's accounting period beginning on 1 January 2018**

IFRS 9 - Financial Instruments

The Bank has adopted IFRS 9 as issued by IASB in July 2014 with a transition date of 1 January 2018, which resulted in changes in accounting policies and adjustments to the amounts previously recognised in the financial statements. The Bank did not early adopt any of the elements of IFRS 9 in previous periods.

The adoption of IFRS 9 has resulted in changes in accounting policies for recognition, classification and measurement of financial assets and financial liabilities and impairment of financial assets. These key changes to the Bank's accounting policies resulting from its adoption of IFRS 9 are summarised below.

**Classification of financial assets and financial liabilities**

IFRS 9 contains three principal classification categories for financial assets: measured at amortised cost, fair value through comprehensive income (FVOCI) and fair value through profit or loss (FVTPL). The classification is dependent on the Bank's business model in which a financial asset is managed and its contractual cash flow characteristics. The standard eliminates the existing IAS 39 categories of held to maturity, loans and receivables and available for sale. Under IFRS 9, derivatives embedded in contracts where the host is a financial asset are treated as separate derivatives when their economic characteristics and risks are not closely related to those of the host contract and the host contract is not carried at fair value through the consolidated statement of income. These embedded derivatives are measured at fair value with the changes in fair value recognised in the consolidated statement of income.

**3. SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)**

**3.1 NEW AND REVISED INTERNATIONAL FINANCIAL REPORTING STANDARDS (CONTINUED)**

**3.1.1 Standards, amendments and interpretations that are effective for the Group's accounting period beginning on 1 January 2018 (Continued)**

IFRS 9 largely retains the existing requirements in IAS 39 for the classification of financial liabilities. However, although under IAS 39 all fair value changes of liabilities designated under the fair value option were recognised in profit or loss, under IFRS 9 fair value changes are generally presented as follows:

- The amount of change in the fair value that is attributable to changes in the credit risk of the liability is presented in other comprehensive income (OCI); and
- The remaining amount of the change in the fair value is presented in profit or loss.

Explanation of how the Bank classifies its financial assets and liabilities are provided in the subsequent sections.

**Impairment of financial assets**

IFRS 9 replaces the 'incurred loss' model in IAS 39 with an 'expected credit loss' model. In addition to the financial assets, the new impairment model also applies to certain loan commitments and financial guarantee contracts but not to equity investments.

Under IFRS 9, credit losses are recognised earlier than under IAS 39. Explanation of how the Bank applies the impairment requirements of IFRS 9 are explained in the subsequent sections.

**Transition**

Changes in accounting policies resulting from the adoption of IFRS 9 have been applied retrospectively, except as described below.

- Comparative periods have not been restated. Differences in the carrying amounts of financial assets and financial liabilities resulting from the adoption of IFRS 9 are recognised in retained earnings as at 1 January 2018. Accordingly, the information presented for 2017 does not reflect the requirements of IFRS 9 and therefore is not comparable to the information presented for 2018 under IFRS 9.
- The following assessments have been made on the basis of the facts and circumstances that existed at the date of initial application.
  - The determination of the business model within which a financial asset is held.
  - The designation of certain investments in equity instruments not held for trading as at FVOCI
- If a financial asset had low credit risk at the date of initial application of IFRS 9, then the Bank continues to assess whether any increase in credit risk is significant since the initial implementation.
- As permitted by IFRS 9, the Bank elected to continue to apply the hedge accounting requirements under IAS 39.

**3. SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)**

**3.1 NEW AND REVISED INTERNATIONAL FINANCIAL REPORTING STANDARDS (CONTINUED)**

**3.1.1 Standards, amendments and interpretations that are effective for the Group's accounting period beginning on 1 January 2018 (Continued)**

**3.1.2 Standards, amendments and interpretations issued but not yet effective for the Bank's accounting period beginning on 1 January 2018 and not early adopted**

IFRS	Title	Effective for annual periods beginning on or after
IFRS 16	Leases	1 January 2019

Nature of change - Under the standard, an asset (the right to use the leased item) and a financial liability to pay rentals are recognised. The only exceptions are short-term and low-value leases.

Impact - As at the reporting date, the Bank has non-cancellable operating lease commitments of AED 15.2m. Of these commitments, approximately AED1.1m relate to short-term and low-value leases which will be recognised on a straight-line basis as expense in statement of income. For the remaining lease commitments, the Bank expects to recognise right-of-use assets of approximately AED32.8m on 1 January 2019 and lease liabilities of AED25.3m (after adjustments for prepayments and accrued lease payments recognised as at 31 December 2018). The Bank expects that profit after tax will decrease by approximately by AED4.4m for 2019 as a result of adopting the new rules. Operating cash flows will increase and financing cash flows decrease by approximately AED6.1m as repayment of the principal portion of the lease liabilities will be classified as cash flows from financing activities. The Bank's activities as a lessor are not material and hence the Bank does not expect any significant impact on the financial statements. However, some additional disclosures will be required from next year.

Date of adoption - The Bank will apply the standard from its mandatory adoption date of 1 January 2019. The Bank intends to apply the simplified transition approach and will not restate comparative amounts for the year prior to first adoption. Right-of-use assets for property leases will be measured on transition as if the new rules had always been applied. All other right-of-use assets will be measured at the amount of the lease liability on adoption (adjusted for any prepaid or accrued lease expenses)

There are no other applicable new standards and amendments to published standards or IFRIC interpretations that have been issued but are not effective for the first time for the Bank's financial year beginning on 1 January 2018 that would be expected to have a material impact on the financial information of the Bank.

**3. SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)**

**3.2 BASIS OF MEASUREMENT**

The Bank's financial statements are prepared under the historical cost convention except for the following:

- derivative financial instruments are measured at fair value;
- financial assets at FVTPL and FVOCI (applicable from 1 January 2018) are measured at fair value;
- available-for-sale financial assets (applicable before 1 January 2018) are measured at fair value;
- investment properties are measured at fair value.

**3.3 FUNCTIONAL AND PRESENTATION CURRENCY**

The Bank's financial statements have been presented in UAE Dirhams which is the presentation currency of the Bank and also the functional currency of the Bank (and its subsidiary) and all values are rounded to the nearest thousand (AED'000) except when otherwise indicated.

**3.4 BASIS OF CONSOLIDATION**

The financial statements of the Bank for the year ended 31 December 2018 has been prepared on a standalone basis since its former subsidiary was wound up in January 2018. The prior year comparative figures represent consolidated financial information and comprise the financial statements of the Bank and its subsidiary as at 31 December 2017 (collectively referred to as the "Group"). The following subsidiary had been consolidated for the year ended 31 December 2017:

Name	Legal Status	Beneficial ownership	Country of incorporation	Principal activities
Al Sadarah Investment Company	Limited Liability company	100%	Sharjah, UAE	Investments and investment advisory services

Subsidiaries are investees controlled by the Group. The Group controls an investee when it is exposed to, or has rights to, variable returns from its involvement with the investee and has the ability to affect these returns through its power over the investee.

Subsidiaries are fully consolidated from the date of acquisition or establishment, being the date on which the Group obtains control, and continue to be consolidated until the date when such control ceases. The financial statements of the subsidiaries are prepared for the same reporting period as the parent entity, using consistent accounting policies. Where necessary, the accounting policies of subsidiaries are aligned to ensure consistency with the policies adopted by the Group. All intra-group balances, transactions, unrealised gains and losses and dividends resulting from intra-group transactions are eliminated in full.

**3.5 FINANCIAL INSTRUMENTS**

A financial instrument is any contract that gives rise to a financial asset of one entity and a financial liability or equity instrument for another entity. All assets and liabilities in the statement of financial position are financial instruments except property and equipment, capital work-in-progress, prepayments, provision for employee service benefits and shareholders' equity.

**3. SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)**  
**3.5 FINANCIAL INSTRUMENTS (CONTINUED)**

**3.5.1 Classification**

**Policies applicable from 1 January 2018**

On initial recognition a financial asset is classified as measured at:

- Amortised cost;
- Fair value through comprehensive income (FVOCI); or
- Fair value through profit or loss (FVTPL)

The classification requirements for debt and equity instruments are described below.

Debt instruments

Debt instruments are those instruments that meet the definition of a financial liability from the issuer's perspective, such as loans, government and corporate bonds and trade receivables purchased from clients in factoring arrangements without recourse.

The classification depends on the Bank's business model for managing financial assets and the contractual cash flow characteristics of the financial assets.

Based on these factors, the Bank classifies its debt instruments into one of three measurement categories:

- **Amortised Cost** - Assets that are held for collection of contractual cash flows where those cash flows represent solely payments of principal and interest ('SPPI'), and that are not designated at FVTPL, are measured at amortised cost. The carrying amount of these assets is adjusted by any expected credit loss allowance recognised and measured as explained in note 3.5.14. Interest income from these financial assets is included in 'Interest income' using the effective interest rate method.
- **Fair value through comprehensive income (FVOCI)** - Financial assets that are held for collection of contractual cash flows and for selling the assets, where the assets' cash flows represent solely payments of principal and interest, and that are not designated at FVTPL, are measured at fair value through comprehensive income (FVOCI). Movements in the carrying amount are taken through OCI, except for the recognition of impairment gains or losses, interest revenue and foreign exchange gains and losses on the instruments' amortised cost which are recognised in profit or loss. When the financial asset is derecognised, the cumulative gain or loss previously recognised in OCI is reclassified from equity to profit or loss. Interest income from these financial assets is included in 'Interest Income' using the effective interest rate method.
- **Fair value through profit or loss (FVTPL)** - Assets that do not meet the criteria for amortised cost or FVOCI are measured at fair value through profit or loss. A gain or loss on a debt instrument that is subsequently measured at fair value through profit or loss and is not part of a hedging relationship is recognised in profit or loss and presented in the profit or loss statement in the period in which it arises.

The business model reflects how the Bank manages its assets in order to generate cash flows that is, whether the Bank's objective is solely to collect the contractual cash flows from the assets or is to collect both the contractual cash flows and cash flows arising from the sale of assets. If neither of these is applicable, then the financial assets are classified as part of 'other' business model and measured at FVTPL.

**3. SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)**  
**3.5 FINANCIAL INSTRUMENTS (CONTINUED)**

**3.5.1 Classification (Continued)**

Where the business model is to hold assets to collect contractual cash flows or to collect contractual cash flows and sell, the Bank assesses whether financial instruments' cash flows represent solely payments of principal and interest (the 'SPPI' test). In making this assessment, the Bank considers whether contractual cash flows are consistent with a basic lending arrangement i.e. interest includes only consideration for the time value of money, credit risk, other basic lending risks and a profit margin that is consistent with basic lending arrangement. Where the contractual terms introduce exposure to risk or volatility that are inconsistent with a basic lending arrangements, the related financial asset is classified and measured at fair value through profit or loss.

The Bank reclassifies debt investments when and only when its business model for managing those assets changes. The reclassification takes place from the start of the first reporting period following the change. Such changes are expected to be very infrequent and none occurred during the year.

Equity instruments

Equity instruments are instruments that meet the definition of equity from the issuer's perspective; that is, instruments that do not contain a contractual obligation to pay and that evidence a residual interest in the issuer's net assets.

Investment in equity instruments that are not held for trading are measured at FVOCI. In such cases amounts presented in comprehensive income are not subsequently transferred to profit or loss upon de-recognition. Dividends on such investments are recognised in profit or loss unless the dividend clearly represents a recovery of part of the cost of the investment.

All other financial assets are classified and measured at FVTPL.

The following summarises the key changes for the Bank:

- The available for sale (AFS) financial asset categories were removed.
- A new asset category measured at FVOCI was introduced. This applies to debt instruments with contractual cash flow characteristics that are solely payments of principal and interest and held in a business model whose objective is achieved by both collecting contractual cash flows and selling financial assets. The Bank's AFS debt instruments were classified in this category.
- A new asset category for non-traded equity investments measured at FVOCI was introduced. The Bank's AFS equity instruments were classified in this category.

**Policies applicable before 1 January 2018**

The Bank classified its financial assets at initial recognition in the following categories:

- **Financial assets at fair value through profit or loss:** A financial asset was classified in this category if acquired principally for the purpose of selling in the short term or if so designated by management. Derivatives were also categorised as held for trading unless they were designated as hedges.
- **Loans and advances:** This category comprised of non-derivative financial assets with fixed and determinable payments that were not quoted in an active market. They arose when the Bank provided money directly to the borrower with no intention of trading the receivable.
- **Available-for-sale:** Investments classified as Available-for-sale were those non-derivative financial assets that were designated as available-for-sale or not classified as (a) loans and advances; (b) held-to-maturity investments; or (c) financial assets at fair value through profit or loss.

**3. SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)**  
**3.5 FINANCIAL INSTRUMENTS (CONTINUED)**

**3.5.2 Recognition and initial measurement**

The Bank initially recognises loans and advances and deposits on the date at which they are originated. All other financial assets and liabilities are initially recognised on the trade date which is the date on which the Bank becomes a party to the contractual provisions of the instrument.

A financial asset or financial liability is measured initially at fair value plus, for an item not at fair value through profit or loss, transaction costs that are directly attributable to its acquisition or issue.

**3.5.3 Amortised cost measurement principles**

The amortised cost of a financial asset or liability is the amount at which the financial asset or liability is measured at initial recognition, minus principal re-payments, plus or minus the cumulative amortisation using the effective interest method of any difference between the initial amount recognised and the maturity amount, minus any reduction for impairment. Premiums and discounts including initial transaction costs are included in the carrying amount of the related instrument.

**3.5.4 Subsequent measurement**

Subsequent to initial recognition, all financial instruments to be fair valued are measured at fair value, except any instrument that does not have a reliably measurable fair value, in which case financial instruments are measured as set out in the fair value measurement principles below.

All other assets are measured at amortised cost using the effective interest method less impairment losses, if any.

**3.5.5 Gains and losses on subsequent measurement**

**Policies applicable after 1 January 2018**

(a) *Debt Investments*

Gains and losses arising from changes in the fair value of FVOCI investments are recognised directly in equity through comprehensive income, until the financial assets are derecognised or impaired, at which time the cumulative gain or loss previously recognised in equity is recognised in the statement of income. Changes in the fair value of FVTPL investments are subsequently recognised in the profit or loss.

(b) *Equity Investments*

Gains and losses arising from changes in the fair value on equity investments are recognized in comprehensive income, there is no subsequent reclassification of fair value gains and losses to profit or loss. Dividends from such investments continue to be recognised in profit or loss as other income when the right to receive payments is established.

**Policies applicable before 1 January 2018**

**3. SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)**

**3.5 FINANCIAL INSTRUMENTS (CONTINUED)**

**3.5.5 Gains and losses on subsequent measurement (Continued)**

(a) *Debt Investments*

Gains and losses arising from changes in the fair value of available-for-sale investments are recognised directly in equity through comprehensive income, until the financial assets are derecognised or impaired, at which time the cumulative gain or loss previously recognised in equity is recognised in the consolidated statement of income. Gains and losses from changes in the fair value of held-for-trading investments are recognised in the consolidated statement of income.

(b) *Equity Investments*

Gains and losses arising from changes in the fair value on available-for-sale equity investments are recognized in comprehensive income, until the financial assets are derecognised or impaired, at which time the cumulative gain or loss previously recognised in equity is recognised in the consolidated statement of income. Dividends from such investments continue to be recognised in profit or loss as other income when the right to receive payments is established.

**3.5.6 De-recognition**

Financial assets are derecognised when the contractual rights to receive cash flows from the asset expire or where the Bank has transferred substantially all the risks and rewards of ownership. A financial liability is derecognised when its contractual obligations are discharged, cancelled or expire.

**3.5.7 Fair value measurement**

Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date in the principal, or in its absence, the most advantageous market to which the Bank has access at that date. The fair value of a liability reflects its non-performance risk.

When applicable, the Bank measures the fair value of an instrument using the quoted price in an active market for that instrument. A market is regarded as active if transactions for the asset or liability take place with sufficient frequency and volume to provide pricing information on an ongoing basis.

When there is no quoted price in an active market, the Bank uses valuation techniques that maximise the use of relevant observable inputs and minimise the use of unobservable inputs. The chosen valuation technique incorporates all the factors that market participants would take into account in pricing a transaction.

The best evidence of the fair value of a financial instrument at initial recognition is normally the transaction price i.e. the fair value of the consideration given or received. If the Bank determines that the fair value at initial recognition differs from the transaction price and the fair value is evidenced neither by a quoted price in an active market for an identical asset or liability, nor based on a valuation technique that uses only data from observable markets, the financial instrument is initially measured at fair value, adjusted to defer the difference between the fair value at initial recognition and the transaction price. Subsequently, that difference is recognised in profit or loss on an appropriate basis over the life of the instrument but no later than when the valuation is supported wholly by observable market data or the transaction is closed out.

**3. SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)**

**3.5 FINANCIAL INSTRUMENTS (CONTINUED)**

**3.5.7 Fair value measurement (Continued)**

If an asset or a liability measured at fair value has a bid price and an ask price, the Bank measures assets and long positions at a bid price and liabilities and short positions at an ask price.

Portfolios of financial assets and financial liabilities that are exposed to market risk and credit risk that are managed by the Bank on the basis of the net exposure to either market or credit risk, are measured on the basis of a price that would be received to sell a net long position (or paid to transfer a net short position) for a particular risk exposure. Those portfolio-level adjustments are allocated to the individual assets and liabilities on the basis of the relative risk adjustment of each of the individual instruments in the portfolio.

The Bank recognises transfers between levels of the fair value hierarchy as of the end of the reporting period during which the change has occurred.

**3.5.8 Loans and advances**

Loans and advances are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market. Loans and advances arise when cash is advanced to a debtor with no intention of trading the receivable. Loans and advances are carried at amortised cost.

**3.5.9 Investments**

The 'investment securities' caption in the statement of financial position includes:

- debt securities measured at FVOCI; and
- equity investment securities designated as at FVOCI.

For debt securities measured at FVOCI, gains and losses are recognised in OCI, except for the following, which are recognised in profit or loss in the same manner as for financial assets measured at amortised cost:

- interest revenue using the effective interest method; and
- Expected credit losses (ECL) and reversals

When debt security measured at FVOCI is derecognised, the cumulative gain or loss previously recognised in OCI is reclassified from equity to profit or loss.

**3.5.10 Due from banks**

Due from banks and financial institutions are initially recognised at fair value and are subsequently measured at amortised cost using the effective interest rate less allowance for impairment, if any.

**3.5.11 Cash and cash equivalents**

Cash and cash equivalents as referred to in the consolidated statement of cash flows comprise cash on hand, non-restricted current accounts with the Central Bank, deposits with the Central Bank with an original maturity of three months or less, and amounts due from (to) banks on demand or with an original maturity of three months or less.

**3. SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)**

**3.5 FINANCIAL INSTRUMENTS (CONTINUED)**

**3.5.12 Financial guarantees**

In the ordinary course of business, the Bank gives financial guarantees, consisting of letters of credit, guarantees and acceptances. Financial guarantees are initially recognised in the financial statements at fair value, with premium received included in 'Other liabilities'. Subsequent to initial recognition, the Bank's liability under each guarantee is measured at the higher of the amortised premium and the best estimate of expenditure required to settle any financial obligation arising as a result of the guarantee.

Any increase in the liability relating to financial guarantees is taken to the consolidated statement of income in 'Provision for credit losses'. The premium received is recognised in the statement of income in 'Net fees and commission income' on a straight line basis over the life of the guarantee.

**3.5.13 Derivatives**

The Bank enters into derivative instruments including forwards, futures, forward rate agreements, swaps and options in foreign exchange, interest rate and capital markets. In the normal course of business, the fair value of a derivative on initial recognition is the transaction price included in other income/expenses. Subsequent to their initial recognition, derivative financial instruments are stated at fair values where they are designated as part of a hedging relationship and classified as a hedging instrument. Derivatives with positive market values (unrealised gains) are included in other assets and derivatives with negative market values (unrealised losses) are included in other liabilities in the statement of financial position. Changes in the fair values of derivatives held for trading or to offset other trading positions are included in other operating income (expenses) in the consolidated statement of income.

As permitted by IFRS 9, the Bank has elected to continue to apply the hedge accounting requirements of IAS 39.

On initial designation of the hedge, the Bank formally documents the relationship between the hedging instrument(s) and hedged item(s), including the risk management objective and strategy in undertaking the hedge, together with the method that will be used to assess the effectiveness of the hedging relationship. The Bank makes an assessment, both at the inception of the hedge relationship as well as on an ongoing basis, as to whether the hedging instrument(s) is / are expected to be 'highly effective' in offsetting the changes in the fair value or cash flows of the respective hedged item(s) during the period for which the hedge is designated, and whether the actual results of each hedge are within a range of 80-125 percent.

Changes in the fair value of derivatives that are designated, and qualify, as fair value hedges and that prove to be highly effective in relation to the hedged risk are included in other operating income / (expenses) along with the corresponding changes in the fair value of the hedged assets or liabilities which are attributable to the risk being hedged.

Hedge accounting is discontinued when the hedging instrument expires or is sold, terminated or exercised, or no longer qualifies for hedge accounting. Upon such discontinuance, in the case of fair value hedges of interest-bearing financial instruments any adjustment to the carrying amount relating to the hedged risk is amortised in the consolidated statement of income over the remaining term to maturity.

Certain derivative transactions, while providing effective economic hedges under the Bank's asset and liability management and risk management positions, do not qualify for hedge accounting under the specific rules in IAS 39 and are therefore accounted for as derivatives held for trading and the related fair value gains and losses reported in other operating income (expenses).

**3. SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)**

**3.5 FINANCIAL INSTRUMENTS (CONTINUED)**

**3.5.13 Derivatives (Continued)**

Derivatives may be embedded in another contractual agreement (host contract). Derivatives embedded in other financial instruments are treated as separate derivatives when their economic characteristics and risks are not closely related to those of the host contract and the host contract is not carried at fair value through the consolidated statement of income. These embedded derivatives are measured at fair value with the changes in fair value recognised in the consolidated statement of income. Post adoption of IFRS 9, embedded derivatives are separated from the host contract, only if the host contract is not an asset in the scope of IFRS 9.

**3.5.14 Impairment of financial assets**

Following the adoption of IFRS 9, the Bank's accounting policy for impairment requirements are based on an expected credit loss (ECL) model, replacing the incurred loss methodology model under IAS 139.

**Policy applicable from 1 January 2018**

The Bank applies a three-stage approach to measuring expected credit losses (ECL) on financial instruments accounted for at amortised cost and FVOCI. Assets migrate through the following three stages based on the change in credit quality since initial recognition:

**i) Stage 1: 12-months ECL**

For exposures where there has not been a significant increase in credit risk since initial recognition and that are not credit impaired upon origination, the portion of the lifetime ECL associated with the probability of default events occurring within the next 12 months is recognised.

**ii) Stage 2: Lifetime ECL - not credit impaired**

For credit exposures where there has been a significant increase in credit risk since initial recognition but that are not credit impaired, a lifetime ECL is recognised.

**iii) Stage 3: Lifetime ECL - credit impaired**

Financial assets are assessed as credit impaired when one or more events that have a detrimental impact on the estimated future cash flows of that asset have occurred. This uses the same criteria as under IAS 39, the Bank's methodology for specific provisions remains unchanged. For financial assets that have become credit impaired, a lifetime ECL is recognised and interest revenue is calculated by applying the effective interest rate to the amortised cost (net of provision) rather than the gross carrying amount.

The Bank measures loss allowances at an amount equal to 12-month Expected credit loss (ECL) for the following financial instruments which are considered to have low credit risk:

- balances with Central Bank and other banks
- debt investment securities; and
- other financial assets, mainly comprising of sundry receivables

12-month ECL are the portion of ECL that result from default events on a financial instrument that are possible within the 12 months after the reporting date.

**3. SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)**

**3.5 FINANCIAL INSTRUMENTS (CONTINUED)**

**3.5.14 Impairment of financial assets (continued)**

**iii) Stage 3: Lifetime ECL - credit impaired (continued)**

**Measurement of ECL**

The Bank assesses on a forward-looking basis the ECL associated with its debt instrument assets carried at amortised cost and FVOCI and with the exposure arising from financial guarantee contracts. The Bank recognizes a loss allowance for such losses at each reporting date. The measurement of ECL reflects:

- an unbiased and probability-weighted amount that is determined by evaluating a range of possible outcomes;
- the time value of money; and
- reasonable and supportable information that is available without undue cost or effort at the reporting date about past events, current conditions and forecasts of future economic conditions.

**Presentation of allowance for ECL in the statement of financial position**

Loss allowances for ECL are presented in the statement of financial position as follows:

- financial assets measured at amortised cost and FVOCI: as a deduction from the gross carrying amount of the assets and adjustments to OCI respectively; and
- loan commitments and financial guarantee contracts: as a provision in other liabilities

**Policy applicable before 1 January 2018**

The Bank assessed at each statement of financial position date whether there was any objective evidence that a financial asset or a group of financial assets is impaired. A financial asset or a group of financial assets was deemed to be impaired if, and only if, there is objective evidence of impairment as a result of one or more events that has occurred after the initial recognition of the asset (an incurred 'loss event') and that loss event (or events) had an impact on the estimated future cash flows of the financial asset or the group of financial assets that could be reliably estimated.

**(i) Financial assets carried at amortised cost**

For financial assets carried at amortised cost (such as amounts due from banks, loans and advances to customers as well as held-to-maturity investments), the Bank first assesses individually whether objective evidence of impairment exists for financial assets that are individually significant, or collectively for financial assets that are not individually significant. If the Bank determines that no objective evidence of impairment exists for an individually assessed financial asset, it includes the asset in a group of financial assets with similar credit risk characteristics and collectively assesses them for impairment. Assets that are individually assessed for impairment and for which an impairment loss is, or continues to be, recognised are not included in a collective assessment of impairment.

If there is objective evidence that an impairment loss has been incurred, the amount of the loss is measured as the difference between the asset's carrying amount and the present value of estimated future cash flows (excluding future expected credit losses that have not yet been incurred). The carrying amount of the asset is reduced through the use of an allowance account and the amount of the loss is recognised in the consolidated statement of income. Interest income continues to be accrued on the reduced carrying amount and is accrued using the rate of interest used to discount the future cash flows for the purpose of measuring the impairment loss. The interest income is recorded as part of 'Interest income'. Loans together with the associated allowance are written off when there is no realistic prospect of future recovery and all collateral has been realised or has been transferred to the Bank. If, in a subsequent year, the amount of the estimated impairment loss increases or decreases because of an event occurring after the impairment was recognised, the previously recognised impairment loss

**3. SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)**

**3.5 FINANCIAL INSTRUMENTS (CONTINUED)**

**3.5.14 Impairment of financial assets (continued)**

**(i) Financial assets carried at amortised cost (continued)**

is increased or reduced by adjusting the allowance account. If a future write-off is later recovered, the recovery is credited to 'Provision for credit losses'.

The present value of the estimated future cash flows is discounted at the financial asset's original effective interest rate ("EIR"). If a loan has a variable interest rate, the discount rate for measuring any impairment loss is the current EIR. The calculation of the present value of the estimated future cash flows of a collateralised financial asset reflects the cash flows that may result from foreclosure less costs for obtaining and selling the collateral, whether or not foreclosure is probable.

For the purpose of a collective evaluation of impairment, financial assets are grouped on the basis of the Bank's internal credit grading system, that considers credit risk characteristics such as asset type, industry, geographical location, collateral type, past-due status and other relevant factors.

Future cash flows on a group of financial assets that are collectively evaluated for impairment are estimated on the basis of historical loss experience for assets with credit risk characteristics similar to those in the Bank. Historical loss experience is adjusted on the basis of current observable data to reflect the effects of current conditions on which the historical loss experience is based and to remove the effects of conditions in the historical period that do not exist currently. Estimates of changes in future cash flows reflect, and are directionally consistent with, changes in related observable data from year to year (such as changes in unemployment rates, property prices, commodity prices, payment status, or other factors that are indicative of incurred losses in the group and their magnitude). The methodology and assumptions used for estimating future cash flows are reviewed regularly to reduce any differences between loss estimates and actual loss experience.

**(ii) Available-for-sale financial investments**

For available-for-sale financial investments, the Bank assesses at each reporting date whether there is objective evidence that an investment or a group of investments is impaired.

In the case of equity investments classified as available-for-sale, objective evidence would include a significant or prolonged decline in the fair value of the investment below its cost. 'Significant' is evaluated against the original cost of the investment and 'prolonged' against the period in which the fair value has been below its original cost. When there is evidence of impairment, the cumulative loss - measured as the difference between the acquisition cost and the current fair value, less any impairment loss on that investment previously recognised in the consolidated statement of income - is removed from comprehensive income and recognised in the consolidated statement of income. Impairment losses on equity investments are not reversed through the consolidated statement of income; increases in their fair value after impairment are recognised directly in comprehensive income.

In the case of debt instruments classified as available-for-sale, impairment is assessed based on the same criteria as financial assets carried at amortised cost. However, the amount recorded for impairment is the cumulative loss measured as the difference between the amortised cost and the current fair value, less any impairment loss on that investment previously recognised in the consolidated statement of income.

Future interest income continues to be accrued based on the reduced carrying amount of the asset, applying the rate of interest used to discount the future cash flows for the purpose of measuring the impairment loss. The interest income is recorded as part of finance income. If, in a subsequent year, the fair value of a debt instrument increases and the increase can be objectively related to an event occurring after the impairment loss was recognised in the consolidated statement of income, the impairment loss is reversed through the consolidated statement of income.

**3. SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)**

**3.6 RENEGOTIATED LOANS (APPLICABLE BEFORE AND AFTER 1 JANUARY 2018)**

Where possible, the Bank seeks to restructure loans rather than to take possession of collateral. This may involve extending the payment arrangements and the agreement of new loan conditions. Once the terms have been renegotiated, the loan is no longer considered past due. Management continually reviews renegotiated loans to ensure that all criteria are met and that future payments are likely to occur. The loans continue to be subject to an individual or collective impairment assessment, calculated using the loan's original effective interest rate.

**3.7 WRITE-OFF (APPLICABLE BEFORE AND AFTER 1 JANUARY 2018)**

The Bank writes off a loan or other financial asset (and any other related allowances for impairment losses) when the Bank Credit determines that the loans or other financial assets are uncollectible in whole or in part. This is determined after considering information such as the occurrence of significant changes in the borrower or issuer's financial position such that the borrower or issuer can no longer pay its obligation in full, or that proceeds from collateral will not be sufficient to pay back the entire exposure. Assets are written-off against provisions up to the extent of amount considered un-collectible.

However the Bank retains its full legal claim on, and may continue with its recovery effort including litigation, on written-off accounts.

**3.8 ASSETS ACQUIRED IN SETTLEMENT OF DEBTS**

In certain cases, the Bank may close out transactions by acquiring assets in settlement of debts. The asset acquired is recorded at the lower of its fair value less costs to sell and the carrying amount of the loan (net of impairment losses) at the date of exchange. These assets are recorded in "Other assets". It is the Bank's policy to dispose of such repossessed properties in an orderly manner. The proceeds are used to reduce or repay the outstanding claim. In general, the Bank does not occupy repossessed properties for business use.

**3.9 REVENUE RECOGNITION**

For all financial instruments measured at amortised cost and debt financial instruments classified as FVOCI (as 'available for sale' before 1 January 2018), interest income or expense is recorded at the effective interest rate, which is the rate that discounts estimated future cash payments or receipts through the expected life of the financial instrument or a shorter period, where appropriate, to the net carrying amount of the financial asset or financial liability. The calculation takes into account all contractual terms of the financial instrument and includes any fees or incremental costs that are directly attributable to the instrument and are an integral part of the effective interest rate, but not future credit losses. The carrying amount of the financial asset or financial liability is adjusted if the Bank revises its estimates of payments or receipts. The adjusted carrying amount is calculated based on the original effective interest rate and the change in carrying amount is recorded as interest income or expense.

**Policy applicable for recognition of interest income from 1 January 2018**

For financial assets that were credit-impaired on initial recognition, interest income is calculated by applying the credit-adjusted effective interest rate to the amortised cost of the asset. The calculation of interest income does not revert to a gross basis, even if the credit risk of the asset improves.

Fees earned for provision of services over a period of time are accrued over that period. These fees include commission income, custody and other management advisory fees.

Other fee income and expense are recognised when earned or incurred. Dividend income is recognised when the right to receive payment is established.

**3. SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)**

**3.10 INVESTMENT PROPERTIES**

Investment properties are measured initially at cost, including transaction costs. The carrying amount includes the cost

of replacing part of an existing investment property at the time that cost is incurred if the recognition criteria are met and excludes the costs of day to day servicing of an investment property. Subsequent to initial recognition, investment properties are stated at fair value, which reflects market conditions at the reporting date. Gains or losses arising from changes in the fair values of investment properties are included in the statement of income in the period in which they arise. Fair values are evaluated, at least annually, by an accredited external, independent valuer, applying a valuation model recommended by the International Valuation Standards Committee.

Investment properties are derecognised when either they have been disposed of or when the investment property is permanently withdrawn from use and no future economic benefit is expected from its disposal. The difference between the net disposal proceeds and the carrying amount of the asset is recognised in the statement of income in the period of derecognition.

**3.11 COLLATERAL PENDING SALE**

Real estate and other collaterals may be acquired as the result of settlement of certain loans and advances and are recorded in "Other assets". The asset acquired is recorded at the lower of its fair value less costs to sell and the carrying amount of the loan (net of impairment allowance) at the date of exchange. No depreciation is provided in respect of these assets. Any subsequent write-down of the acquired asset to fair value less costs to sell is recorded as an impairment loss and included in the statement of profit or loss. Any subsequent increase in the fair value less costs to sell, to the extent this does not exceed the cumulative impairment loss, is recognised in the statement of profit or loss. The Bank's collateral disposal policy is in line with the respective regulatory requirement of the regions in which the Bank operates.

**3.12 PROPERTY AND EQUIPMENT**

Property and equipment are stated at cost excluding the costs of day to day servicing, less accumulated depreciation and any impairment in value. Freehold land is not depreciated as it is deemed to have an indefinite life.

Depreciation is calculated on a straight line basis over the estimated useful lives of property and equipment as follows:

Buildings	Over 25 years
Motor vehicles	Over 5 years
Furniture, fixtures and equipment	Over 3 to 8 years
Leasehold improvements	Over 12 years

Depreciation methods, useful lives and residual values are reassessed at each reporting date and adjusted if appropriate.

The carrying values of property and equipment are reviewed for impairment when events or changes in circumstances indicate the carrying value may not be recoverable. If any such indication exists and where the carrying values exceed the estimated recoverable amount, the assets are written down to their recoverable amount, being the higher of their fair value less costs to sell and their value in use.

**3. SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)**

**3.12 PROPERTY AND EQUIPMENT (CONTINUED)**

An item of property and equipment is derecognised upon disposal or when no future economic benefits are expected from its use or disposal. Any gain or loss arising on derecognition of the asset (calculated as the difference between the net disposal proceeds and the carrying amount of the asset) is recognised in 'Other operating income' in the consolidated statement of income in the year the asset is derecognised.

**3.13 PROVISIONS**

Provisions are recognised when the Bank has a present obligation (legal or constructive) as a result of a past event and the costs to settle the obligation are both probable and can be reliably measured. The expense relating to any provision is presented in the consolidated statement of income net of any reimbursement.

**3.14 EMPLOYEES' END OF SERVICE BENEFITS**

Provision is made, in accordance with the provisions of IAS 19, for the end of service benefits due to employees in accordance with the UAE labor law for their period of service up to the financial position date and the provision arising disclosed as 'provision for employees' end of service benefits' in the statement of financial position. The Bank pays its contributions in respect of UAE citizens under the UAE pension and social security law and no further liability exists.

**3.15 FOREIGN CURRENCIES**

Foreign currency transactions are recorded at rates of exchange ruling at the value dates of the transactions. Monetary assets and liabilities in foreign currencies are translated into United Arab Emirates Dirhams at mid-market rates of exchange ruling at the balance sheet date. Any resultant gains and losses are taken to the consolidated statement of income.

**3.16 SEGMENT REPORTING**

The Bank's segmental reporting is based on the following operating segments: Retail banking, Corporate banking and Others.

**3.17 IMPAIRMENT OF NON-FINANCIAL ASSETS**

The Bank assesses at each reporting date whether there is an indication that an asset may be impaired. If any indication exists, or when annual impairment testing for an asset is required, the Bank estimates the asset's recoverable amount. An asset's recoverable amount is the higher of an asset's or Cash-Generating Unit's (CGU) fair value less costs to sell and its value in use. Where the carrying amount of an asset or CGU exceeds its recoverable amount, the asset is considered impaired and is written down to its recoverable amount.

In assessing value in use, the estimated future cash flows are discounted to their present value using discount rates that reflect current market assessments of the time value of money and the risks specific to the asset. In determining fair value less costs to sell, an appropriate valuation model is used. These calculations are corroborated by valuation multiples or other available fair value indicators.

An assessment is made at each reporting date as to whether there is any indication that previously recognised impairment losses may no longer exist or may have decreased. If such indication exists, the Bank estimates the asset's or CGU's recoverable amount. A previously recognised impairment loss is reversed only if there has been a change in the assumptions used to determine the asset's recoverable amount since the last impairment loss was recognised. The reversal is limited so that the carrying amount of the asset does not exceed its recoverable amount, nor exceeds the carrying amount that would have been determined, net of

**3. SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)**  
**3.17 IMPAIRMENT OF NON-FINANCIAL ASSETS (CONTINUED)**

depreciation, had no impairment loss been recognised for the asset in prior years. Such reversal is recognised in the consolidated statement of income.

**3.18 TRADE AND SETTLEMENT DATE ACCOUNTING**

All "regular way" purchases and sales of financial assets are recognised on the settlement date, i.e. the date that the asset is delivered to the counter party. Regular way purchases or sales are purchases or sales of financial assets that require delivery of assets within the timeframe generally established by regulation or convention in the market place.

**3.19 FIDUCIARY ASSETS**

Assets held in trust or in a fiduciary capacity are not treated as assets of the Bank and accordingly are not included in these financial statements.

**3.20 OFFSETTING**

Financial assets and financial liabilities are only offset and the net amount reported in the statement of financial position when there is a legally enforceable right to set off the recognised amounts and the Bank intends to either settle on a net basis, or to realise the asset and settle the liability simultaneously. This is not generally the case with master netting agreements, and the related assets and liabilities are presented gross in the statement of financial position.

**3.21 DIVIDENDS ON ORDINARY SHARES**

Dividends on ordinary shares are recognised as a liability and deducted from equity when they are approved by the Bank's shareholders. Interim dividends are deducted from equity when they are declared and no longer at the discretion of the Bank. Dividends for the year that are approved after the statement of financial position date are disclosed as an event after the statement of financial position date.

**3.22 ACCEPTANCES**

Acceptances arise when the Bank is under an obligation to make payments against documents drawn under letters of credit. After acceptance, the instrument becomes an unconditional liability of the Bank and is therefore recognised as a financial liability in the statement of financial position. However, every acceptance has a corresponding contractual right of reimbursement from the customer which is recognised as a financial asset.

**3.23 ISLAMIC FINANCING AND INVESTMENT PRODUCTS**

In addition to conventional banking products, the Bank offers its customers certain non-interest based banking products, which are approved by its Sharia'a Supervisory Board.

The various Islamic instruments described below are accounted for, disclosed and presented in accordance with the requirements of the underlying substance of the instruments and IFRS / IAS / IFRIC.

**3. SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)**  
**3.23 ISLAMIC FINANCING AND INVESTMENT PRODUCTS (CONTINUED)**

**Murabaha:**

Murabaha receivables are non-derivative financial assets with fixed payments that are not quoted in an active market. Murabaha is a sale transaction in which the seller (Bank) expressly mentions the actual cost of the asset to be sold to the customer, and sells it to the customer on a cost plus mark-up (profit) basis. It is in fact the sale of an asset for a profit, usually on deferred payment basis.

Income on Murabaha financing is recognised on a time apportioned basis over the period of the Murabaha contract, using the effective profit rate method.

**Ijara:**

Ijara involves a contract where the Bank buys and then leases an item to a customer for a specified rental over a specific period. The duration of lease, as well as the basis for rental, are set and agreed in advance. The Bank acquires the beneficial ownership of the property to lease the usufruct to the customer.

Income on Ijara financing is recognised on a time apportioned basis over the lease term, using the effective profit rate method.

**Qard:**

A Qard is the transfer of ownership in tangible wealth (money), from the customer to the Bank, and it is binding on the Bank to return equal wealth (money) to the customer on demand or as per the agreed terms, which means that the principal is to be repaid on demand. The Islamic current account offered to customers is based on the concept of Qard, a profit free amount received from the customer to the Bank, on which no profit or other form of return is payable.

**Wakala:**

Wakala involves an agreement, based on the concept of Wakala Bil Istithmar, where the Bank becomes the investment agent (Wakil) for its customers (Muwakkil) for deposit of their funds in the Wakala investment account to be invested in Shariah-compliant investment instruments. The funds are used to generate profit for the customer by investing in Islamic financing facilities to the Bank's other customers or investing in other Shariah-compliant investment instruments.

Income generated from the Wakala deposits are paid to the customers and the Bank recognizes a corresponding expense in the statement of income. Any losses as a result of the misconduct or negligence or violation of the terms and conditions of the Wakala are borne by the agent; otherwise, they are borne by the principal.

#### **4. SIGNIFICANT MANAGEMENT JUDGEMENTS AND ESTIMATES**

The preparation of the consolidated financial statements in conformity with IFRS requires management to make judgements, estimates and assumptions that affect the application of accounting policies and the reported amounts of assets, liabilities, income and expenses. Actual results may differ from these estimates.

Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimates are revised and in any future periods affected.

Information about significant areas of estimation and uncertainty and critical judgements in applying accounting policies that have the most significant effect on the amounts recognised in the consolidated financial statements are described below:

##### **Policies applicable from 1 January 2018**

#### **4.1 CLASSIFICATION OF FINANCIAL ASSETS**

Assessment of the business model within which the assets are held and assessment of whether the contractual terms of the financial asset are solely payments of principal and interest on the principal amount outstanding.

#### **4.2 IMPAIRMENT OF FINANCIAL ASSETS**

Assessment of whether credit risk on the financial asset has increased significantly since initial recognition and incorporation of forward-looking information in the measurement of ECL.

##### **Significant increase in credit risk**

At each reporting date, the Bank assesses whether there has been a significant increase in credit risk for financial assets since initial recognition by comparing the risk of default occurring over the expected life between the reporting date and the date of initial recognition.

In determining whether credit risk has increased significantly since initial recognition, the Bank uses its historical experience, internal credit risk grading system, external risk ratings and forecast information to assess deterioration in credit quality of a financial asset.

Each exposure is allocated to a credit risk grade at initial recognition based on available information about the borrower. Exposures are subject to ongoing monitoring, which may result in an exposure being moved to a different credit risk grade.

##### **Importance of staging criteria**

Staging is an important input in determining the IFRS 9 ECL, as it dictates loans would be classified as stage 1 (attracting 12 months ECL) and in stage 2 (attracting life time ECL). Staging under IFRS 9 is based on the assessment of relative movement in the credit quality of the loans from the time of initial recognition. Loans classified in stage 3 have objective evidence of impairment and in respect of which specific provisions have been established.

#### **4. SIGNIFICANT MANAGEMENT JUDGEMENTS AND ESTIMATES (CONTINUED)**

##### **4.2 IMPAIRMENT OF FINANCIAL ASSETS (CONTINUED)**

##### **Credit-impaired financial assets**

A financial asset is 'credit-impaired' when one or more events that have a detrimental impact on the estimated future cash flows of the financial asset have occurred:

- known cash flow difficulties experienced by the borrower;
- past due contractual payments of either principal or interest;
- breach of loan covenants or conditions;
- decline in the realisable value of the security;
- the probability that the borrower will enter bankruptcy or other financial realisation; and
- a significant downgrading in credit rating by an external credit rating agency.

An instrument is considered to be no longer in default (i.e. to have cured) when it no longer meets any of the default criteria for a consecutive period of 12 months as determined by the regulatory guidelines.

##### **Measurement of ECL**

The amount of ECL is measured as the probability-weighted present value of all cash shortfalls over the 12 months and expected life of the financial asset discounted at its original effective interest rate.

The key inputs into the measurement of ECL are the term structure of the following variables:

- probability of default (PD);
- loss given default (LGD);
- exposure at default (EAD).

These parameters are generally derived from internally developed statistical models, other historical data and forward looking information.

The Bank considers its historical loss experience and adjusts this for current observable data. In addition, the Bank uses reasonable and supportable forecasts of future economic conditions including experienced judgement to estimate the amount of an expected impairment loss. IFRS 9 introduces the use of macroeconomic factors which include, but is not limited to, real annual growth in gross domestic product and oil prices, and requires an evaluation of both the current and forecast direction of the economic cycle. Incorporating forward looking information increases the level of judgement as to how changes in these macroeconomic factors will affect ECL. The methodology and assumptions including any forecasts of future economic conditions are reviewed regularly.

##### **Policies applicable before 1 January 2018**

#### **4.3 IMPAIRMENT LOSSES ON FINANCIAL ASSETS**

The Bank reviewed its individually significant loans and advances at each statement of financial position date to assess whether a provision for impairment should be recorded in the consolidated statement of income. In particular, judgement by management is required in the estimation of the amount and timing of future cash flows when determining the level of provisions required. Such estimates are necessarily based on assumptions about the probability of default and probable losses in the event of default, the value of the underlying security, and realisation costs. These estimates are based on assumptions about a number of factors and actual results may differ, resulting in future changes to the provisions.

Loans and advances that were assessed individually and found not to be impaired and all individually insignificant loans and advances were then assessed collectively, in groups of assets with similar risk characteristics, to determine whether provisions should be made due to incurred loss events for which there

**4. SIGNIFICANT MANAGEMENT JUDGEMENTS AND ESTIMATES (CONTINUED)**

**4.3 IMPAIRMENT LOSSES ON FINANCIAL ASSETS (CONTINUED)**

is objective evidence but whose effects were not yet evident. The collective assessment takes account of data from the loan portfolio (such as credit quality, levels of arrears, credit utilisation, loan to collateral ratio etc.), concentrations of risks and economic data (including levels of unemployment, real estate prices indices, country risk and the performance of different individual groups).

**4.4 IMPAIRMENT OF INVESTMENTS**

The Bank treats its investments as impaired when there has been a significant or prolonged decline in the fair value below its cost or where there is objective evidence of impairment as a result of one or more events that occurred after the initial recognition of the asset (a "loss event") and that the loss event (or events) has an impact on the estimated future cash flows that can be reliably estimated. The determination of what is "significant" or "prolonged" requires considerable judgment. The Bank evaluates a number of factors, including the amount of decline and the length of period of the decline, the normal volatility in share price for quoted equities and the future cash flows and the discount factors for unquoted equities and debt securities. These estimates are based on assumptions about a number of factors and actual results may differ, resulting in future changes to the allowance.

**4.5 GOING CONCERN**

The Bank's management has made an assessment of the Bank's ability to continue as a going concern and is satisfied that the Bank has the resources to continue in business for the foreseeable future, at least beyond 12 months from the balance sheet date. Furthermore, the management is not aware of any material uncertainties that may cast significant doubt upon the Bank's ability to continue as a going concern. Therefore, the financial statements continue to be prepared on the going concern basis.

**5. CLASSIFICATION OF FINANCIAL ASSETS AND FINANCIAL LIABILITIES ON THE DATE OF INITIAL APPLICATION OF IFRS 9**

The following table shows the original measurement categories in accordance with IAS 39 and the new measurement categories under IFRS 9 for the Banks financial assets and financial liabilities as at 1 January 2018.

<b>As at 1 January 2018 AED'000</b>	<b>Original classification under IAS 39</b>	<b>New classification under IFRS 9</b>	<b>Original carrying amount under IAS 39</b>	<b>New carrying amount under IFRS 9</b>
Balances with UAE Central Bank	Loans and receivables	Amortised cost	2,016,628	2,016,628
Due from other banks	Loans and receivables	Amortised cost	413,528	413,528
Loans and advances	Loans and receivables	Amortised cost	13,128,347	12,878,544
Investments	Available-for-sale	FVOCI	3,198,450	3,198,450
Investments	Held-to-maturity	Amortised cost	18,489	18,252
Investments	Held-for-trading	FVTPL	196,497	196,497
Other assets	Loans and receivables	Amortised cost	1,066,040	1,066,040
Derivatives	FVTPL	FVTPL	110,761	110,761
<b>Total financial assets</b>			<b>20,148,740</b>	<b>19,898,700</b>
Due to banks	Amortised cost	Amortised cost	1,543,890	1,543,890
Customer deposits	Amortised cost	Amortised cost	15,049,917	15,049,917
Medium term borrowings	Amortised cost	Amortised cost	844,629	844,629
Other liabilities	Amortised cost	Amortised cost	1,046,686	1,110,853
Derivatives	FVTPL	FVTPL	88,948	88,948
<b>Total financial liabilities</b>			<b>18,574,070</b>	<b>18,638,237</b>

The difference in the carrying amounts noted above are only on account of re-measurement of impairment losses on loans and advances, investments classified as FVOCI, letters of credit and financial guarantees. There is no impact due to reclassification.

There were no changes to the classification and measurement of financial liabilities that would have been required in accordance with IFRS 9 at 1 January 2018.

**6. CASH AND BALANCES WITH UAE CENTRAL BANK**

	2018 AED'000	2017 AED'000
Cash on hand	98,468	83,551
Balances with UAE Central bank:		
Clearing accounts	264,047	271,735
Certificate of deposits	900,000	1,000,000
Reserve requirements	628,252	661,342
	<b>1,890,767</b>	<b>2,016,628</b>

The reserve requirements, kept with the UAE Central Bank in AED and USD, are not available for use in the Bank's day to day operations and cannot be withdrawn without its approval. However, the Central Bank in its Circular 4310/2008 dated 24 September 2008, has temporarily permitted banks to overdraw their current accounts (a) up to the amount of reserves at interest of 3% above the prevailing Central Bank Repo rate; and (b) in excess of reserves at interest of 5% above the prevailing Central Bank Repo rate. The level of reserve required changes every month in accordance with the UAE Central Bank directives.

**7. DUE FROM OTHER BANKS**

	2018 AED'000	2017 AED'000
Demand deposits	116,197	203,355
Term deposits	403,975	210,173
	<b>520,172</b>	<b>413,528</b>

Due from other banks includes AED 98,787,000 (2017: AED 170,937,000) placed with foreign banks outside the UAE. AED 7,969,000 (2017: AED 21,226,000) is held with other banks as margin for derivative transactions.

**8. LOANS AND ADVANCES**

	2018 AED'000	2017 AED'000
The composition of the loans and advances portfolio is as follows:		
<b>(a) By type:</b>		
Overdrafts	1,728,608	1,634,888
Loans (medium and short term)*	10,652,535	10,802,585
Loans against trust receipts	1,027,101	1,281,644
Bills discounted	245,431	233,693
Other cash advances	51,184	70,006
Bills drawn under letters of credit	197,955	135,690
Gross amount of loans and advances	<b>13,902,814</b>	14,158,506
Less: Provision for impairment on loans and advances	<b>(1,143,713)</b>	(1,030,159)
Net loans and advances	<b>12,759,101</b>	13,128,347

\* Includes retail loans of AED 3,059,763,000 (2017: AED 3,322,112,000)

	2018 AED'000	2017 AED'000
<b>(b) By economic sector:</b>		
Government and public sector	434,645	479,360
Trade	2,372,455	2,088,028
Personal loans (retail and business)	5,454,158	5,846,945
Manufacturing	1,419,723	1,633,157
Construction	847,282	798,066
Services	1,372,529	1,480,110
Financial institutions	1,379,313	1,220,212
Transport and communication	510,346	589,825
Others	112,363	22,803
Gross amount of loans and advances	<b>13,902,814</b>	14,158,506

Loans and advances are stated net of provision for impairment.

**8. LOANS AND ADVANCES (CONTINUED)**

The following table shows a reconciliation from the opening to the closing balance of the loss allowance on loans and advances. Explanation of the terms: 12-month ECL, lifetime ECL and credit-impaired are included in Note 3. Comparative amounts for 2017 represent allowance account for credit losses and reflect measurement basis under IAS 39.

AED'000	Stage 1	Stage 2	Stage 3	Total
	12 month ECL	Lifetime ECL not credit impaired	Lifetime ECL credit impaired	
<b>Loans and advances</b>				
Balance as at 1 January 2018	75,835	445,437	758,690	1,279,962
Changes due to financial assets recognised in the opening balance that have:				
Transferred to 12 month ECL	83	(83)	-	-
Transferred to lifetime ECL not credit impaired	(6,049)	6,049	-	-
Transfer to lifetime ECL credit impaired	-	(133,720)	133,720	-
Charge to income statement from continuing operations	(9,833)	30,948	262,433	283,548
Write-offs	-	-	(419,797)	(419,797)
<b>Balance at 31 December 2018</b>	<b>60,036</b>	<b>348,631</b>	<b>735,046</b>	<b>1,143,713</b>

The movement in provision during the year 2017 is as follows:

	2017 AED'000
Balance at 1 January	988,992
Charged during the year	548,649
Released during the year	(234,457)
	314,192
Amounts written off (net) during the year	(273,025)
<b>Balance at 31 December</b>	<b>1,030,159</b>

At 31 December 2018, the gross amount of loans, individually determined to be impaired, before deducting any individually assessed impairment allowance amounted to AED 1,250,603,000 (2017: AED 1,206,434,000).

**8. LOANS AND ADVANCES (CONTINUED)**

Provision for credit losses recognised in the consolidated statement of income is as follows:

	2018 AED'000	2017 AED'000
Net impairment of financial assets	267,120	314,192
Recovery on bad debts written off	(25,225)	(24,915)
<b>Provision for credit losses</b>	<b>241,895</b>	<b>289,277</b>

Sector wise analysis of impaired loans and advances and related provisions is as follows:

	2018		2017	
	Gross exposure AED'000	Impairment provision AED'000	Gross exposure AED'000	Specific provision AED'000
<b>By economic sector</b>				
Trade	292,398	198,360	287,061	211,436
Personal loans (retail and business)	112,717	43,431	220,147	147,187
Manufacturing	293,014	154,380	288,883	100,376
Construction	86,277	47,995	778	343
Services	225,878	169,868	408,168	315,796
Financial institutions	84,778	41,336	-	-
Transport and communication	155,541	79,676	1,397	429
<b>Total</b>	<b>1,250,603</b>	<b>735,046</b>	<b>1,206,434</b>	<b>775,567</b>

The fair value of collateral that the Bank holds relating to loans to corporate and retail customers individually determined to be impaired at 31 December 2018 amounts to AED 601,168,000 (2017: AED 511,025,000). The collateral consists of cash, securities, charges over real estate properties, vehicles, plant and machinery, inventory, trade receivables, and guarantees from parent companies for loans to their subsidiaries or other group companies. During the year, the Bank repossessed collaterals amounting to AED 17,528,000 (2017: AED 275,632,000).

**9. INVESTMENTS**

	2018			2017		
	Quoted AED'000	Unquoted AED'000	Total AED'000	Quoted AED'000	Unquoted AED'000	Total AED'000
<b>Debt:</b>						
<b>FVOCI</b>						
Local	2,988,555	-	2,988,555	-	-	-
Overseas	596,347	-	596,347	-	-	-
<b>Available for sale</b>						
Local	-	-	-	2,714,638	-	2,714,638
Overseas	-	-	-	474,611	-	474,611
<b>FVTPL</b>						
Overseas	190,969	-	190,969	-	-	-
<b>Held for trading</b>						
Overseas	-	-	-	196,497	-	196,497
<b>Amortised Cost</b>						
Local	48,852	-	48,852	-	-	-
<b>Held to maturity</b>						
Local	-	-	-	18,489	-	18,489
<b>Total debt securities</b>	<b>3,824,723</b>	<b>-</b>	<b>3,824,723</b>	<b>3,404,235</b>	<b>-</b>	<b>3,404,235</b>
<b>Equity:</b>						
<b>FVOCI</b>						
Local	-	467	467	-	-	-
Overseas	291	76	367	-	-	-
<b>Available for sale</b>						
Local	-	-	-	-	301	301
Overseas	-	-	-	8,824	76	8,900
<b>Total equities</b>	<b>291</b>	<b>543</b>	<b>834</b>	<b>8,824</b>	<b>377</b>	<b>9,201</b>
<b>Total investments</b>	<b>3,825,014</b>	<b>543</b>	<b>3,825,557</b>	<b>3,413,059</b>	<b>377</b>	<b>3,413,436</b>
Expected credit loss			(1,423)			-
<b>Net investments</b>			<b>3,824,134</b>			<b>3,413,436</b>

At 1 January 2018, the Bank designated certain investments shown in the above table as equity securities as at FVOCI. In 2017, these investments were classified as available-for-sale and measured at fair value. The FVOCI designation was made because the investments are expected to be held long-term for strategic purposes.

Included in the above are investment securities amounting to AED 678,372,000 (2017: AED 784,565,000) secured under repurchase agreement with the lenders.

During the year, the Bank has invested in unquoted shares of a company amounting to AED 166,000 (2017: AED 301,000) which have been categorised as level 3.

**9. INVESTMENTS (CONTINUED)**

The following table shows a reconciliation from the opening to the closing balance of the loss allowance on investments. Explanation of the terms: 12-month ECL, lifetime ECL and credit-impaired are included in Note 3.

AED'000	Stage 1 12 month ECL	Stage 2 Lifetime ECL not credit im- paired	Stage 3 Lifetime ECL credit impaired	Total
<b>Investments - FVOCI &amp; Amortised cost</b>				
Balance as at 1 January 2018	15,718	431	-	16,149
Changes due to financial assets recognised in the opening balance that have:				
Transferred to 12 month ECL	431	(431)	-	-
Charge to income statement from continuing operations	4,780	-	-	4,780
<b>Balance at 31 December 2018</b>	<b>20,929</b>	<b>-</b>	<b>-</b>	<b>20,929</b>

**10. PROPERTY, EQUIPMENT AND CAPITAL WORK-IN-PROGRESS**

	<b>Freehold land and buildings AED'000</b>	<b>Motor vehicles, leasehold improvements, furniture, fixtures and equipment AED'000</b>	<b>Capital work-in- progress AED'000</b>	<b>Total AED'000</b>
Cost or valuation:				
At 1 January 2018	<b>432,257</b>	<b>267,162</b>	<b>83,280</b>	<b>782,699</b>
Additions	<b>103</b>	<b>4,927</b>	<b>16,763</b>	<b>21,793</b>
Transfers	-	<b>3,355</b>	<b>(3,355)</b>	-
Write-offs	-	<b>(9,154)</b>	-	<b>(9,154)</b>
Disposals	-	<b>(425)</b>	-	<b>(425)</b>
<b>At 31 December 2018</b>	<b>432,360</b>	<b>265,865</b>	<b>96,688</b>	<b>794,913</b>
Depreciation:				
At 1 January 2018	<b>15,894</b>	<b>176,845</b>	-	<b>192,739</b>
Charge for the year	<b>3,744</b>	<b>25,613</b>	-	<b>29,357</b>
Transfer	-	-	-	-
Write-offs	-	<b>(5,295)</b>	-	<b>(5,295)</b>
Disposals	-	<b>(243)</b>	-	<b>(243)</b>
<b>At 31 December 2018</b>	<b>19,638</b>	<b>196,920</b>	-	<b>216,558</b>
Net Carrying Value:				
<b>At 31 December 2018</b>	<b>412,722</b>	<b>68,945</b>	<b>96,688</b>	<b>578,355</b>
Cost or valuation:				
At 1 January 2017	436,030	264,241	47,311	747,582
Additions	103	10,180	37,179	47,462
Transfers	-	1,210	(1,210)	-
Write-offs	(3,876)	(4,883)	-	(8,759)
Disposals	-	(3,586)	-	(3,586)
<b>At 31 December 2017</b>	<b>432,257</b>	<b>267,162</b>	<b>83,280</b>	<b>782,699</b>
Depreciation:				
At 1 January 2017	13,010	150,247	-	163,257
Charge for the year	3,753	31,989	-	35,742
Transfer	-	-	-	-
Write-offs	(869)	(2,890)	-	(3,759)
Disposals	-	(2,501)	-	(2,501)
<b>At 31 December 2017</b>	<b>15,894</b>	<b>176,845</b>	-	<b>192,739</b>
Net Carrying Value:				
<b>At 31 December 2017</b>	<b>416,363</b>	<b>90,317</b>	<b>83,280</b>	<b>589,960</b>

The cost of freehold land included above is AED 338,368,000 (2017: AED 338,368,000).

**10. PROPERTY, EQUIPMENT AND CAPITAL WORK-IN-PROGRESS (CONTINUED)**

During 2018, additions to capital work in progress relate to expenditure incurred in connection with the purchase of leasehold improvements, furniture, fixtures and equipment amounting to AED 16,763,000 (2017: AED 37,179,000). Upon completion of associated projects, AED 3,355,000 (2017: AED 1,210,000) was transferred to 'motor vehicles, leasehold improvements, furniture, fixtures and equipment'.

During 2018, the Bank undertook a review of its branch network and wrote off building and furniture and equipment with a net carrying value of AED 3,859,000 (2017: AED 5,000,000)

Intangible assets relating to computer software are included within equipment with a net carrying value of AED 20,357,000 (2017: AED 26,814,000).

**11. OTHER ASSETS**

	<b>2018 AED'000</b>	2017 AED'000
Interest receivable	<b>102,020</b>	71,168
Positive fair value of derivatives (Note 25)	<b>83,636</b>	110,761
Acceptances	<b>385,744</b>	671,166
Prepayments and other assets	<b>73,928</b>	48,074
Assets repossessed in settlement of debts	<b>293,160</b>	275,632
	<b>938,488</b>	1,176,801

**12. DUE TO BANKS**

	<b>2018 AED'000</b>	2017 AED'000
Demand deposits	<b>30,168</b>	41,942
Term deposits	<b>2,121,280</b>	1,501,948
	<b>2,151,448</b>	1,543,890

Term deposits include borrowings through repurchase agreements of AED 550,875,000 (2017: AED 642,653,000). Demand deposits include AED 18,495,000 (2017: AED 28,079,000) held as margin for derivative transactions.

**13. CUSTOMERS' DEPOSITS**

	<b>2018 AED'000</b>	2017 AED'000
Term and call deposits	<b>10,177,315</b>	11,094,811
Current accounts	<b>3,630,325</b>	3,645,735
Saving accounts	<b>231,319</b>	309,371
	<b>14,038,959</b>	15,049,917

#### 14. MEDIUM TERM BORROWINGS

Movement in medium term borrowings during the year is as follows:

	2018 AED'000	2017 AED'000
Balance as at 1 January	844,629	1,524,005
Issued during the year	679,413	-
Repaid during the year	(569,192)	(679,376)
<b>Balance as at 31 December</b>	<b>954,850</b>	<b>844,629</b>

The below table details the maturity, currency and interest rate details of the medium term borrowings:

Maturity	Currency	/ Fixed Floating	Interest Rate	2018 AED'000	2017 AED'000
2018	USD	Floating	LIBOR + Margin	-	844,629
2019	USD	Floating	LIBOR + Margin	275,437	-
2020	USD	Floating	LIBOR + Margin	679,413	-
				<b>954,850</b>	<b>844,629</b>

#### 15. OTHER LIABILITIES

	2018 AED'000	2017 AED'000
Interest payable	167,266	134,365
Staff related provisions	30,339	30,099
Negative fair value of derivatives (Note 25)	64,088	88,948
Acceptances	385,744	671,166
ECL on off-balance sheet exposures	42,958	-
Un-presented cheques	32,403	51,933
Others	113,502	159,123
	<b>836,300</b>	<b>1,135,634</b>

##### Staff related provisions

The aggregate employee entitlement liability comprises:

	2018 AED'000	2017 AED'000
Employees' end of service benefits	28,519	28,116
Other liabilities	1,820	1,983
	<b>30,339</b>	<b>30,099</b>

In accordance with UAE labour law, the Bank provides for end of service benefit for its expatriate employees. Movements in the liability recognised in the statement of financial position in respect of end of service benefits are as follows:

#### 15. OTHER LIABILITIES (CONTINUED)

	2018 AED'000	2017 AED'000
Liability as at 1 January	28,116	30,115
Expense recognised in the statement of income	8,095	4,233
End of service benefits paid	(7,692)	(6,232)
<b>Liability as at 31 December</b>	<b>28,519</b>	<b>28,116</b>

#### 16. SHARE CAPITAL AND RESERVES

##### a) Share capital

The authorised, issued and fully paid up share capital of the Bank comprises 2,062,550,649 (2017: 1,375,033,766) shares of AED 1 each. See note 23 for details.

On 15 January 2018, the Bank held an Extraordinary General Meeting to approve a rights issue, offering existing shareholders 1 ordinary share for every 2 ordinary shares held. Subsequently in March 2018, the rights issue was fully subscribed and resulted in an increase in the paid up share capital of the Bank by AED 687,516,883 from AED 1,375,033,766 (1,375,033,766 ordinary shares) to AED 2,062,550,649 (2,062,550,649 ordinary shares).

##### b) Special reserve

Decretal Federal Law No. (14) of 2018 concerning the Central Bank, the Monetary System and Organisation of Banking requires that 10% of the net profit is transferred to a non-distributable special reserve until this reserve equals 50% of the paid up share capital.

##### c) Statutory reserve

UAE Federal Law No.(2) of 2015 and the Articles of Association of the Bank, require that 10% of the net profit is transferred to a non-distributable statutory reserve until this reserve equals 50% of the paid up share capital.

##### d) General reserve

The general reserve may be utilised for any purpose to be determined by a resolution of the shareholders of the bank at an ordinary general meeting, on the recommendation of the Board of Directors.

##### e) Revaluation reserve

The revaluation reserve is used to record increases in the fair value of freehold land and buildings and decreases to the extent that such decreases relate to an increase on the same asset previously recognised in comprehensive income. In 2008, the Bank changed its accounting policy to the cost basis of accounting for land and buildings.

##### f) Dividends

The directors do not propose any cash dividend for the year ended 31 December 2018 (2017: Nil).

##### g) Cumulative changes in fair value

Cumulative changes in fair value reserve includes the net change in fair value of available-for-sale financial assets and the net effective portion of changes in fair value of cash flow hedges (if any).

**17. INTEREST INCOME**

	2018 AED'000	2017 AED'000
Interest on loans and advances to customers	720,333	694,113
Interest on money market and interbank transactions	79,336	39,593
Interest on debt investments securities	133,399	108,946
	<b>933,068</b>	<b>842,652</b>

**18. INTEREST EXPENSE**

	2018 AED'000	2017 AED'000
Interest on customer deposits	297,123	255,548
Interest on interbank transactions	147,718	97,663
	<b>444,841</b>	<b>353,211</b>

**19. NET FEES AND COMMISSION INCOME**

	2018 AED'000	2017 AED'000
Fees on letters of credit and acceptances	17,874	21,504
Fees on guarantees	31,289	33,234
Fees on loans and advances	41,760	67,758
Commission expense	(14,626)	(16,516)
	<b>76,297</b>	<b>105,980</b>

**20. FOREIGN EXCHANGE INCOME**

Foreign exchange income comprises mainly of net gains of AED 21,523,000 (2017: AED 31,464,000) arising from trading in foreign currencies.

**21. OTHER OPERATING INCOME**

	2018 AED'000	2017 AED'000
Charges recovered from customers	28,908	33,899
Income from collections	4,420	5,055
Others	20,088	3,120
	<b>53,416</b>	<b>42,074</b>

Other income primarily includes realized loss of AED 4,370,000 (2017: gain of AED 3,453,000) on sale of available-for-sale investments.

**22. OTHER OPERATING EXPENSES**

	2018 AED'000	2017 AED'000
Occupancy and maintenance costs	41,672	49,406
Legal and professional fees	16,303	21,845
Other administrative expenses	19,128	43,427
Write-off of property and equipment	3,858	5,000
	<b>80,961</b>	<b>119,678</b>

**23. EARNINGS PER SHARE**

Basic earnings per share is based on the profit attributable to ordinary shareholders and weighted average number of ordinary shares outstanding calculated as follows:

	2018 AED'000	2017 AED'000
Net profit for the year	<b>77,227,000</b>	17,343,000

Number of ordinary shares:

Ordinary shares of AED 1 each at the beginning of the year	<b>1,375,033,766</b>	1,375,033,766
Ordinary shares rights issue of 1 for every 2 held of AED 1 each issued during the year	<b>687,516,883</b>	-
Ordinary shares of AED 1 each at the end of the year	<b>2,062,550,649</b>	1,375,033,766

Weighted average number of ordinary shares:

Issued ordinary shares at 1 January	<b>1,375,033,766</b>	1,375,033,766
Effect of bonus shares	<b>196,433,395</b>	196,433,395

Deemed number of shares in issue before rights issue	<b>1,571,467,161</b>	1,571,467,161
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Effect of rights issue of 491,083,488 shares weighted for 10 months of the year	<b>409,236,240</b>	-
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Weighted average number of shares of AED 1 each outstanding for the year	<b>1,980,703,401</b>	1,571,467,161
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Basic earnings per share	<b>AED 0.04</b>	AED 0.01
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The figures for diluted earnings per share are the same as basic earnings per share as the Bank has not issued any instruments which would have an impact on earnings per share if or when exercised.

## 24. RELATED PARTY TRANSACTIONS

The Bank carries out transactions in the ordinary course of business with related parties, defined as shareholders who have a significant equity interest in the Bank, directors of the Bank, key management personnel of the Bank and companies over which such shareholders and directors exercise control or significant influence either directly or indirectly. The significant balances outstanding at 31 December are as follows:

	2018 AED'000	2017 AED'000
<i>Shareholders:</i>		
Due from banks	1,330	1,413
Due to other banks	3,816	5,180
Medium term borrowings	165,263	91,808
Commitments and contingencies	5,310	12,491
<i>Directors:</i>		
Loans and advances	215,452	250
Customers' deposits	4,699	8,545
Commitments and contingencies	45	45
<i>Other related entities of shareholders and directors:</i>		
Loans and advances	292,745	293,499
Investments	70,070	85,850
Due from banks	10	101
Due to other banks	177	68
Customers' deposits	161,711	179,566
Commitments and contingencies	216,162	245,614
<i>Key management personnel of the Bank:</i>		
Loans and advances	2,086	5,699
Customers' deposits	2,848	4,696
<i>Shareholders, directors and their related entities and key management personnel:</i>		
Accrued interest income	7,713	4,779
Accrued interest expense	2,240	3,011

## 24. RELATED PARTY TRANSACTIONS (CONTINUED)

The income, expenses, purchase and sale of investments in respect of related parties during the year included in the statement of income are as follows:

	2018 AED'000	2017 AED'000
<i>Shareholders, directors and their related entities:</i>		
Interest income	39,516	21,524
Interest expense	4,585	6,297
(Loss) / gain from sale of investments	(2,746)	146
Purchase of investments	25,454	20,434
Sale of investments	34,163	20,398
<i>Key management personnel:</i>		
	2018 AED'000	2017 AED'000
Number of key management personnel	8	10
Salaries and other short term benefits	18,075	16,800
Employees' end of service benefits	939	2,328
Total compensation to key management personnel	19,014	19,128
Interest income	42	143
Interest expense	64	22

### Terms and conditions of transactions with related parties

The above mentioned outstanding balances and transactions arose from the ordinary course of business and have been conducted on an arm's length. The interest charged to, and by, related parties is at normal commercial rates. Outstanding balances at year end are unsecured. There have been no guarantees provided or received for any related party receivables or payables. For the year ended 31 December 2018, the Bank has not recorded any impairment on amounts owed by related parties (2017: Nil).

The Bank has leased office space in various premises owned by a related party. The property rentals and associated expenses for the year amounted to AED 2,681,000 (2017: AED 2,396,000). The property rentals are negotiated each year at market rates.

## 25. DERIVATIVES

In the ordinary course of business the Bank enters into various types of transactions that involve derivative financial instruments. A derivative financial instrument is a financial contract between two parties where payments are dependent upon movements in price in one or more underlying financial instrument, reference rate or index. Derivative financial instruments include forwards and swaps.

### 25.1 DERIVATIVE PRODUCT TYPES

#### a) Forward Contracts

Forward contracts are contractual agreements to buy or sell a specified financial instrument at a specific price and date in the future. Forwards are customised contracts transacted in the over-the-counter market. The Bank has credit exposure to the counterparties of forward contracts.

**25. DERIVATIVES (CONTINUED)**

b) *Options*

Options are contractual agreements that convey the right, but not the obligation, for the purchaser either to buy or sell a specific amount of a financial instrument at a fixed price, either at a fixed future date or at any time within a specified period.

c) *Swaps*

Swaps are contractual agreements between two parties to exchange streams of payments over time based on specified notional amounts, in relation to movements in a specified underlying index such as an interest rate, foreign currency rate or equity index.

Interest rate swaps relate to contracts taken out by the Bank with other financial institutions in which the Bank either receives or pays a floating rate of interest in return for paying or receiving, respectively, a fixed rate of interest. The payment flows are usually netted against each other, with the difference being paid by one party to the other.

In a currency swap, the Bank pays a specified amount in one currency and receives a specified amount in another currency. Currency swaps are mostly gross-settled.

**25.2 PURPOSE OF DERIVATIVES**

The Bank is a party to derivative instruments in the normal course of meeting the needs of the Bank's customers. In addition, as part of its risk management activity, the Bank uses these derivative instruments for hedging purposes in order to reduce its own exposure to current and expected risks. This is achieved by hedging specific transactions as well as strategic hedging against overall balance sheet exposures.

Derivatives often involve at their inception only a mutual exchange of promises with little or no transfer of consideration. However, these instruments frequently involve a high degree of leverage and are very volatile. A relatively small movement in the value of the asset, rate or index underlying a derivative contract may have a significant impact on the profit or loss of the Bank.

Over-the-counter derivatives may expose the Bank to the risks associated with the absence of an exchange market on which to close out an open position.

The derivatives are recorded at fair value by using the published price quotations in an active market or counterparty prices or valuation techniques using a valuation model that has been tested against the prices actual market transactions and the Bank's best estimate of the most appropriate model inputs (Note 27).

The tables below show the fair values of derivative financial instruments for risk management and hedging purposes, recorded as assets and liabilities, together with their notional amounts. The notional amount is the amount of a derivative's underlying asset, reference rate or index and is the basis upon which changes in the value of derivatives are measured. The notional amounts indicate the volume of transactions outstanding at the year end and are neither indicative of the market risk nor credit risk.

**25. DERIVATIVES (CONTINUED)**

**25.2 PURPOSE OF DERIVATIVES (CONTINUED)**

**25.2.1 Derivatives held for risk management**

	<b>31 December 2018</b>						
	Positive fair value AED'000	Negative fair value AED'000	Notional amount AED'000	Notional amounts by term to maturity			
				Within 3 months AED'000	3-12 months AED'000	years 1-5 AED'000	Over 5 years AED'000
Forward contracts	62,469	(45,496)	11,997,742	5,984,663	4,190,590	1,822,489	-
Foreign currency options	15	-	4,205	-	4,205	-	-
Interest rate swaps	21,152	(2,211)	413,143	-	8,593	404,550	-
	<b>83,636</b>	<b>(47,707)</b>	<b>12,415,090</b>	<b>5,984,663</b>	<b>4,203,388</b>	<b>2,227,039</b>	<b>-</b>

	<b>31 December 2017</b>						
	Positive fair value AED'000	Negative fair value AED'000	Notional amount AED'000	Notional amounts by term to maturity			
				Within 3 months AED'000	3-12 months AED'000	1-5 years AED'000	Over 5 years AED'000
Forward contracts	100,151	(74,168)	18,506,959	6,868,998	6,592,895	5,045,066	-
Foreign currency options	49	(15)	24,972	24,972	-	-	-
Interest rate swaps	1,379	(1,461)	455,928	-	-	150,849	305,079
	<b>101,579</b>	<b>(75,644)</b>	<b>18,987,859</b>	<b>6,893,970</b>	<b>6,592,895</b>	<b>5,195,915</b>	<b>305,079</b>

*Fair value hedges of interest rate risk*

The Bank uses interest rate swaps to hedge its exposure to changes in fair values of fixed-rate investments in respect of a benchmark interest rate. Interest rate swaps are matched to specific purchases of investments.

The Bank hedges interest rate risk only to the extent of benchmark interest rates. The benchmark rate is a component of interest rate risk that is observable in relevant environments. Hedge accounting is applied where economic hedge relationships meet the hedge accounting criteria.

When fair value hedge accounting is applied by the Bank, the Bank assesses whether the derivative designated in each hedging relationship is expected to be and has been highly effective in offsetting changes in fair value of the hedged item using regression analysis. The assessment is based on an evaluation of the quantitative measures of the regression results.

**25. DERIVATIVES (CONTINUED)**

**25.2 PURPOSE OF DERIVATIVES (CONTINUED)**

**25.2.1 Derivatives held for risk management (continued)**

The fair value of the swaps is disclosed in other assets (liabilities) and the carrying amount of the hedged items included in the line item 'Investments' in the statement of financial position. Fair value gains on derivatives held in qualifying fair value hedging relationships and the hedging gain or loss on the hedged items are included in other operating income.

At 31 December 2018, the Bank held the following interest rate swaps as hedging instruments in fair value hedges of interest risk, along with amounts relating to hedged items.

	Notional amounts by term to maturity						
	Positive fair value	Negative fair value	Notional amount	Within 3 months	3-12 months	years 1-5	Over 5 years
	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000
<b>31 December 2018</b>							
Hedge of investments	18,941	(16,381)	2,737,962	-	-	810,337	1,927,625
<b>31 December 2017</b>							
Hedge of investments	9,182	(13,304)	1,539,817	-	-	304,801	1,235,016

*Fair value hedges of interest rate risk (continued)*

The carrying amount of the hedged items are included in the line item 'Investments' on the statement of financial position with the notional amount totalling to AED 2,716,187,000 (2017: AED 1,592,899,000). These hedged items comprise of debt instruments which are held as FVOCI.

During 2018, the Bank has recognised a gain of AED 2,438,000 (2017: loss of AED 4,987,000) relating to hedge ineffectiveness calculated as follows:

	2018		2017	
	Change in value	Ineffectiveness recognised in profit and loss	Change in value	Ineffectiveness recognised in profit and loss
	AED'000	AED'000	AED'000	AED'000
On hedging instruments	(4,120)	2,438	17,254	(4,987)
On hedged items	6,558		(22,241)	

**25.3 DERIVATIVE RELATED CREDIT RISK**

Credit risk in respect of derivative financial instruments arises from the potential for a counterparty to default on its contractual obligations and is limited to the positive fair value of instruments that are favourable to the Bank. Approximately 98% (2017: 97%) of the Bank's derivative contracts are entered into with other financial institutions.

**26. CONTINGENT LIABILITIES AND COMMITMENTS**

*Credit related commitments*

The Bank's contractual amounts in respect of letters of credit and guarantees commit the Bank to make payments on behalf of customers contingent upon the customer satisfying the terms of the contract. The contractual amounts represent the credit risk, assuming that the amounts are fully advanced, guarantees are called for full amount following performance failure, and that any collateral or other security is of no value. However, the total contractual amount of commitments does not necessarily represent future cash requirements since many of such commitments will expire or terminate without being funded.

The loan commitments represent the contractual commitments to make the loan. These commitments are revocable and generally have fixed expiry dates or other termination clauses. Since commitments are revocable, may expire without being drawn down, and also the conditions precedent to draw down have to be fulfilled, the total contract amounts do not necessarily represent future cash outflow requirements.

The Bank has the following credit related commitments:

	2018	2017
	AED'000	AED'000
<i>Contingent liabilities</i>		
Letters of credit	404,649	448,907
Guarantees	3,434,351	3,593,558
	<b>3,839,000</b>	<b>4,042,465</b>
<i>Commitments</i>		
Undrawn loan commitments	<b>2,563,401</b>	<b>2,496,648</b>

The following table shows a reconciliation from the opening to the closing balance of the loss allowance on contingent liabilities. Explanation of the terms: 12-month ECL, lifetime ECL and credit-impaired are included in Note 3.

AED'000	Stage 1 12 month ECL	Stage 2 Lifetime ECL not credit impaired	Stage 3 Lifetime ECL credit impaired	Total
<b>Letters of credit and guarantees</b>				
Balance as at 1 January 2018	11,486	35,805	16,876	64,167
Changes due to provisions recognised on the opening balance that have:				
Transferred to lifetime ECL not credit impaired	(587)	587	-	-
Charge to income statement from continuing operations	2,000	(6,332)	(16,876)	(21,208)
<b>Balance at 31 December 2018</b>	<b>12,899</b>	<b>30,060</b>	<b>-</b>	<b>42,959</b>

## 27. RISK MANAGEMENT

### Introduction

Risk is inherent in all of the Bank's activities but it is managed through a process of ongoing identification, measurement and monitoring, subject to risk limits and other controls. This process of risk management is critical to the Bank's continuing profitability and each individual within the Bank is accountable for the risk exposures relating to their responsibilities.

Risk Management covers all risks including credit, liquidity, market and operational risk, and processes from origination to approval and ongoing control, review, maintenance and reporting of exposures. It also covers the high level organisation, roles and responsibilities of Board and management level committees, and authorities and processes relating to risk management, internal controls, compliance and internal audit functions.

The independent risk control process does not include business risks such as changes in the environment, technology and industry. These are monitored through the Bank's strategic planning process.

### Risk Management Structure

#### Board level committees

The Board of Directors are ultimately responsible for identifying and controlling risks; however, there are separate board sub-committees responsible for managing and monitoring risks.

##### (a) Board Credit Committee

The Board Credit Committee (BCC) has the responsibility to establish credit risk strategy and monitor the overall credit process within the Bank for maintaining a diversified portfolio, avoiding undesired risk concentrations, improving the overall asset quality of the portfolio, and complying with Credit Policy and regulatory guidelines.

##### (b) Board Audit Committee

The Board Audit Committee (BAC) is responsible for monitoring, reviewing and reporting to the Board on the formal arrangements relating to the financial and narrative reporting of the Bank, internal controls, compliance and internal / external audit processes.

##### (c) Board Risk Committee

The Board Risk Committee (BRC) has the overall responsibility for the development of the risk strategy and implementing principles, frameworks and policies for enhancing the Bank's risk management framework to best practices standards. This includes, but is not limited to, ensuring effective control structures and the monitoring of aggregate risk exposures (including but not limited to credit, market, liquidity, operational and legal).

##### (d) Group Remuneration Committee

The Group Remuneration Committee (GRC) acts on behalf of the Board on all matters related to governance, remuneration, nomination and strategic plans, except for those powers and actions that are restricted to the Board on the basis of legal provisions or the Articles. The GRC is responsible for supporting the Board in overseeing the remuneration scheme, in order to ensure that the subject remuneration is appropriate and consistent with the Bank's culture, long-term business and risk appetite, performance and control environment as well as with any legal or regulatory requirements.

## 27. RISK MANAGEMENT (CONTINUED)

### Risk Management Structure (Continued)

#### Management groups

The Board level committees are further supplemented by the management groups / functions who are responsible for day to day monitoring of risks.

##### (a) Risk Management Group

The Risk Management Group is responsible for implementing and maintaining risk related procedures to ensure an independent control process. It works closely with the commercial organization to support their activities, while safe-guarding the risk profile of the Bank. It institutes prudent risk monitoring and control mechanisms (processes and systems) to ensure compliance of individual risk assets and portfolios to agreed terms and policy parameters. It reviews and presents all credit submissions, risk policy and portfolio management reports to the BCC and BRC.

##### (b) Treasury

Treasury is responsible for managing the Bank's assets and liabilities and the overall financial structure. It is also primarily responsible for managing the funding and liquidity risks of the Bank.

##### (c) Internal Audit

Risk management processes throughout the Bank are audited annually by the internal audit function that examines both the adequacy of, and the Bank's compliance with, its procedures. Internal Audit discusses the results of all assessments with management, and reports its findings and recommendations to the Board Audit Committee.

### Risk Measurement and Reporting Systems

Monitoring and controlling risks is primarily performed based on limits established by the Bank. These limits reflect both the business strategy and market environment of the Bank as well as the level of risk that the Bank is willing to accept, with additional emphasis on selected industries. In addition, the Bank monitors and measures the overall risk bearing capacity in relation to the aggregate risk exposure across all risk types and activities.

Information compiled from all the businesses is examined and processed in order to identify, analyse and control at an early stage. The Board receives a comprehensive credit risk report once a quarter which is designed to provide all the necessary information to assess and conclude on the credit related risks of the Bank. The report includes aggregate credit exposure, hold limit exceptions, liquidity ratios and risk profile changes. Senior management assess the appropriateness of the allowance for credit losses on a quarterly basis.

For all levels throughout the Bank, specifically tailored risk reports are prepared and distributed in order to ensure all business divisions have access to extensive, necessary and up-to-date information.

Regular briefings are given to the Chief Executive Officer, GMRC and all other relevant members of management on all aspects of risk taken by the Bank including the utilisation of limits, proprietary investments and liquidity, plus any other risk developments.

### Risk Mitigation

The Bank actively uses collateral to reduce its credit risks.

Also, as part of its overall risk management, the Bank uses derivatives and other instruments to manage exposures resulting from changes in interest rates and foreign currencies.

**27. RISK MANAGEMENT (CONTINUED)**

**Risk concentration**

Concentrations arise when a number of counterparties are engaged in similar business activities, or activities in the same geographic region, or have similar economic features that would cause their ability to meet contractual obligations to be similarly affected by changes in economic, political or other conditions. Concentrations indicate the relative sensitivity of the Bank's performance to developments affecting a particular industry or geographical location.

In order to avoid excessive concentrations of risk, the Bank's policies and procedures include specific guidelines to focus on maintaining a diversified portfolio. Identified concentrations of credit risks are controlled and managed accordingly.

**Credit Risk**

Credit risk is the risk that a customer or counterparty will fail to meet a commitment / contractual obligation, resulting in a financial loss to the Bank. Such risk arises from lending, trade finance, treasury and other activities undertaken by the Bank. Credit risk is the single largest risk for the Bank's business and is actively monitored in accordance with the credit policies which clearly define delegated lending authorities, policies and procedures. The management of credit risk also involves the monitoring of risk concentrations by industrial sector as well as by geographic location.

The Bank has established a credit quality review process to provide early identification of possible changes in the creditworthiness of counterparties, including regular collateral revisions. Counterparty limits are established by the use of a credit risk classification system, which assigns each counterparty a risk rating. Risk ratings are subject to regular revision. The credit quality review process allows the Bank to assess the potential loss as a result of the risks to which it is exposed and take corrective action.

The table below shows the maximum exposure to credit risk for the components of the statement of financial position, including contingent liabilities and commitments. The maximum exposure is shown, before the effect of mitigation through the use of credit enhancements, master netting and collateral agreements.

	Notes	2018 AED'000	2017 AED'000
Cash and balances with UAE Central Bank (excluding cash on hand)	6	1,792,299	1,933,077
Due from other banks	7	520,172	413,528
Loans and advances (net of provisions)	8	12,759,101	13,128,347
Investments	9	3,824,723	3,404,235
Other assets*	11	618,045	877,583
*excluding prepayments and assets acquired in settlement of debt			
<b>Total</b>		<b>19,514,340</b>	<b>19,756,770</b>
Letters of credit	26	404,649	448,907
Guarantees	26	3,434,351	3,593,558
Undrawn loan commitments	26	2,563,401	2,496,648
<b>Total</b>		<b>6,402,401</b>	<b>6,539,113</b>
<b>Total credit risk exposure</b>		<b>25,916,741</b>	<b>26,295,883</b>

Where financial instruments are recorded at fair value the amounts shown above represent the current credit risk exposure but not the maximum risk exposure that could arise in the future as a result of changes in values.

**27. RISK MANAGEMENT (CONTINUED)**

**Credit Risk (Continued)**

**Risk concentrations of the maximum exposure to credit risk**

Concentration of risk is managed by client / counterparty, by geographical region and by industry sector. The maximum credit exposure to any client or counterparty as of 31 December 2018 was AED 448,483,000 (2017: AED 515,751,000).

The Bank's maximum exposure to credit risk, after provisions but before taking into account any collateral held or other credit enhancements can be analysed by the following geographical regions:

	2018		2017	
	Assets AED'000	Contingent liabilities and commitments AED'000	Assets AED'000	Contingent liabilities and commitments AED'000
United Arab Emirates	17,372,395	5,864,089	17,750,833	6,063,152
Other Middle East countries	1,516,345	269,423	1,297,741	208,454
Europe	75,082	32,236	114,942	74,900
USA	234,814	-	296,740	-
Rest of the World	315,704	236,653	296,514	192,607
<b>Total</b>	<b>19,514,340</b>	<b>6,402,401</b>	<b>19,756,770</b>	<b>6,539,113</b>

An industry sector analysis of the Bank's maximum exposure to credit risk (excluding cash on hand) after provisions but before taking into account collateral held or other credit enhancements, is as follows:

	2018 AED'000	2017 AED'000
Financial services	4,198,045	4,107,554
Trade	2,499,536	2,494,456
Manufacturing	1,602,617	1,810,919
Government and public sector	3,924,156	3,526,102
Construction	927,998	863,695
Services	1,900,671	2,105,174
Others	5,605,030	5,879,029
	<b>20,658,053</b>	<b>20,786,929</b>
Less: impairment provision on loans and advances	(1,143,713)	(1,030,159)
	<b>19,514,340</b>	<b>19,756,770</b>

**27. RISK MANAGEMENT (CONTINUED)**

**Credit Risk (Continued)**

**Credit quality per class of financial assets**

The credit quality of financial assets is managed by the Bank using internal credit ratings. The table below shows the credit quality by class of assets for certain key statement of financial position items, based on the Bank's credit rating system.

	2018			Total AED'000
	Stage 1 12-month ECL	Stage 2 Lifetime ECL	Stage 3 Lifetime ECL	
	AED'000	AED'000	AED'000	
<b>Balances with UAE Central Bank</b>				
High grade	1,792,299	-	-	1,792,299
Carrying amount	1,792,299	-	-	1,792,299
<b>Due from Banks</b>				
High grade	70,037	-	-	70,037
Standard	450,135	-	-	450,135
Carrying amount	520,172	-	-	520,172
<b>Loans and advances</b>				
High grade	117,415	29	-	117,444
Standard	10,006,840	854,973	28,752	10,890,565
Substandard	190,214	1,449,695	4,293	1,644,202
Default	-	-	1,250,603	1,250,603
Gross loans	10,314,469	2,304,697	1,283,648	13,902,814
Loss allowance	(60,036)	(348,631)	(735,046)	(1,143,713)
Carrying amount	10,254,433	1,956,066	548,602	12,759,101
<b>Investments - FVOCI</b>				
High grade	2,312,111	-	-	2,312,111
Standard	1,272,790	-	-	1,272,790
Gross investments	3,584,901	-	-	3,584,901
Loss allowance	(19,507)	-	-	(19,507)
Carrying amount	3,565,394	-	-	3,565,394
<b>Investments - Amortised cost</b>				
High grade	48,852	-	-	48,852
Gross investments	48,852	-	-	48,852
Loss allowance	(1,423)	-	-	(1,423)
Carrying amount	47,429	-	-	47,429
<b>Other assets</b>				
Standard	483,879	29,256	-	513,135
Substandard	1,805	19,468	-	21,273
Carrying amount	485,684	48,724	-	534,408
<b>Guarantees / Letters of credit</b>				
High grade	15,785	162	-	15,947
Standard	2,944,967	571,632	-	3,516,599
Substandard	10,150	250,922	-	261,072
Default	-	-	45,382	45,382
Gross exposure	2,970,902	822,716	45,382	3,839,000
Loss allowance	(12,899)	(30,058)	-	(42,957)
Carrying amount	2,958,003	792,658	45,382	3,796,043

**27. RISK MANAGEMENT (CONTINUED)**

**Credit Risk (Continued)**

**Credit quality per class of financial assets**

The loan commitments of the Bank are all revocable and hence the same are not considered for ECL computation.

*The table below refers to the credit quality analysis under IAS 39 for the comparative information.*

31 December 2017	Neither past due nor impaired					Total AED'000
	High grade	Standard grade	Sub- standard grade	Past due but not impaired	Individually impaired	
	AED'000	AED'000	AED'000	AED'000	AED'000	
Balances with the UAE Central Bank	1,933,077	-	-	-	-	1,933,077
Due from banks	181,948	231,580	-	-	-	413,528
Loans and advances (Gross)						
- Corporate	74,515	8,415,955	1,200,730	106,974	1,038,220	10,836,394
- Retail	-	3,141,858	-	12,040	168,214	3,322,112
Investments	2,140,548	1,263,687	-	-	-	3,404,235
Other assets	271,307	546,172	60,104	-	-	877,583
	4,601,395	13,599,252	1,260,834	119,014	1,206,434	20,786,929

**Past due but not impaired**

Past due loans and advances include those that are past due on their repayment schedule. The majority of the past due loans are not considered to be impaired. Aging analysis of past due but not impaired loans and advances is as follows:

31 December 2018	Less than 30 days	31 to 60 days	61 to 90 days	More than 91 days	Total AED'000
	AED'000	AED'000	AED'000	AED'000	
Loans and advances	53,642	12,285	59,373	60,810	186,110
31 December 2017					
Loans and advances	47,901	36,489	4,488	30,136	119,014

Approximately 95% (2017: 90%) of the above loans are advanced to the corporate sector.

Carrying amount per class of on-balance sheet financial assets whose terms have been renegotiated

	2018 AED'000	2017 AED'000
Loans and advances	990,290	1,049,297

**27. RISK MANAGEMENT (CONTINUED)**

**Credit Risk (Continued)**

**Collateral and other credit enhancements**

The Bank holds collateral and other credit enhancements against certain of its credit exposures. The main types of collateral obtained are cash, securities, charges over real estate properties, vehicles, plant and machinery, inventory and trade receivables. The Bank also obtains guarantees from parent companies for loans to their subsidiaries or other group companies. The amount and type of collateral required depends on an assessment of the credit risk of the counterparty. Guidelines are implemented regarding the acceptability of types of collateral and valuation parameters. Collateral is generally not held against non-trading investment and due from banks and financial institutions. Management monitors the market value of collateral and wherever necessary the Bank requests additional collateral in accordance with the underlying agreement, and considers collateral value during its periodic review of credit facilities and adequacy of provision for impairment on loans and advances.

The percentage of collateralized exposure and the principal types of collateral held against loans and advances are as follows:

	Percentage of collateralized exposure		Principal type of collateral held
	2018	2017	
Retail Mortgage Loans	100%	100%	Residential property
Corporate customers	66%	65%	Cash, securities, vehicles, property and equipment, commercial property, inventory and trade receivables

**Retail mortgage loans**

Credit exposure on retail mortgage loans by range of loans to value (LTV) ratio are as follows:

	2018 AED'000	2017 AED'000
LTV ratio		
Less than 50%	264,223	314,366
51- 70%	737,976	909,562
71- 90%	1,072,170	818,643
91- 100%	56,318	48,268
More than 100%	14,535	-
<b>Total</b>	<b>2,145,222</b>	<b>2,090,839</b>

LTV is calculated as the ratio of the gross amount of the loan to the value of the collateral. The valuation of the collateral excludes any adjustments for obtaining and selling the collateral. The value of the collateral for residential mortgage loans is based on the collateral value at origination updated based on changes in house price indices.

**Impaired loans**

For impaired loans the value of collateral is based on the most recent appraisals. Credit exposure on impaired retail mortgage loans by range of LTV ratio are as follows:

	2018 AED'000	2017 AED'000
LTV ratio		
Less than 50%	7,263	5,511
51- 70%	30,158	32,133
More than 70%	37,705	26,327
<b>Total</b>	<b>75,126</b>	<b>63,971</b>

At 31 December 2018, the carrying amount of impaired loans and advances to retail customers (including mortgages) amounted to AED 112,718,000 (2017: AED 168,214,000) and the value of identifiable collateral held against those loans and advances amounted to AED 112,686,000 (2017: AED 100,120,000).

**27. RISK MANAGEMENT (CONTINUED)**

**Credit Risk (Continued)**

**Collateral and other credit enhancements (Continued)**

**Corporate customers**

At 31 December 2018, the net carrying amount of impaired loans and advances to corporate customers amounted to AED 1,137,885,000 (2017: AED 1,038,220,000) and the value of identifiable collateral (mainly commercial properties) held against those loans and advances amounted to AED 488,482,000 (2017: AED 410,905,000). For each loan, the value of disclosed collateral is capped to the nominal amount of the loan that is held against.

**Amounts arising from ECL**

**Inputs' assumptions and techniques used for estimating impairment (refer accounting policy in Note 3 above)**

**Significant increase in credit risk**

To assess whether a significant increase in credit risk has occurred for an exposure, the Bank compares:

- the remaining lifetime probability of default (PD) as at the reporting date; with
- the remaining lifetime PD for this point in time that was estimated at the time of initial recognition of the exposure.

For the above assessment, the Bank considers reasonable and supportable information that is relevant and available without undue cost or effort, including both quantitative and qualitative information and analysis based on the Bank's historical experience and credit assessment; and including forward-looking information.

Importance of staging criteria

As explained in Note 4 of the financial statements, staging (stages 1 to 3) is an important input criteria, to determine which loans would attract 12 months ECL, life time ECL or impairment provision.

- Staging is based on the assessment of relative movement in the credit quality of the loans from the time of initial recording.
- Loans in stage 3 are those loan for which the bank has objective evidence of impairment. Accordingly, specific provision is recorded for such exposures.
- Stage transfer is triggered by assessing relative change in credit risk (measured using lifetime risk of default) and not by absolute credit risk at reporting date
- 30 days past due

The criteria for determining whether credit risk has increased significantly vary by portfolio and include quantitative changes in PDs and qualitative factors, including a backstop based on delinquency. Using its expert credit judgement and, where possible, relevant historical experience, the Bank may determine that an exposure has undergone a significant increase in credit risk based on particular qualitative indicators that it considers are indicative of such and whose effect may not otherwise be fully reflected in its quantitative analysis on a timely basis. Bank management's definition and criteria for significant increase in credit risk (stage 2) includes the following parameters:

- Exposures to corporate customers & financial institutions
  - 30 days past due
  - Restructuring flag
  - Special Assets Committee
  - Downgraded by 3 notches of a 22 scale as per internal rating guidelines
- Exposures to retail customers
  - 30 days past due
  - Restructuring flag
  - Abandoned segment
  - Pricing clusters

**27. RISK MANAGEMENT (CONTINUED)**

**Credit Risk (Continued)**

**Amounts arising from ECL (Continued)**

Credit risk grades

The Bank allocates each exposure to a credit risk grade based on a variety of data that is determined to be predictive of the risk of default and applying experienced credit judgement. Credit risk grades are defined using qualitative and quantitative factors that are indicative of risk of default. These factors vary depending on the nature of the exposure and the type of borrower.

Each exposure is allocated to a credit risk grade at initial recognition based on available information about the borrower. Exposures are subject to ongoing monitoring, which may result in an exposure being moved to a different credit risk grade. The monitoring typically involves use of the following data.

Corporate exposures	Retail exposures	All exposures
<ul style="list-style-type: none"> <li>- Information obtained during periodic review of customer files - e.g. audited financial statements, management accounts, budgets and projections.</li> <li>- Data from credit reference agencies, press articles, changes in external credit ratings</li> <li>- Quoted bond and credit default swap (CDS) prices for the borrower where available</li> <li>- Actual and expected significant changes in the political, regulatory and technological environment of the borrower or in its business activities</li> </ul>	<ul style="list-style-type: none"> <li>- Internally collected data on customer behaviour</li> <li>- External data from credit reference agencies including industry-standard credit scores</li> </ul>	<ul style="list-style-type: none"> <li>- Payment record - this includes overdue status</li> <li>- Utilisation of the granted limit</li> <li>- Requests for and granting of forbearance</li> <li>- Existing and forecast changes in business, financial and economic conditions</li> </ul>

Generating the term structure of PD:

Credit risk grades are a primary input into the determination of the term structure of PD for exposures. The Bank collects performance and default information about its credit risk exposures analysed by type of product and borrower as well as by credit risk grading. Information purchased from external credit reference agencies is also used.

The Bank uses statistical models to analyse the data collected and generate estimates of the remaining lifetime PD of exposures and how these are expected to change as a result of the passage of time.

This analysis includes the identification and calibration of relationships between changes in default rates and changes in key macro-economic factors as well as in-depth analysis of the impact of certain other factors (e.g. forbearance experience) on the risk of default. For most exposures, key macro-economic indicators include: GDP growth, benchmark interest rates and unemployment. For exposures to specific industries and/or regions, the analysis may extend to relevant commodity and/or real estate prices.

Based on advice from the Group Market Risk Committee and consideration of a variety of external actual and forecast information, the Bank formulates a 'base case' view of the future direction of relevant economic variables as well as a representative range of other possible forecast scenarios (see discussion below on incorporation of forward-looking information).The Bank then uses these forecasts to adjust its estimates of PDs.

**27. RISK MANAGEMENT (CONTINUED)**

**Credit Risk (Continued)**

**Amounts arising from ECL (Continued)**

**Inputs' assumptions and techniques used for estimating impairment (Continued)**

Definition of default:

The Bank considers a financial asset to be in default when:

- the borrower is unlikely to pay its credit obligations to the Bank in full, without recourse by the Bank to actions such as realising security (if any is held); or
- the borrower is past due more than 90 days on any material credit obligation to the Bank; and
- overdrafts are considered as being past due once the customer has breached an advised limit or been advised of a limit smaller than the current amount outstanding.

In assessing whether a borrower is in default, the Bank considers indicators that are:

- qualitative-e.g. breaches of covenant;
- quantitative- e.g. overdue status and non-payment on another obligation of the same issuer to the Bank; and
- based on data developed internally and obtained from external sources.

Inputs into the assessment of whether a financial instrument is in default and their significance may vary over time to reflect changes in circumstances.

The definition of default largely aligns with that applied by the Bank for regulatory capital purposes.

Incorporation of forward-looking information:

The Bank incorporates forward-looking information into both its assessment of whether the credit risk of an instrument has increased significantly since its initial recognition and its measurement of ECL. Based on advice from the Group Market Risk Committee and consideration of a variety of external actual and forecast information, the Bank formulates a 'base case' view of the future direction of relevant economic variables as well as a representative range of other possible forecast scenarios. The Bank has identified and documented key drivers of credit risk and credit losses for each portfolio of financial instruments and, using an analysis of historical data, has estimated relationships between macro-economic variables and credit risk and credit losses. The economic scenarios incorporate the country's gross domestic product (GDP) and oil prices as key indicators for United Arab Emirates.

Predicted relationships between the key indicators and default and loss rates on various portfolios of financial assets have been developed based on analysing historical data over the past 3 to 5 years.

Measurement of ECL:

As explained in Note 3 of the financial statements, the key inputs into the measurement of ECL are the term structure of the following variables:

- probability of default (PD);
- loss given default (LGD);
- exposure at default (EAD).

These parameters are generally derived from internally developed statistical models and other historical data. They are adjusted to reflect forward-looking information as described above.

There have been no significant changes in estimation techniques or significant assumptions made during the reporting period.

**27. RISK MANAGEMENT (CONTINUED)**

**Credit Risk (Continued)**

**Amounts arising from ECL (Continued)**

**Inputs' assumptions and techniques used for estimating impairment (Continued)**

Probability of default (PD):

PD estimates are estimates at a certain date, which are calculated based on statistical rating models, and assessed using rating tools tailored to the various categories of counterparties and exposures. These statistical models are based on internally compiled data comprising both quantitative and qualitative factors. Where it is available, market data may also be used to derive the PD for large corporate counterparties. If a counterparty or exposure migrates between rating classes, then this will lead to a change in the estimate of the associated PD. PDs are estimated considering the contractual maturities of exposures and estimated prepayment rates.

Loss given default (LGD):

LGD is the magnitude of the likely loss if there is a default. The Bank estimates LGD parameters based on the history of recovery rates of claims against defaulted counterparties. The LGD models consider the structure, collateral, seniority of the claim, counterparty industry and recovery costs of any collateral that is integral to the financial asset. For loans secured by retail property, LTV ratios are a key parameter in determining LGD. They are calculated on a discounted cash flow basis using the effective interest rate as the discounting factor.

Exposure at default (EAD):

EAD represents the expected exposure in the event of a default. The Bank derives the EAD from the current exposure to the counterparty and potential changes to the current amount allowed under the contract including amortisation. The EAD of a financial asset is its gross carrying amount. As described above, and subject to using a maximum of a 12-month PD for financial assets for which credit risk has not significantly increased, the Bank measures ECL considering the risk of default over the maximum contractual period over which it is exposed to credit risk. The maximum contractual period extends to the date at which the Bank has the right to require repayment of an advance or terminate a loan commitment or guarantee.

**Liquidity risk**

Liquidity risk is defined as the risk that the Bank will encounter difficulty in meeting obligations associated with financial liabilities that are settled by delivering cash or another financial asset. Liquidity risk arises because of the possibility that the Bank might be unable to meet its payment obligations when they fall due under both normal and stressed circumstances. To limit this risk, management have arranged diversified funding sources in addition to its core deposit base, and adopted a policy of managing assets with liquidity in mind and of monitoring future cash flows and liquidity on a daily basis. The Bank has developed internal control processes and contingency plans for managing liquidity risk. This incorporates an assessment of expected cash flows and the availability of high grade collateral which could be used to secure additional funding if required.

The Bank maintains a portfolio of marketable and diverse assets that are assumed to be easily liquidated in the event of an unforeseen interruption of cash flow. The Bank also has committed lines of credit that it can access to meet liquidity needs. In addition, the Bank maintains a statutory deposit with the Central Bank of UAE equal to 14% of current deposits and 1% of time deposits. In accordance with the Bank's policy, the liquidity position is assessed and managed under a variety of scenarios, giving due consideration to stress factors relating to both the market in general and specifically to the Bank.

The most important of these is to maintain the regulatory limits for Lending to Stable Resources and Eligible Liquid Assets to total liabilities ratios. The Bank stresses the importance of current accounts, time deposits and savings accounts as a source of funds to finance its lending to customers. They are monitored using the lending to stable resources ratio, which compares loans and advances to customers as a percentage of core customer current and savings accounts, together with medium term borrowing. Eligible Liquid Assets ratio was introduced by Central Bank of the UAE in 2015 and replaced the Liquid Assets ratio. Eligible liquid assets consist of cash, balances with the Central Bank of UAE, short term bank deposits and eligible debt securities. The ratios as at the year-end were as follows:

**27. RISK MANAGEMENT (CONTINUED)**

**Credit Risk (Continued)**

**Amounts arising from ECL (Continued)**

**Inputs' assumptions and techniques used for estimating impairment (Continued)**

	2018	2017
Lending to Stable Resources Ratio	<b>80.8%</b>	82.0%
Eligible Liquid Assets Ratio	<b>15.4%</b>	15.3%

Maturities of assets and liabilities based on the remaining period at the statement of financial position date to the contractual maturity date not taking account of the effective maturities as indicated by the Bank's deposit retention history and the availability of liquid funds, as at 31 December 2018 is as follows:

	Less than 3 months AED'000	From 3 months to 6 months AED'000	From 6 months to 12 months AED'000	Sub total less than 12 months AED'000	1 to 5 years AED'000	Over 5 years AED'000	Subtotal over 12 months AED'000	Undated AED'000	Total AED'000
<b>Assets</b>									
Cash and balances with the UAE Central Bank	1,840,767	-	50,000	1,890,767	-	-	-	-	1,890,767
Due from other banks	520,172	-	-	520,172	-	-	-	-	520,172
Loans and advances (Gross)	3,551,628	941,344	403,201	4,896,173	3,836,586	5,170,055	9,006,641	-	13,902,814
Investments	183,794	55,812	129,350	368,956	1,294,418	2,159,923	3,454,341	837	3,824,134
Property, equipment and capital									
work-in-progress	-	-	-	-	-	-	-	578,355	578,355
Other assets	490,752	74,246	40,139	605,137	315,963	17,388	333,351	-	938,488
Provision for impairment of loans and advances and interest in suspense	(1,143,713)	-	-	(1,143,713)	-	-	-	-	(1,143,713)
<b>Total assets</b>	<b>5,443,400</b>	<b>1,071,402</b>	<b>622,690</b>	<b>7,137,492</b>	<b>5,446,967</b>	<b>7,347,366</b>	<b>12,794,333</b>	<b>579,192</b>	<b>20,511,017</b>
<b>Liabilities and shareholders' funds</b>									
Due to banks	1,031,430	300,128	636,265	1,967,823	183,625	-	183,625	-	2,151,448
Customers' deposits	8,817,149	2,491,455	1,834,326	13,142,930	896,029	-	896,029	-	14,038,959
Medium term borrowings	-	-	275,438	275,438	679,412	-	679,412	-	954,850
Other liabilities	669,401	73,373	34,863	777,637	18,042	12,102	30,144	28,519	836,300
Shareholders' equity	-	-	-	-	-	-	-	2,529,460	2,529,460
<b>Total liabilities and shareholders' equity</b>	<b>10,517,980</b>	<b>2,864,956</b>	<b>2,780,892</b>	<b>16,163,828</b>	<b>1,777,108</b>	<b>12,102</b>	<b>1,789,210</b>	<b>2,557,979</b>	<b>20,511,017</b>
<b>Net liquidity gap</b>	<b>(5,074,580)</b>	<b>(1,793,554)</b>	<b>(2,158,202)</b>	<b>(9,026,336)</b>	<b>3,669,859</b>	<b>7,335,264</b>	<b>11,005,123</b>	<b>(1,978,787)</b>	<b>-</b>

**27. RISK MANAGEMENT (CONTINUED)**

**Liquidity risk (continued)**

The maturity profile of assets and liabilities at 31 December 2017 was as follows:

	Less than 3 months AED'000	From 3 months to 6 months AED'000	From 6 months to 12 months AED'000	Sub total less than 12 months AED'000	1 to 5 years AED'000	Over 5 years AED'000	Subtotal over 12 months AED'000	Undated AED'000	Total AED'000
<b>Assets</b>									
Cash and balances with the UAE Central Bank	2,016,628	-	-	2,016,628	-	-	-	-	2,016,628
Due from other banks	413,528	-	-	413,528	-	-	-	-	413,528
Loans and advances (Gross)	3,055,615	1,025,253	521,987	4,602,855	3,808,719	5,746,932	9,555,651	-	14,158,506
Investments	183,680	-	130,767	314,447	1,115,905	1,973,883	3,089,788	9,201	3,413,436
Property, equipment and capital work-in-progress	-	-	-	-	-	-	-	589,960	589,960
Other assets	703,637	94,221	36,992	834,850	331,960	9,991	341,951	-	1,176,801
Provision for impairment on loans and advances	(1,030,159)	-	-	(1,030,159)	-	-	-	-	(1,030,159)
<b>Total assets</b>	<b>5,342,929</b>	<b>1,119,474</b>	<b>689,746</b>	<b>7,152,149</b>	<b>5,256,584</b>	<b>7,730,806</b>	<b>12,987,390</b>	<b>599,161</b>	<b>20,738,700</b>
<b>Liabilities and shareholders' equity</b>									
Due to banks	651,521	249,716	91,808	993,045	550,845	-	550,845	-	1,543,890
Customers' deposits	10,889,472	2,085,233	1,736,069	14,710,774	339,143	-	339,143	-	15,049,917
Medium term borrowings	-	-	844,629	844,629	-	-	-	-	844,629
Other liabilities	902,873	95,665	26,054	1,024,592	71,860	11,066	82,926	28,116	1,135,634
Shareholders' funds	-	-	-	-	-	-	-	2,164,630	2,164,630
<b>Total liabilities and Shareholders' equity</b>	<b>12,443,866</b>	<b>2,430,614</b>	<b>2,698,560</b>	<b>17,573,040</b>	<b>961,848</b>	<b>11,066</b>	<b>972,914</b>	<b>2,192,746</b>	<b>20,738,700</b>
<b>Net liquidity gap</b>	<b>(7,100,937)</b>	<b>(1,311,140)</b>	<b>(2,008,814)</b>	<b>(10,420,891)</b>	<b>4,294,736</b>	<b>7,719,740</b>	<b>12,014,476</b>	<b>(1,593,585)</b>	<b>-</b>

**27. RISK MANAGEMENT (CONTINUED)**

**Liquidity risk (continued)**

Analysis of financial liabilities by remaining contractual maturities

The table below summarises the maturity profile of the Bank's financial liabilities at 31 December 2018 based on contractual undiscounted repayment obligations. Repayments which are subject to notice are treated as if notice were to be given immediately. However, the Bank expects that many customers will not request repayment on the earliest date the Bank could be required to pay and the table does not reflect the expected cash flows indicated by the Bank's deposit retention history.

	On demand AED'000	Less than 3 months AED'000	3 to 12 months AED'000	1 to 5 years AED'000	Over 5 years AED'000	Total AED'000
<b>Financial Liabilities</b>						
31 December 2018						
Due to banks	30,168	1,005,956	975,231	200,539	-	2,211,894
Customers' deposits	3,930,507	7,061,768	3,904,810	355,767	-	15,252,852
Medium term borrowings	-	-	287,028	728,765	-	1,015,793
Other liabilities	188,863	300,373	80,170	7,021	-	576,427
Financial derivatives	-	18,563	55,688	259,702	145,347	479,300
<b>Total undiscounted financial liabilities</b>	<b>4,149,538</b>	<b>8,386,660</b>	<b>5,302,927</b>	<b>1,551,794</b>	<b>145,347</b>	<b>19,536,266</b>
31 December 2017						
Due to banks	41,942	610,786	346,617	568,041	-	1,567,386
Customers' deposits	3,930,507	7,061,768	3,904,810	355,767	-	15,252,852
Medium term borrowings	-	-	866,227	-	-	866,227
Other liabilities	190,956	575,428	92,121	25,700	-	884,205
Financial derivatives	-	9,416	28,249	141,759	75,122	254,546
<b>Total undiscounted financial liabilities</b>	<b>4,163,405</b>	<b>8,257,398</b>	<b>5,238,024</b>	<b>1,091,267</b>	<b>75,122</b>	<b>18,825,216</b>

The disclosed financial derivative instruments in the above table are the gross undiscounted cash flows. However, these amounts may be settled gross or net. The following table shows the corresponding carrying amounts.

	On demand AED'000	Less than 3 months AED'000	3 to 12 months AED'000	1 to 5 years AED'000	Over 5 years AED'000	Total AED'000
31 December 2018						
Inflows	-	18,890	55,916	244,744	136,936	456,486
Outflows	-	(18,563)	(55,688)	(259,702)	(145,347)	(479,300)
<b>Net</b>	<b>-</b>	<b>327</b>	<b>228</b>	<b>(14,958)</b>	<b>(8,411)</b>	<b>(22,814)</b>
<b>Discounted at applicable interbank rates</b>	<b>-</b>	<b>318</b>	<b>221</b>	<b>(14,570)</b>	<b>(8,189)</b>	<b>(22,220)</b>

**27. RISK MANAGEMENT (CONTINUED)**

**Liquidity risk (continued)**

	<b>On demand</b>	<b>Less than 3 months</b>	<b>3 to 12 months</b>	<b>1 to 5 years</b>	<b>Over 5 years</b>	<b>Total</b>
	<b>AED'000</b>	<b>AED'000</b>	<b>AED'000</b>	<b>AED'000</b>	<b>AED'000</b>	<b>AED'000</b>
31 December 2017						
Inflows	-	6,455	20,983	125,950	74,844	228,232
Outflows	-	(9,416)	(28,249)	(141,759)	(75,122)	(254,546)
Net	-	(2,961)	(7,266)	(15,809)	(278)	(26,314)
Discounted at applicable interbank rates	-	(2,911)	(7,133)	(15,467)	(273)	(25,784)

The table below shows the contractual maturity profile of the Bank's contingent liabilities and commitments:

	<b>On demand</b>	<b>Less than 3 months</b>	<b>3 to 12 months</b>	<b>1 to 5 years</b>	<b>Over 5 years</b>	<b>Total</b>
	<b>AED'000</b>	<b>AED'000</b>	<b>AED'000</b>	<b>AED'000</b>	<b>AED'000</b>	<b>AED'000</b>
<b>31 December 2018</b>						
Contingent liabilities	-	2,800,124	813,996	224,880	-	3,839,000
Commitments	2,563,401	-	-	-	-	2,563,401
<b>Total</b>	<b>2,563,401</b>	<b>2,800,124</b>	<b>813,996</b>	<b>224,880</b>	<b>-</b>	<b>6,402,401</b>
31 December 2017						
Contingent liabilities	-	3,020,692	784,191	237,582	-	4,042,465
Commitments	2,496,648	-	-	-	-	2,496,648
<b>Total</b>	<b>2,496,648</b>	<b>3,020,692</b>	<b>784,191</b>	<b>237,582</b>	<b>-</b>	<b>6,539,113</b>

The Bank expects that not all of the contingent liabilities or commitments will be drawn and therefore the actual cash flows are expected to be significantly lower than those reflected in the above table.

**Market risk**

Market risk arises from fluctuations in interest rates, foreign exchange rates and equity prices. The Board has set limits on the value of risk that may be accepted. This is monitored on a regular basis by the Bank's Asset and Liability Committee (ALCO).

**Interest rate risk**

Interest rate risk arises from the possibility that changes in interest rates will affect future profitability or the fair values of financial instruments. The Bank is exposed to interest rate risk as a result of mismatches or gaps in the amounts of assets and liabilities and off balance sheet instruments that mature or reprice in a given period. The Board has established limits on the interest rate gaps for stipulated periods. Positions are monitored on a daily basis and hedging strategies are used to ensure positions are maintained within the established limits.

Interest rate risk is managed principally through monitoring interest rate gaps and by having pre-approved limits for re-pricing bands. ALCO is the monitoring body for compliance with these limits and is assisted by Treasury in its day-to-day monitoring activities.

The following table summarises interest rate sensitivity position at the year end. A summary of the Bank's interest rate gap position on non-trading portfolios is as follows:

**27. RISK MANAGEMENT (CONTINUED)**

**Interest rate risk (continued)**

	<b>Less than 3 months</b>	<b>3 to 12 months</b>	<b>1 to 5 years</b>	<b>Over 5 years</b>	<b>Non Interest Sensitive</b>	<b>Carrying amount</b>
	<b>AED'000</b>	<b>AED'000</b>	<b>AED'000</b>	<b>AED'000</b>	<b>AED'000</b>	<b>AED'000</b>
<b>31 December 2018</b>						
<b>Assets</b>						
Cash and balances with the UAE Central Bank	850,000	50,000	-	-	990,767	1,890,767
Due from other banks	403,975	-	-	-	116,197	520,172
Loans and advances	10,143,760	979,063	1,267,203	369,075	-	12,759,101
Investments	183,794	185,162	1,294,418	2,159,926	834	3,824,134
Property, equipment and capital work-in-progress	-	-	-	-	578,355	578,355
Other assets	-	-	-	-	938,488	938,488
<b>Total assets</b>	<b>11,581,529</b>	<b>1,214,225</b>	<b>2,561,621</b>	<b>2,529,001</b>	<b>2,624,641</b>	<b>20,511,017</b>
<b>Liabilities and shareholders' equity</b>						
Due to banks	1,215,190	722,465	183,625	-	30,168	2,151,448
Customers' deposits	5,108,842	4,244,940	883,069	-	3,802,108	14,038,959
Medium term borrowings	954,850	-	-	-	-	954,850
Other liabilities	-	-	-	-	836,300	836,300
Shareholders' equity	-	-	-	-	2,529,460	2,529,460
<b>Total liabilities and shareholder' equity</b>	<b>7,278,882</b>	<b>4,967,405</b>	<b>1,066,694</b>	<b>-</b>	<b>7,198,036</b>	<b>20,511,017</b>
On-balance sheet	4,302,647	(3,753,180)	1,494,927	2,529,001	(4,573,395)	-
Off-balance sheet	3,151,105	-	-	-	12,001,947	15,153,052
<b>Cumulative interest rate sensitivity gap</b>	<b>7,453,752</b>	<b>3,700,572</b>	<b>5,195,499</b>	<b>7,724,500</b>	<b>15,153,052</b>	<b>-</b>

**27. RISK MANAGEMENT (CONTINUED)**

**Interest rate risk (continued)**

	Less than 3 months AED'000	3 to 12 months AED'000	1 to 5 years AED'000	Over 5 years AED'000	Non Interest Sensitive AED'000	Carrying amount AED'000
31 December 2017						
<b>Assets</b>						
Cash and balances with the UAE Central Bank	1,000,000	-	-	-	1,016,628	2,016,628
Due from other banks	210,173	-	-	-	203,355	413,528
Loans and advances	8,040,178	1,396,224	2,683,795	1,008,150	-	13,128,347
Investments	220,403	130,767	1,237,794	1,815,273	9,199	3,413,436
Investment properties	-	-	-	-	-	-
Property, equipment and capital work-in-progress	-	-	-	-	589,960	589,960
Other assets	-	-	-	-	1,176,801	1,176,801
<b>Total assets</b>	<b>9,470,754</b>	<b>1,526,991</b>	<b>3,921,589</b>	<b>2,823,423</b>	<b>2,995,943</b>	<b>20,738,700</b>
<b>Liabilities and shareholders' equity</b>						
Due to banks	1,351,384	150,564	-	-	41,942	1,543,890
Customers' deposits	7,134,011	3,751,868	332,477	-	3,831,561	15,049,917
Medium term borrowings	844,629	-	-	-	-	844,629
Other liabilities	-	-	-	-	1,135,634	1,135,634
Shareholders' equity	-	-	-	-	2,164,630	2,164,630
<b>Total liabilities and shareholders' equity</b>	<b>9,330,024</b>	<b>3,902,432</b>	<b>332,477</b>	<b>-</b>	<b>7,173,767</b>	<b>20,738,700</b>
On-balance sheet	140,730	(2,375,441)	3,589,112	2,823,423	(4,177,824)	-
Off-balance sheet	1,995,745	-	-	-	18,531,931	20,527,676
Cumulative interest rate sensitivity gap	2,136,475	(238,966)	3,350,146	6,173,569	20,527,676	-

The following table demonstrates the sensitivity to a reasonable possible change in interest rates, with all other variables held constant, of the Bank's income statement.

The sensitivity of the statement of income is the effect of the assumed changes in interest rates on the net interest income for one year, based on the floating rate non-trading financial assets and financial liabilities held at 31 December 2018, including the effect of hedging instruments.

**27. RISK MANAGEMENT (CONTINUED)**

**Interest rate risk (continued)**

	2018		2017	
	Change in basis points	Sensitivity of net interest income AED'000	Change in basis points	Sensitivity of net interest income AED'000
Increase in rate	+25	25,341	+25	22,633
Decrease in rate	-25	(25,341)	-25	(22,633)

The interest rate sensitivity set out above relates primarily to the US Dollar as the Bank does not have any significant net exposure for non-trading floating rate financial assets and financial liabilities denominated in other currencies.

The Bank is also exposed to fair value risk arising from its unhedged fixed rate bonds portfolio. A change in the fair value of these bonds by +/-5% will result in a positive/negative change in the fair value reserve in equity by AED 2,900,000 (2017: AED 2,700,000).

**Currency risk**

Currency risk is the risk that the value of a financial instrument will fluctuate due to changes in foreign exchange rates. The Bank has set limits on positions by currency. Positions are monitored on a daily basis and hedging strategies used to ensure positions are maintained within established limits.

As the UAE Dirham and most of the GCC currencies are currently pegged to the US Dollar, balances in US Dollars are not considered to represent significant currency risk.

The tables below indicates the currencies to which the Bank had significant exposure at 31 December 2018 on its monetary assets and liabilities and its forecast cash flows. The analysis calculates the effect of a reasonably possible movement of the currency rate against the AED, with all other variables held constant on the statement of income (due to the fair value of currency sensitive monetary assets and liabilities) and equity. A negative amount in the table reflects a potential net reduction in income statement, while a positive amount reflects a net potential increase.

Currency	2018		2017	
	Change in currency rate in %	Effect on profit AED'000	Change in currency rate in %	Effect on profit AED'000
EUR	+10	(6)	+10	56
GBP	+10	1	+10	9

**Operational risk**

Operational risk is the risk of loss arising from systems failure, human error, fraud or external events. When controls fail to perform, operational risks can cause damage to reputation, have legal or regulatory implications, or lead to financial loss. The Bank cannot expect to eliminate all operational risks, but through a control framework and by monitoring and responding to potential risks, the Bank is able to manage the risks. Controls include effective segregation of duties, access, authorisation and reconciliation procedures, staff education and assessment processes, including the use of internal audit.

## 28. SEGMENTAL ANALYSIS

For the purposes of reporting to the chief operating decision makers, the Bank is organised into four segments:

Corporate banking	• principally handling loans and other credit facilities and deposit and current accounts for corporate and institutional customers;
Retail banking	• principally handling individual customers' deposits, and providing consumer type loans, overdrafts, credit card facilities and funds transfer facilities as well as Islamic banking services;
Treasury	• principally providing money market, trading and treasury services, as well as the management of the Bank's funding operations (including overseeing the operations of Al Sadarah Investment Company prior to its winding up); and
Others	• includes the non-core lending portfolio of SME and Personal Loans to Self-Employed businesses.

Transactions between segments are conducted at estimated market rates on an arm's length basis. Interest is debited / credited to business segments based on a pool rate which approximates the marginal cost of funds.

Segmental information for the year ended 31 December 2018 is as follows:

	Corporate banking AED'000	Retail Banking AED'000	Treasury AED'000	Others AED'000	Total AED'000
Net interest income	295,948	99,530	75,126	17,623	488,227
Other operating income	103,505	18,576	34,021	3,142	159,244
Operating expenses	(164,399)	(77,377)	(55,735)	(30,838)	(328,349)
Net impairment losses	(219,267)	(30,128)	(4,736)	12,236	(241,895)
Profit for the year	15,787	10,601	48,676	2,163	77,227
Capital Expenditure					
- Property and equipment	11,986	7,410	1,961	436	21,793
31 December 2018					
Segment Assets	10,989,241	3,096,231	6,318,709	106,836	20,511,017
Segment Liabilities	11,540,865	3,156,657	3,170,440	113,595	17,981,557

Segmental information for the year ended 31 December 2017 was as follows:

	Corporate banking AED'000	Retail Banking AED'000	Treasury AED'000	Others AED'000	Total AED'000
Net interest income	271,226	113,267	57,311	47,637	489,441
Other operating income	130,695	26,293	29,325	1,334	187,647
Operating expenses	(173,787)	(111,556)	(46,662)	(38,463)	(370,468)
Net impairment losses	(31,860)	(94,780)	-	(162,637)	(289,277)
Profit / (loss) for the year	196,274	(66,776)	39,974	(152,129)	17,343
Capital Expenditure					
- Property and equipment	26,104	16,137	4,272	949	47,462
31 December 2017					
Segment Assets	11,267,933	3,259,425	5,954,353	256,989	20,738,700
Segment Liabilities	12,423,029	3,483,529	2,477,467	190,045	18,574,070

The Bank operates in only one geographic area, the Middle East. Accordingly, no geographical analysis of operating income, net profit and net assets is given.

## 29. FAIR VALUES OF FINANCIAL INSTRUMENTS

### Determination of fair value and fair value hierarchy

The Bank uses the following hierarchy for determining and disclosing the fair value of financial instruments by valuation technique:

Level 1	- quoted (unadjusted) prices in active markets for identical assets or liabilities;
Level 2	- other techniques for which all inputs which have a significant effect on the recorded fair value are observable, either directly or indirectly; and
Level 3	- techniques that use inputs which have a significant effect on the recorded fair value that are not based on observable market data

### Financial instruments and assets recorded at fair value

The following table shows an analysis of financial instruments and assets recorded at fair value by level of the fair value hierarchy:

	Level 1 AED'000	Level 2 AED'000	Level 3 AED'000	Total AED'000
<b>31 December 2018</b>				
<b>Financial assets</b>				
<i>Derivative financial instruments</i>				
Interest rate swaps	-	21,152	-	21,152
Forward contracts	-	62,469	-	62,469
Currency swaps	-	15	-	15
	-	83,636	-	83,636
<i>Financial investments FVTPL</i>				
<i>Quoted investments</i>				
Government debt securities	183,794	-	-	183,794
Other debt securities	7,175	-	-	7,175
Equities	-	-	-	-
<i>Unquoted Investments</i>				
Equities	-	-	-	-
	190,969	-	-	190,969
<i>Financial investments FVOCI</i>				
<i>Quoted investments</i>				
Government debt securities	1,569,670	-	-	1,569,670
Other debt securities	2,015,232	-	-	2,015,232
Equities	291	-	-	291
<i>Unquoted Investments</i>				
Equities	-	-	543	543
	3,585,193	-	543	3,585,736
<b>Financial liabilities</b>				
<i>Derivative financial instruments</i>				
Interest rate swaps	-	18,592	-	18,592
Forward contracts	-	45,496	-	45,496
Currency options	-	-	-	-
	-	64,088	-	64,088

**29. FAIR VALUES OF FINANCIAL INSTRUMENTS (CONTINUED)**

**Financial instruments and assets recorded at fair value (continued)**

	Level 1 AED'000	Level 2 AED'000	Level 3 AED'000	Total AED'000
31 December 2017				
Available-for-sale investments				
Quoted				
Government debt securities	1,314,799	-	-	1,314,799
Other debt securities	1,874,450	-	-	1,874,450
Equities	8,824	-	-	8,824
Unquoted Equities	-	-	377	377
<b>Total</b>	<b>3,198,073</b>	<b>-</b>	<b>377</b>	<b>3,198,450</b>
Held for trading investments				
Quoted				
Other debt securities	196,497	-	-	196,497
Derivative assets				
Forward contracts	-	100,149	-	100,149
Interest rate swaps	-	10,562	-	10,562
Currency swaps	-	49	-	49
<b>Total</b>	<b>-</b>	<b>110,760</b>	<b>-</b>	<b>110,760</b>
<b>Total financial assets</b>	<b>3,394,570</b>	<b>110,760</b>	<b>377</b>	<b>3,505,707</b>
Derivative liabilities				
Forward contracts	-	74,168	-	74,168
Interest rate swaps	-	14,765	-	14,765
Currency options	-	15	-	15
<b>Total financial liabilities</b>	<b>-</b>	<b>88,948</b>	<b>-</b>	<b>88,948</b>

The following is a description of the determination of fair value for financial instruments and assets which are recorded at fair value using valuation techniques. These incorporate the Bank's estimate of assumptions that a market participant would make when valuing the instruments.

**29.1 DERIVATIVES**

Derivative products valued using a valuation technique with market observable inputs are mainly interest rate swaps, currency options and forward foreign exchange contracts. The most frequently applied valuation techniques include forward pricing and swap models, using present value calculations. The models incorporate various inputs including the credit quality of counterparties, foreign exchange spot and forward rates and interest rate curves.

**29.2 FINANCIAL INVESTMENTS**

Financial investments valued using a valuation technique or pricing models primarily consist of unquoted equities. These assets are valued using models which sometimes only incorporate data observable in the market and at other times use both observable and non-observable data. The non-observable inputs to the models include assumptions regarding the future financial performance of the investee, its risk profile, and economic assumptions regarding the industry and geographical jurisdiction in which the investee operates.

**29. FAIR VALUES OF FINANCIAL INSTRUMENTS (CONTINUED)**

**Financial instruments and assets recorded at fair value (continued)**

**29.3 MOVEMENTS IN LEVEL 3 FINANCIAL INSTRUMENTS MEASURED AT FAIR VALUE**

During the year, the Bank has invested in unquoted shares of a company amounting to AED 301,000 which have been categorised as level 3. There was no other movement between the levels of financial instruments during the year (2017: AED Nil).

**29.4 GAINS OR LOSSES ON LEVEL 3 FINANCIAL INSTRUMENTS INCLUDED IN THE PROFIT OR LOSS FOR THE YEAR:**

No gains or losses on level 3 financial instruments were included in the profit or loss for the year (2017: AED Nil).

**29.5 IMPACT ON FAIR VALUE OF LEVEL 3 FINANCIAL INSTRUMENTS MEASURED AT FAIR VALUE OF CHANGES TO KEY ASSUMPTIONS**

The impact on the fair value of level 3 instruments of using reasonably possible alternative assumptions by class of instrument is negligible.

**29.6 FINANCIAL INSTRUMENTS NOT RECORDED AT FAIR VALUE**

The fair values of financial instruments not recorded at fair value includes cash and balances with UAE Central Bank, due from other banks, loans and advances, other assets (excluding derivative assets), due to banks, customers' deposits and other liabilities (excluding derivative liabilities) that are categorised as level two based on market observable inputs. The fair values of financial instruments not recorded at fair value are not materially different to their carrying values.

The following describes the methodologies and assumptions used to determine fair values for those financial instruments which are not already recorded at fair value in the financial statements:

**29.6.1 Asset for which fair value approximates carrying value**

For financial assets and financial liabilities that have short term maturity (less than three months) it is assumed that the carrying amounts approximate to their fair value. This assumption is also applied to demand deposits and savings accounts without specific maturity.

**29.6.2 Fixed rate financial instruments**

The fair value of fixed rate financial assets and liabilities carried at amortised cost are estimated by comparing market interest rates when they were first recognised with current market rates for similar financial instruments. The estimated fair value of fixed interest bearing deposits is based on discounted cash flows using prevailing money-market interest rates for debts with similar credit and maturity. For other variable rate instruments an adjustment is also made to reflect the change in required credit spread since the instrument was first recognised.

### 30. CAPITAL ADEQUACY

The Bank actively manages the capital base to cover risks inherent in the business. The adequacy of the Bank's capital is monitored using, among other measures, the rules and ratios established by the Basel Committee on Banking Supervision ("BIS rules / ratios") and adopted by the Central Bank of UAE in supervising the Bank.

#### 30.1 CAPITAL MANAGEMENT

The primary objectives of the Bank's capital management are to ensure that the Bank complies with externally imposed capital requirements and that the Bank maintains strong credit ratings and healthy capital ratios in order to support its business and maximise shareholders' value.

The Bank manages its capital base and makes adjustments to it in the light of changes in economic conditions and the risk characteristics of its activities. In order to maintain or adjust the capital base, the Bank may adjust the amount of dividend payment to shareholders, return capital to shareholders or issue capital securities. No changes were made in the objectives, policies and processes from the previous years.

The risk asset ratio calculations, in accordance with the capital adequacy guidelines as per Basel II and III established for the global banking industry, are as follows:

	<b>2018</b>	2017
	<b>AED'000</b>	AED'000
<b>Risk weighted exposures</b>		
Credit Risk	<b>15,784,475</b>	16,045,234
Market Risk	<b>77,323</b>	35,796
Operational Risk	<b>1,416,305</b>	1,759,413
<b>Total risk weighted exposures</b>	<b>17,278,103</b>	17,840,443
<b>Tier I and II Capital</b>		
Tier I Capital	<b>2,528,867</b>	2,141,745
Tier II Capital	<b>197,306</b>	211,211
<b>Capital Base</b>	<b>2,726,173</b>	2,352,956

#### 30.2 CAPITAL RATIO

Total regulatory capital as a percentage of total risk weighted assets	<b>15.8%</b>	13.2%
Total tier I regulatory capital as a percentage of total risk weighted assets	<b>14.6%</b>	12.0%

Regulatory capital consists mainly of Tier 1 capital, which comprises share capital, share premium, retained earnings including current year profit, foreign currency translation less accrued dividends. Certain adjustments are made to IFRS-based results and reserves, as prescribed by the Central Bank of UAE. The other component of regulatory capital is Tier 2 capital, which includes general provisions and cumulative changes in fair values.

The Bank has complied with all the requirements as set by the Central Bank of UAE in respect of capital adequacy.

### 31. SOCIAL CONTRIBUTION

Social contributions made during the year amount to AED 450,500 (2017: Nil).

## BASEL III - PILLAR 3 DISCLOSURES

**UNITED ARAB BANK P.J.S.C.**  
**BASEL III - PILLAR 3 DISCLOSURES**  
 At 31 December 2018

These disclosures are being made in compliance with Circular No. 52/2017 dated 17 January 2018 issued by the Central Bank of the UAE and are in conformity with Basel III capital adequacy calculations for 31 December 2018 prepared in line with the circular. References have been made to the audited financial statements of 31 December 2018 for additional details only, where considered relevant.

These disclosures pertain to the operations of United Arab Bank (the "Bank") as at 31 December 2018.

**A. CAPITAL STRUCTURE**

Category	Summarized terms & conditions and main features	2018 AED'000	2017 AED'000
<b>Common Equity Tier 1 Capital</b>			
1. Paid up share capital	Ordinary Shares of AED 1 each	<b>2,062,550</b>	1,375,033
2. Eligible reserves			
a. Statutory reserve	Under Federal Law No. (2) of 2015 and the Articles of Association of the Bank	<b>504,671</b>	496,948
b. Special reserve	Under Decretal Federal Law No. (14) of 2018	<b>422,116</b>	414,393
c. General Reserve	As per Shareholders' resolution on recommendation of the Board of Directors	<b>9,311</b>	9,311
d. Cumulative changes in fair value	Accumulated other comprehensive (loss) / income	<b>(42,855)</b>	10,014
e. Accumulated Losses	After transfer of Net Profit and appropriations for the year	<b>(426,926)</b>	(153,940)
Common Equity Tier 1 Capital before regulatory adjustments and threshold deductions		<b>2,528,867</b>	2,151,759
Less: Regulatory adjustments and threshold deductions		-	-
Total Common Equity Tier 1 Capital - Subtotal		<b>2,528,867</b>	2,151,759
<b>Additional Tier 1 Capital</b>		-	-
<b>Tier 2 Capital</b>			
General provisions	In terms of rules laid down by the Central Bank of the UAE	<b>197,306</b>	200,565
Tier 2 Capital - Subtotal		<b>197,306</b>	200,565
<b>Total eligible Capital after deductions - Capital Base</b>		<b>2,726,173</b>	2,352,324

**B. CAPITAL ADEQUACY**

**A) QUALITATIVE DISCLOSURES**

The Bank has adopted the Standardized Approach for computation of Credit and Market Risks and the Basic Indicator Approach for Operational Risks, in terms of guidelines for implementation of Basel II capital accord issued by the Central Bank of the UAE under Circular No. 27/2009 dated 17 November 2009, which remain unchanged in the Circular No. 52/2017 dated 17 January 2018.

**Risk Management objectives and policies**

The Bank operates a Group Risk Department headed by the Chief Risk Officer (CRO). This department is responsible for managing all three risk segments, namely Credit, Market and Operational risks. The Bank also possesses a Board Audit Committee (BAC) and Board Risk Committee (BRC), which approves the Bank's policies on all audit and risk issues and provides oversight of the Audit, Risk and Compliance functions of the Bank. These steps ensure that the risk management framework has a solid foundation and is able to address all relevant risks in a coordinated and well structured manner.

**Credit Risk**

Credit risk is the risk that a customer or counterparty will fail to meet a commitment, resulting in financial loss to the Bank. Such risk arises from lending, trade finance, treasury and other activities undertaken by the Bank. Credit risk is actively monitored in accordance with the credit policies which clearly define delegated lending authorities, policies and procedures. The management of credit risk also involves the monitoring of risk concentrations by industrial sector as well as geographic location.

The Bank has a credit quality review process to provide early identification of possible changes in the creditworthiness of counterparties, including regular collateral revisions. Counterparty limits are established by the use of a credit risk classification system, which assigns each counterparty a risk rating which are subject to regular revision. The credit quality review process allows the Bank to assess the potential loss as a result of the risks to which it is exposed and to take corrective action.

**Market Risk**

The main components of the Bank's Market Risk are interest risk, foreign exchange risk and equity price risk. Interest rate risk arises from the possibility that changes in interest rates will affect future profitability or the fair values of financial instruments. The Bank is exposed to interest rate risk as a result of mismatches or gaps in the amounts of assets and liabilities and off balance sheet instruments that mature or re-price in a given period. The Bank's Treasury function manages this risk through monitoring of such gaps on a regular basis. Fluctuations in exchange rates for different currencies are a source of Foreign Exchange Risk. The Board has established limits on the open Foreign Exchange position in order to manage such risks. These forex positions are monitored on a daily basis and hedging strategies are used by the Treasury function to ensure that positions are maintained within the established limits.

Equity Price risk arises due to fluctuations in prices of Bank's equity holdings. This risk is avoided by keeping exposures at very low levels, besides regular monitoring of the prices.

In addition to the above safeguards, market risks are also reviewed on a regular basis by the Bank's Asset and Liability Committee (ALCO) and corrective measures taken where considered necessary.

**Operational Risk**

Operational risk is the risk of loss arising from systems failure, human error, fraud or external events. When controls fail to perform, operational risks can cause damage to reputation, have legal or regulatory implications, and / or lead to financial loss.

The Bank cannot expect to eliminate all operational risks, but through a control framework and by monitoring and responding to potential risks, the Bank is able to manage these risks. Controls include effective segregation of duties, access, authorization and reconciliation procedures, staff training and assessment processes (including the activities of Internal Audit).

**B. CAPITAL ADEQUACY (CONTINUED)**

**B) QUALITATIVE DISCLOSURES**

In terms of Circular No. 52/2017 dated 17 January 2018 issued by the Central Bank of the UAE, the minimum capital requirement is 10.5% (excluding Capital Conservation buffer of 1.875% for 2018 (2017: 1.25%)) of Total Risk Weighted Assets. Computations of the Bank's Capital Adequacy Ratio are as follows:

Category	2018 AED'000	2017 AED'000
Risk Weighted Assets		
1. Credit Risk - Standardized Approach	<b>15,784,475</b>	16,045,234
2. Market Risk - Standardized Approach	<b>77,323</b>	35,796
3. Operational Risk - Basic Indicator Approach	<b>1,416,305</b>	1,759,413
<b>Total Risk Weighted Assets</b>	<b>17,278,103</b>	17,840,443
Capital Base	<b>2,726,173</b>	2,352,324
Capital Ratio (%)		
a. Total for the Bank	<b>15.8%</b>	13.2%
b. Tier 1 ratio only for the Bank	<b>14.6%</b>	12.1%

**C. CREDIT RISK UNDER STANDARDIZED APPROACH**

**1. Details of Exposures, Risk Mitigants and Risk Weighted Asset as at 31 December 2018:**

Category	On and Off Balance Sheet Exposures (Gross outstanding) AED'000	Specific Provision & Interest in Suspense AED'000	Exposure before Credit Risk Mitigants AED'000	Credit Risk Mitigants AED'000	Exposure after Credit Risk Mitigants AED'000	Exposure after Credit Conversion Factors (CCF) AED'000	Risk Weighted Assets AED'000
Claims on Sovereigns	3,089,653	-	3,089,653	-	3,089,653	3,089,653	51,042
Claims on Non-Central Govt Public Sector Entities (PSEs)	707,281	-	707,281	-	707,281	707,281	-
Claims on Multi Lateral Development Banks	-	-	-	-	-	-	-
Claims on Banks	2,114,062	-	2,114,062	-	2,114,062	2,045,182	1,359,670
Claims on Securities Firms	-	-	-	-	-	-	-
Claims on Corporates	12,997,540	-	12,997,540	-	12,997,540	11,646,251	9,829,817
Claims included in the Regulatory Retail Portfolio	798,795	-	798,795	-	798,795	798,795	611,982
Claims secured by Residential Property	2,138,705	-	2,138,705	-	2,138,705	2,138,705	881,407
Claims secured by Commercial Real Estate	1,091,707	-	1,091,707	-	1,091,707	1,091,707	1,091,707
Past Due Loans	1,140,692	(735,046)	405,646	-	405,646	405,646	441,464
Higher-Risk Categories	-	-	-	-	-	-	-
Other Assets	1,615,851	-	1,615,851	-	1,615,851	1,615,851	1,517,386
Claims on Securitized Assets	-	-	-	-	-	-	-
Credit Derivatives (Banks Selling Protection)	-	-	-	-	-	-	-
<b>Total</b>	<b>25,694,286</b>	<b>(735,046)</b>	<b>24,959,240</b>	<b>-</b>	<b>24,959,240</b>	<b>23,539,071</b>	<b>15,784,475</b>

**C. CREDIT RISK UNDER STANDARDIZED APPROACH (CONTINUED)**

Details of Exposures, Risk Mitigants and Risk Weighted Assets as at 31 December 2017:

Category	On and Off Balance Sheet Exposures (Gross outstanding) AED'000	Specific Provision & Interest in Suspense AED'000	Exposure before Credit Risk Mitigants AED'000	Credit Risk Mitigants AED'000	Exposure after Credit Risk Mitigants AED'000	Exposure after Credit Conversion Factors (CCF) AED'000	Risk Weighted Assets AED'000
Claims on Sovereigns	2,927,675	-	2,927,675	-	2,927,675	2,927,675	-
Claims on Non-Central Govt Public Sector Entities (PSEs)	1,169,725	-	1,169,725	-	1,169,725	1,169,725	-
Claims on Multi Lateral Development Banks	-	-	-	-	-	-	-
Claims on Banks	1,897,115	-	1,897,115	-	1,897,115	1,872,311	1,075,685
Claims on Securities Firms	-	-	-	-	-	-	-
Claims on Corporates	13,184,027	-	13,184,027	-	13,184,027	11,745,437	10,319,892
Claims included in the Regulatory Retail Portfolio	1,068,759	-	1,068,759	-	1,268,759	1,068,759	814,676
Claims secured by Residential Property	2,101,773	-	2,101,773	-	2,101,773	2,101,773	795,974
Claims secured by Commercial Real Estate	799,464	-	799,464	-	799,464	799,464	799,464
Past Due Loans	1,133,653	(755,308)	378,345	-	378,345	378,345	464,263
Higher-Risk Categories	-	-	-	-	-	-	-
Other Assets	1,859,480	-	1,859,480	-	1,859,480	1,859,480	1,859,480
Claims on Securitized Assets	-	-	-	-	-	-	-
Credit Derivatives (Banks Selling Protection)	-	-	-	-	-	-	-
<b>Total</b>	<b>26,141,671</b>	<b>(755,308)</b>	<b>25,386,363</b>	<b>-</b>	<b>25,386,363</b>	<b>23,922,969</b>	<b>16,045,234</b>

**C. CREDIT RISK UNDER STANDARDIZED APPROACH (CONTINUED)**

**2. Details of Exposures by Industry segment as at 31 December 2018:**

Category	Loans and advances AED'000	Investments AED'000	Other Assets AED'000	Total Funded AED'000	Off balance Sheet AED'000	Total Unfunded AED'000	Total Exposure AED'000
Agriculture, Livestock and Fishery	-	-	-	-	-	-	-
Extractive Industries	29,076	-	-	29,076	5,634	5,634	34,710
Manufacturing Industries	1,390,647	-	182,894	1,573,541	802,787	802,787	2,376,328
Electricity, Gas and Water	21,551	-	-	21,551	18,471	18,471	40,022
Construction	847,282	27,695	53,021	927,998	1,727,520	1,727,520	2,655,518
Wholesale / Retail Trade	2,372,455	-	127,081	2,499,536	645,635	645,635	3,145,171
Restaurants and Hotels	-	-	-	-	-	-	-
Transportation, Storage & Communication	510,346	-	-	510,346	108,691	108,691	619,037
Real Estate and Business Services	-	-	-	-	-	-	-
Social and Private Services	1,350,978	-	23,451	1,374,429	244,866	244,866	1,619,295
Financial Services Sector	1,379,313	267,489	2,544,068	4,190,870	615,870	615,870	4,806,740
Government	434,645	3,304,295	-	3,738,940	-	-	3,738,940
Household / Personal	5,454,158	-	-	5,454,158	60,923	60,923	5,515,081
Others	112,363	32,852	998,101	1,143,316	128	128	1,143,444
<b>Total</b>	<b>13,902,814</b>	<b>3,632,331</b>	<b>3,928,616</b>	<b>21,463,761</b>	<b>4,230,525</b>	<b>4,230,525</b>	<b>25,694,286</b>

**C. CREDIT RISK UNDER STANDARDIZED APPROACH (CONTINUED)**

Details of Exposures by Industry Segment as at 31 December 2017:

Category	Loans and advances AED'000	Investments AED'000	Other Assets AED'000	Total Funded AED'000	Off balance Sheet AED'000	Total Unfunded AED'000	Total Exposure AED'000
Agriculture, Livestock and Fishery	-	-	-	-	-	-	-
Extractive Industries	37,689	-	-	37,689	9,273	9,273	46,963
Manufacturing Industries	1,595,468	-	177,762	1,773,230	861,601	861,601	2,634,831
Electricity, Gas and Water	18,716	-	-	18,716	16,597	16,597	35,313
Construction	798,066	19,998	45,631	863,695	1,748,718	1,748,718	2,612,413
Wholesale / Retail Trade	2,088,028	-	406,428	2,494,456	666,107	666,107	3,160,563
Restaurants and Hotels	-	-	-	-	-	-	-
Transportation, Storage & Communication	589,825	-	-	589,825	137,814	137,814	727,639
Real Estate and Business Services	-	-	-	-	-	-	-
Social and Private Services	1,461,394	-	44,520	1,505,914	249,592	249,592	1,755,506
Financial Services Sector	1,220,212	337,495	2,549,847	4,107,554	527,934	527,934	4,635,488
Government	479,360	3,046,742	-	3,526,102	-	-	3,526,102
Household / Personal	5,846,945	-	-	5,846,945	154,855	154,855	6,001,800
Others	22,803	-	981,930	1,004,733	321	321	1,005,054
<b>Total</b>	<b>14,158,506</b>	<b>3,404,235</b>	<b>4,206,118</b>	<b>21,768,859</b>	<b>4,372,814</b>	<b>4,372,814</b>	<b>26,141,671</b>

**C. CREDIT RISK UNDER STANDARDIZED APPROACH (CONTINUED)**

**3. Gross Exposure under Standardized Approach based on External Ratings**

**a) Qualitative Disclosures**

For purposes of computing Risk Weighted Assets, only ratings assigned by ECAIs (External Credit Assessment Institutions) as approved by the Central Bank of the UAE are considered. Acceptable ECAI agencies are Moody's, Fitch and S&P

**b) Quantitative Disclosures**

**Gross Exposure before Credit Risk Mitigants (CRM)**

Category	2018			2017		
	Rated AED'000	Unrated AED'000	Total AED'000	Rated AED'000	Unrated AED'000	Total AED'000
Claims on Sovereigns	2,653,956	435,697	3,089,653	2,805,658	122,017	2,927,675
Claims on Non-Central Govt Public Sector Entities (PSEs)	272,636	434,645	707,281	377,328	792,397	1,169,725
Claims on Multi Lateral Development Banks	-	-	-	-	-	-
Claims on Banks	1,937,128	176,934	2,114,062	1,797,188	99,927	1,897,115
Claims on Securities Firms	-	-	-	-	-	-
Claims on Corporates	1,395,422	11,602,118	12,997,540	1,184,125	11,999,902	13,184,027
Claims included in the Regulatory Retail Portfolio	-	798,795	798,795	-	1,068,759	1,068,759
Claims secured by Residential Property	-	2,138,705	2,138,705	-	2,101,773	2,101,773
Claims secured by Commercial Real Estate	-	1,091,707	1,091,707	-	799,464	799,464
Past Due Loans	-	1,140,692	1,140,692	-	1,133,653	1,133,653
Higher-Risk Categories	-	-	-	-	-	-
Other Assets	-	1,615,851	1,615,851	8,519	1,850,961	1,859,480
Claims on Securitized Assets	-	-	-	-	-	-
Credit Derivatives (Banks Selling Protection)	-	-	-	-	-	-
<b>Total</b>	<b>6,259,142</b>	<b>19,435,144</b>	<b>25,694,286</b>	<b>6,172,818</b>	<b>19,968,853</b>	<b>26,141,671</b>

**C. CREDIT RISK UNDER STANDARDIZED APPROACH (CONTINUED)**

**4. Exposure by Currency Type**

The Bank's exposures are mainly in local currency, hence, risk of exposures in foreign currency is minimal. For details kindly refer to Note 27 "Risk Management - Currency Risk" of the Notes to the Financial Statements as at 31 December 2018.

**5. Exposure by Geographical Region**

The Bank has branches only in the UAE, hence, its exposures are mainly within the country. For details kindly refer to Note 27 "Risk Management - Credit Risk" of the Notes to the Financial Statements as at 31 December 2018.

**6. Exposure by Economic Sector**

For details kindly refer to Note 27 "Risk Management" of the Notes to the Financial Statements as at 31 December 2018.

**7. Exposures by Residual Contractual Maturity**

For details kindly refer to Note 27 "Risk Management - Liquidity Risk" of the Notes to the Financial Statements as at 31 December 2018.

**8. Past due and impaired loans**

**a) Qualitative Disclosures**

**Definitions of past due and impaired**

Past due accounts are those where the obligations are not met on the due date.

A financial asset or a group of financial assets is deemed to be impaired if there is objective evidence of impairment as a result of one or more event(s) that has occurred after the initial recognition of the asset, and based on reliable estimates which impact(s) future cash flows of the financial asset or group of financial assets.

Evidence of impairment may include: (a) indications that the borrower or a group of borrowers is experiencing significant financial difficulty; (b) the probability that they will enter bankruptcy or other financial re-organisation; (c) past due contractual payments of either principal or interest; (d) breach of loan covenants or conditions; (e) decline in the realizable value of security; and (f) a significant downgrading in credit rating by an external credit rating agency.

Following the adoption of IFRS 9, the Bank recognizes impairment based on an expected credit loss (ECL) model, replacing the incurred loss methodology under IAS 39.

The Bank applies a three-stage approach to measuring expected credit losses on financial instruments accounted for at amortised cost and fair value through other comprehensive income (FVOCI). Assets migrate through the following three stages based on the change in credit quality since initial recognition:

- i) Stage 1: 12-month ECL  
 For exposures where there has not been a significant increase in credit risk since initial recognition and that are not credit impaired upon origination, the portion of the lifetime ECL associated with the probability of default events occurring within the next 12 months is recognized.
- ii) Stage 2: Lifetime ECL - not credit impaired  
 For credit exposures where there has been a significant increase in credit risk since initial recognition but that are not credit impaired, a lifetime ECL is recognized.

**C. CREDIT RISK UNDER STANDARDIZED APPROACH (CONTINUED)**

**8. Past due and impaired loans (continued)**

iii) Stage 3: Lifetime ECL - credit impaired

Financial assets are assessed as credit impaired when one or more events that have a detrimental impact on the estimated future cash flows of that asset have occurred. This uses the same criteria as under IAS 39, the Bank's methodology for specific provisions remains unchanged. For financial assets that have become credit impaired, a lifetime ECL is recognised and interest revenue is calculated by applying the effective interest rate to the amortised cost (net of provision) rather than the gross carrying amount.

For details, kindly refer to Note 3 "Significant accounting policies" of the Notes to the Financial Statements as at 31 December 2018.

**b) Quantitative Disclosures**

- Past due and impaired Loans by Industry Segment as at 31 December 2018:

Category	Past due but not impaired				Impaired loans	Provision & Interest in Suspense
	0-30 days Past due	31-60 days past due	61-90 days past due	Over 91 days past due		
	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000
Agriculture, Livestock and Fishery	-	-	-	-	-	-
Extractive Industries	19	124	124	-	-	-
Manufacturing Industries	22,499	529	256	120	293,014	154,380
Electricity, Gas and Water	-	-	-	-	8,116	5,688
Construction	6,380	1,346	431	733	86,277	47,995
Wholesale / Retail Trade	4,345	3,483	54,401	10,745	292,398	198,360
Restaurants and Hotels	-	-	-	-	-	-
Transportation, Storage and Communication	27	9	2,384	57	155,541	79,676
Real Estate and Business Services	662	3,214	398	258	-	-
Social and Private Services	11,535	1,589	136	46,970	217,762	164,180
Financial Services Sector	-	-	-	-	84,778	41,336
Government	-	-	-	-	-	-
Household / Personal	8,175	1,991	1,243	1,927	112,717	43,431
<b>Total</b>	<b>53,642</b>	<b>12,285</b>	<b>59,373</b>	<b>60,810</b>	<b>1,250,603</b>	<b>735,046</b>

**C. CREDIT RISK UNDER STANDARDIZED APPROACH (CONTINUED)**

**8. Past due and impaired loans (continued)**  
**b) Quantitative Disclosures (continued)**

- Past due and impaired loans by industry segment as at 31 December 2017:

Category	Past due but not impaired					
	0-30 days Past due	31-60 days past due	61-90 days past due	Over 91 days past due	Impaired loans	Provision & Interest in Suspense
	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000
Agriculture, Livestock and Fishery	-	-	-	-	-	-
Extractive Industries	1,849	-	-	-	-	-
Manufacturing Industries	12,907	290	122	120	288,883	100,376
Electricity, Gas and Water	5	-	-	-	8,921	5,379
Construction	2,343	-	-	-	778	343
Wholesale / Retail Trade	15,256	11,418	306	25,881	287,061	211,436
Restaurants and Hotels	-	-	-	-	-	-
Transportation, Storage and Communication	155	108	108	9	1,397	429
Real Estate and Business Services	2,868	21,064	-	-	-	-
Social and Private Services	5,165	1,073	1,725	2,618	399,248	310,418
Financial Services Sector	33	-	-	-	-	-
Government	-	-	-	-	-	-
Household / Personal	7,319	2,536	2,228	1,509	220,147	147,187
<b>Total</b>	<b>47,901</b>	<b>36,489</b>	<b>4,488</b>	<b>30,136</b>	<b>1,206,434</b>	<b>775,567</b>

**C. CREDIT RISK UNDER STANDARDIZED APPROACH (CONTINUED)**

**b) Quantitative Disclosures (continued)**

- Past due and impaired loans by Geographical Region as at 31 December 2018:

Geographic Region	Past due but not impaired					
	0-30 days past due	31-60 days past due	61-90 days past due	Over 91 days past due	Impaired Loans	Provision & Interest in Suspense
	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000
United Arab Emirates	53,642	12,285	59,373	60,810	1,250,603	735,046
<b>Total</b>	<b>53,642</b>	<b>12,285</b>	<b>59,373</b>	<b>60,810</b>	<b>1,250,603</b>	<b>735,046</b>

- Past due and impaired loans by Geographical Region as at 31 December 2017:

Geographic Region	Past due but not impaired					
	0-30 days past due	31-60 days past due	61-90 days past due	Over 91 days past due	Impaired Loans	Provision & Interest in Suspense
	AED'000	AED'000	AED'000	AED'000	AED'000	AED'000
United Arab Emirates	47,901	36,489	4,488	30,136	1,206,434	775,567
<b>Total</b>	<b>47,901</b>	<b>36,489</b>	<b>4,488</b>	<b>30,136</b>	<b>1,206,434</b>	<b>775,567</b>

**C. CREDIT RISK UNDER STANDARDIZED APPROACH (CONTINUED)**

**b) Quantitative Disclosures (continued)**

<b>Reconciliation of changes in Provision for Loans</b>	<b>2018</b>	2017
	<b>AED'000</b>	AED'000
Balance as at 1 January	<b>1,030,159</b>	988,992
Impact of adopting IFRS 9 at 1 January 2018 in retained earnings	<b>249,803</b>	-
Restated balance at 1 January 2018	<b>1,279,962</b>	-
IFRS 9: Charge for the year		
Stage 3 specific provision	<b>396,153</b>	-
Stage 1 and 2 ECL release	<b>(112,605)</b>	-
IAS 39: Charge for the year		
Specific Provisions	-	546,591
General Provisions	-	2,058
Less: Write off of impaired loans	<b>(419,797)</b>	(273,025)
Less: Recovery of loans previously written off	-	-
Less: Write back of provisions for loans	-	(234,457)
Less: Adjustments of loan loss provisions	-	-
Balance as at 31 December	<b>1,143,713</b>	1,030,159

**9. Credit Risk Mitigation - Disclosures for Standardized Approach**

**a) Qualitative Disclosures**

The Bank has a credit quality review process to provide early identification of possible changes in the creditworthiness of counterparties, including regular collateral revisions. Counterparty limits are established by the use of a credit risk classification system, which assigns each counterparty a risk rating which is subject to regular revision. The credit quality review process allows the Bank to assess the potential loss as a result of the risks to which it is exposed and to take corrective action.

The amount and type of collateral required depends on an assessment of the credit risk of the counterparty. Guidelines are implemented regarding the acceptability of types of collateral and valuation parameters. The main types of collateral obtained are cash, securities, charges over real estate, inventory and trade receivables. The Bank also obtains guarantees from parent companies for loans to their subsidiaries or other Group companies.

The Bank monitors the market value of collateral, and requests additional collateral in accordance with the underlying agreement. It also monitors the market value of collateral obtained, during its review of the adequacy of the allowance for impairment losses. It is the Bank's policy to dispose of repossessed properties in an orderly fashion. The proceeds are used to reduce or repay the outstanding claim. In general, the Bank does not occupy repossessed properties for business use.

**C. CREDIT RISK UNDER STANDARDIZED APPROACH (CONTINUED)**

**9. Credit Risk Mitigation - Disclosures for Standardized Approach (continued)**

**b) Quantitative Disclosures**

<b>Exposures</b>	<b>2018</b>	2017
	<b>AED'000</b>	AED'000
Gross Exposure prior to Credit Risk Mitigation	<b>24,959,240</b>	25,386,363
Credit Risk Mitigants		
- Direct Deductions:		
Exposure covered by on-balance sheet netting	-	-
- Substitution by Risk Weights:		
Exposure covered by Guarantees		
from 100%	-	-
to 20%	-	-
50%	-	-
100%	-	-
Exposures covered by collaterals under simple approach		
from 150%	-	-
from 100%	<b>(1,101,458)</b>	(971,084)
from 75%	-	-
to 0%	<b>1,101,458</b>	971,084
<b>Net Exposures after Credit Risk Mitigation</b>	<b>24,959,240</b>	25,386,363
<b>Risk Weighted Assets</b>	<b>15,784,475</b>	16,045,234

**D. MARKET RISK UNDER STANDARDISED APPROACH**

**1. Capital required against Market Risk and equivalent Risk Weighted Assets**

	<b>2018</b>	2017
	<b>Capital Required</b>	Capital Required
	<b>AED'000</b>	AED'000
Interest rate risk	<b>8,058</b>	2,837
Equity position risk	-	-
Foreign exchange risk	<b>41</b>	150
Commodity risk	-	-
Options risk	<b>20</b>	771
<b>Total Capital Requirement</b>	<b>8,119</b>	3,758
Risk Weighted Assets (Capital requirement divided 10.5%)	<b>77,323</b>	35,796

**D. MARKET RISK UNDER STANDARDISED APPROACH (CONTINUED)**

**2. Interest Rate Risk**

The Bank has nominal Interest Rate Risk on its Trading Book, as shown above. The following table demonstrates the sensitivity to a reasonable possible change in interest rates, with all other variables held constant, of the Bank's income statement. There is no material impact on the Bank's equity.

The sensitivity of the consolidated statement of income is the effect of the assumed changes in interest rates on the net interest income for one year, based on the floating rate non-trading financial assets and financial liabilities held at 31 December 2018, including the effect of hedging instruments.

	2018		2017	
	Change in basis points	Sensitivity of Interest Income AED'000	Change in basis points	Sensitivity of Interest Income AED'000
All currencies	+200	202,728	+200	181,065
All currencies	-200	(202,728)	-200	(181,065)

The interest rate sensitivity set out above relates primarily to the US Dollar as the Bank does not have any significant net exposure for non-trading floating rate financial assets and financial liabilities denominated in other currencies.

**3. Equity Position Risk**

The Bank has no Equity Position on its Trading Book, hence Capital required is nil. However, there are a few investments in its banking book under FVOCI category. For details please refer to Note 9 "Investments" of Notes to the Financial Statements at 31 December 2018.

**4. Foreign Exchange Risk**

For details of Foreign Exchange Risk on both trading and banking books please refer Note 27 "Risk Management - Currency Risk" of the Notes to the Financial Statements at 31 December 2018. As the AED is pegged to the USD, positions in USD and other GCC currencies pegged to the USD are excluded.

**5. Options Risk**

The Bank's exposure in Options bought and sold are perfectly matched; hence there is no capital charge on such positions.

**6. Revaluations Gains / (Losses) During The Year**

The Bank accounts for changes in fair values of FVOCI investments (both debt and equity) through Equity. Details of such charges are provided in "Statement of Other Comprehensive Income" in the Financial Statements at 31 December 2018.

Gains / (losses) due to changes in fair values added to / (deducted from) Tier 1 / Tier 2 Capital are as follows:

**D. MARKET RISK UNDER STANDARDISED APPROACH (CONTINUED)**

**6. Revaluations Gains / (Losses) During The Year (Continued)**

	2018 AED'000	2017 AED'000
Amount added to / (deducted from) in Common Equity Tier 1 capital	(42,855)	10,014
Amount added to / (deducted from) in Tier 2 capital	-	-
<b>Total</b>	<b>(42,855)</b>	<b>10,014</b>

**E. OPERATIONAL RISK - BASIC INDICATOR APPROACH**

Computation of Capital Charge and Risk Weighted Assets equivalent for Operational Risk is as follows:

	2018 AED'000	2017 AED'000
Gross Income (including Interest in suspense)	2016 874,443	2015 1,218,979
	2017 721,638	2016 874,443
	2018 670,008	2017 721,638
	<b>2,266,089</b>	<b>2,815,060</b>
3-year average	<b>755,363</b>	938,353
Beta factor	<b>15%</b>	15%
Capital requirement before applying National Discretion	<b>113,304</b>	140,753
UAE National Discretion Factor - FY 2017	-	1.5
UAE National Discretion Factor - FY 2018	<b>1.313</b>	-
Capital requirement after applying National Discretion	<b>148,712</b>	211,129
Risk Weighted Assets equivalent (Capital requirement divided by 10.5% for 2018 and 12% for 2017)	<b>1,416,305</b>	1,759,413